

Community Action Partnership of San Bernardino County



No Place to Call Home

*San Bernardino County
2007 Homeless Census and Survey
Comprehensive Report*

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Community Action
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AMERICA'S POVERTY FIGHTING NETWORK
Community Action Partnership
of San Bernardino County

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Executive Summary

Homelessness is often cited as one of the most prominent indicators of our nation's social and economic condition. Over the past 25 years, the number of people who are homeless has increased. Two trends are largely responsible for this rise in homelessness: the growing shortage of affordable housing and the increase in poverty.¹ Often homelessness is a result of circumstances that force people to choose between housing and other basic needs.² In an effort to generate valid qualitative and quantitative data regarding the issue of homelessness in San Bernardino County, the Community Action Partnership of San Bernardino County (CAPSBC) contracted Applied Survey Research (ASR) to conduct the 2007 San Bernardino County Homeless Count.

A similar study was conducted in San Bernardino County in 2003 with ASR as the lead researcher. At the core of the data collection methodology is the importance of homeless and formerly homeless persons participating in the data collection efforts. Between November 2002 and February 2007, there was a 39% increase in the number of homeless residents found in San Bernardino County. This executive summary provides an overview of the process, the results, and comparisons with the previous study.

Methodology

Two strategies were used to collect the data for this study: a point-in-time count and a comprehensive qualitative assessment via homeless peer interviews. This methodology is recommended by the U.S. Department of Housing and Urban Development (HUD), and has been successfully implemented in several counties across California, including Los Angeles, Mendocino, Santa Clara, Santa Cruz, and Monterey Counties, and in the HUD case study of the City of Atlanta, as well as Fulton and DeKalb counties in Georgia.

At the core of this research methodology is the conviction that homeless persons should be integrated into the research effort by their participation on census and survey data collection teams, as they possess first-hand knowledge of the places where homeless individuals are likely to be found. It is believed that a homeless census and survey effort would not be successful without the assistance of these individuals. Previous homeless enumeration efforts in other communities have proven the reliability and integrity of this approach and our research teams included trained homeless workers and volunteer service providers as well.



The first component of the project, a peer-oriented, point-in-time count of street and sheltered homeless, was accomplished by canvassing 244 census tracts throughout San Bernardino County in the early morning hours of February 27th and 28th, 2007. Data gathered by ASR for the shelter count involved the reporting of occupancies from shelters and institutions – emergency shelters, transitional housing

¹ Coalition for the Homeless. 2006. *Why are People Homeless?* Fact Sheet #1. Washington, DC: National Coalition for the Homeless.

² Ibid.

programs, and hotels and motels that accept vouchers. These occupancies were reported the nights before the census began.

The second component of the project consisted of comprehensive one-on-one interviews conducted by trained homeless workers and service providers. A total of 697 homeless San Bernardino County residents were interviewed from early March to early April, 2007. All research activities relied heavily on homeless residents and service providers in the data collection phase for both outreach and data quality. The results of the survey were then used to create a qualitative profile of the County's homeless population. This methodology is in compliance with the 2006 HUD recommended street and shelter survey methodology. It should be noted that like other homeless surveys, the respondent sample was not truly random, since there is insufficient data about the target population to develop a truly random sampling methodology.

The Number of Homeless Persons in San Bernardino County

The 2007 San Bernardino County Homeless Census and Survey counted 6,111 homeless people on streets within the 244 tracts, and counted an additional 1,220 homeless people in emergency shelters, transitional housing, people using vouchers, and those in domestic violence shelters. Rehabilitation facilities reported having 145 homeless people. County hospitals and jails could not be reached to get a count of the number of homeless in those facilities. The final result of the 2007 San Bernardino County Homeless Census and Survey is 7,331 persons, which excludes the rehabilitation, jails, and hospital figures.

Figure 1: Comparison of 2003 and 2007 San Bernardino County Homeless Enumerations¹

Year of Study	Total Findings
2003 San Bernardino County Homeless Census	5,270
2007 San Bernardino County Homeless Census	7,331

¹Please note, the 2003 San Bernardino Homeless Census methodology was different than the methodology employed in the 2007 Homeless Census and is reviewed on the following page.

Figure 2: Comparison of 2003 and 2007 San Bernardino County Homeless Enumerations by Supervisorial District¹

District	2003 Enumeration	2007 Enumeration
District 1	1,078	1,420
District 2	503	741
District 3	1,052	1,893
District 4	396	880
District 5	2,241	2,264
Overall Total	5,270	7,198

¹Please note, the 2007 enumeration total does not include 133 persons reported in County-wide Domestic Violence shelters. Because these are confidential locations, they have not been assigned to any district.

In reviewing the findings of the 2003 and 2007 enumerations, it is important to note key methodological changes:

- 1) In 2003, County voting districts were the unit of analysis used to count the number of homeless on the streets of San Bernardino County. In 2007, Geographical Information System (GIS) census tract maps were used as the unit of analysis. GIS maps are more accurate than voting district maps, and help ensure an unduplicated count of the County's homeless.
- 2) In 2003, an informant count was used to supplement information on known whereabouts of the homeless. In 2007, an informant count was not used, as it may have resulted in a duplicated count.
- 3) In the 2003 figures, persons in cars, vans, RVs/campers, those in encampments, and those whose gender could not be identified were not reported separately. These figures are reported separately in the 2007 report.
- 4) In 2007, the HUD-reportable numbers do not include people in rehabilitation facilities, hospitals or jails due to HUD's more narrow definition of who is considered homeless for the point-in-time count. These numbers will be reported separately; and
- 5) Finally, the 2007 census uses a new formula to calculate the annual estimate of homeless people in San Bernardino County, so the annualizations from previous years are not directly comparable to those for 2007. This new formula provides greater compliance with HUD approved formulas.

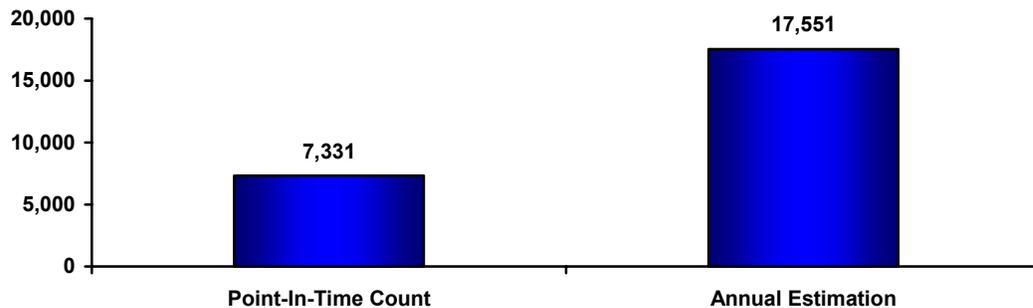
The 2007 San Bernardino County Homeless Survey yielded data regarding the frequency and length of homeless episodes, which were used to calculate an annual estimate of the number of people who experience homelessness in a year.

This new HUD-recommended formula produced an annual estimate of 17,551 persons who were homeless some time during 2006. Based on the 2006 population estimates from the State of California Department of Finance, this annual estimate of homelessness represents approximately 0.9% of San Bernardino County's total population of 1,978,923 people.³ This annual estimate is consistent with other research findings. The California Research Bureau estimates that approximately 361,000 people are homeless in California at any one time (approximately 1% of the general population), and estimates the total number of people who experience homelessness over the course of a year to be between one and two million people, or between 3% and 5% of California's general population.⁴ According to a 2002 study done by the National Coalition for the Homeless, approximately 3.5 million people, or about 1% of the U.S. general population, experience homelessness in a given year.



³ State of California, Department of Finance, Race/Ethnic Population with Age and Sex Detail, 2000-2050.

⁴ Foster, Lisa K. and Snowdon, Patricia. *Addressing Long-Term Homelessness: Permanent Supportive Housing*. California Research Bureau. August 2003.

Figure 3: Homeless Point-In-Time and Countywide Annual Estimation, 2007

All qualitative data about homelessness in this report were derived from direct surveys of a sample of homeless persons. As with all surveys of this nature, results are potentially biased by memory recall issues, though our review of the data does not indicate this was a significant issue. Additionally, for critical profile interest areas such the prevalence of disabling conditions, the research design relied on self-described and self-defined responses. This is an approved method in homeless qualitative profiling due to the limitations in connecting homeless persons to their clinical profiles, if they exist.

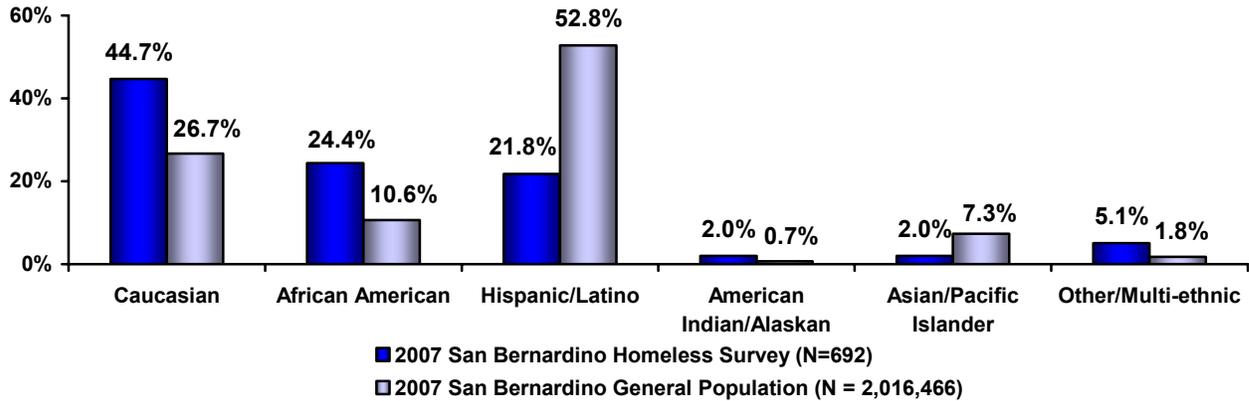
A Profile of Homelessness

Of the 7,331 homeless people identified in the 2007 point-in-time count, 17% were in shelter facilities and 83% were considered unsheltered. This highlights the importance of combined street-based and shelter-based enumerations, versus shelter-centered only enumeration efforts.

- Approximately 31% (1,887) of the homeless street population was living in vehicles (cars, campers, vans, etc.).
- Demographically, the population is diverse: the largest percentage of homeless survey respondents were Caucasian (45%) while 22% were Hispanic/Latino, 24% were African American, 2% were American Indian or Alaskan Native, 2% were Asian or Pacific Islander, and 5% identified with other or multiple racial or ethnic groups. The two largest age groups were 41-50 years old (31%) and 31-40 years old (27%).

According to the State of California Department of Finance population estimates, Caucasians comprise 27% of the total population of San Bernardino County, and Hispanic/Latinos comprise 53% of the total population. African Americans comprise 11% of the population, while Asian/Pacific Islanders comprise 7% of the County's population. Therefore, African Americans (24%) and Caucasians (45%) were significantly over-represented in the survey, and Hispanic/Latinos (2%) were significantly under-represented as compared to the general population of San Bernardino County. Asian/Pacific Islanders (2%) were also under-represented in comparison.

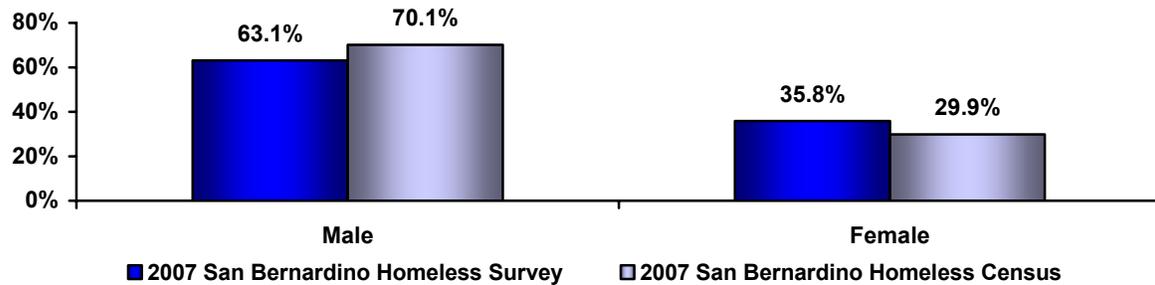
Figure 4: Race or Ethnicity of Respondents



San Bernardino County General Population data source: State of California, Department of Finance, Race/Ethnic Population with Age and Sex Detail, 2000-2050.

In the 2007 San Bernardino County Homeless Survey, females were slightly over-represented in the survey population at 36%, as compared to the female homeless population of San Bernardino County of 30%. Males were slightly under-represented in the survey population at 63%, as compared to the male homeless population of San Bernardino County of 70%. Approximately 1% of the survey population were transgender.

Figure 5: Respondents by Gender



Note: Numbers for the survey results do not total 100%, due to 1.0% of the respondents identifying themselves as transgender.

Numbers for San Bernardino Homeless Survey: Male = 435, Female = 247.

Numbers for San Bernardino Census (Shelter and Street Count) Results: Male = 2,292, Female = 979.

The Chronic Homeless

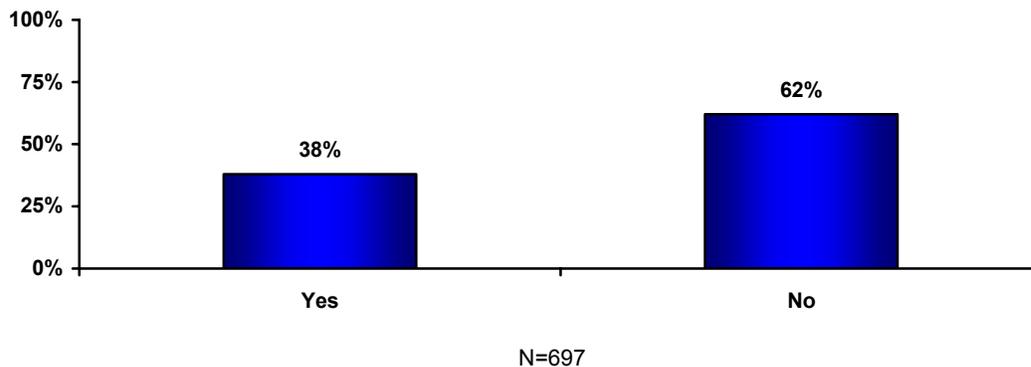
A profile of the chronically homeless was obtained from the data gathered from the homeless survey. The U.S. Department of Housing and Urban Development defines a chronically homeless person as:

An unaccompanied individual with a disabling condition who has been:

1. *Continually homeless for one year or more; or*
2. *Has experienced four or more episodes of homelessness within the past 3 years.*

It should be noted that “a disabling condition” includes physical, mental and developmental disabilities, as well as alcoholism, drug addiction, depression, Post-Traumatic Stress Disorder (PTSD), HIV/AIDS, or a chronic health condition. Of the 697 homeless survey respondents, approximately 38% (267 respondents) can be considered chronically homeless. This figure is higher than the one reported in the 2007 Annual Homeless Assessment Report (AHAR) to Congress, which compiled data from 2005 HUD applications of all the Continuums of Care. That report found that 23% of all homeless people are chronically homeless.⁵

Figure 6: Percentage of Respondents who are Chronically Homeless



⁵ U.S. Department of Housing and Urban Development, Office of Community Planning and Development, *The Annual Homeless Assessment Report to Congress, 2007*.

The Daily Condition of Homeless Persons – Survey Results

Frequency of Homelessness

- Approximately 50% of homeless survey respondents indicated they had been homeless only once within the past 12 months.
- Nearly 16% of homeless survey respondents had been homeless six or more times in the past 3 years.

Length of Homelessness

- Approximately 45% percent of all respondents had been homeless for one year or more.
- Of those, 18% of respondents indicated they had been homeless for more than three years.

Usual Sleeping Arrangements

- Twenty-six percent (26%) of survey respondents indicated their usual nighttime sleeping arrangement was outdoors.
- Over 22% indicated they usually spent the night in transitional housing, emergency or other types of shelters.
- Eleven percent (11%) of the respondents stayed in a car, van, or camper.
- Approximately 15% said their usual sleeping arrangements were in a garage, backyard storage structure, or a place other than the outdoors not meant to be used as shelter for human beings.
- An additional 7% slept in an abandoned building.

Unemployment

- Approximately 88% of the homeless were unemployed at the time of the survey.
- The three leading causes of unemployment were not having a permanent address (34%), no transportation (32%), or not having a phone (29%).

Access of Government Assistance

- Approximately 46% of survey respondents received government assistance. Over 54% indicated they received no government assistance through General Assistance, Food Stamps, WIC, SSI/SSDI, CalWorks, Medi-Cal/Medi-Care, Social Security or Veteran's Benefits.
- The most common benefit that was accessed by respondents was Food Stamps (25%).

- Of those respondents not receiving government assistance, the most common reason they did not think they were eligible (25%).

Children and Families

- Almost 23% of respondents reported having children.
- Nearly 5% of all survey respondents reported living with their children, while an additional 1% indicated they were living with their spouse *and* children.
- Of those with children under the age of 18, approximately 32% of respondents indicated they had children in foster care.
- Almost 20% of respondents lived with other homeless family or friends.



Domestic Violence

- Approximately 14% of female respondents and 6% of male respondents reported they were currently experiencing domestic violence.
- Approximately 9% of all respondents indicated they were currently experiencing domestic violence.

Disabling Conditions

- Overall, approximately 73% of survey respondents indicated they were experiencing a disabling condition. For the purposes of this survey, a disabling condition was identified as a physical disability, developmental disability, mental illness, depression, Post-Traumatic Stress Disorder, alcohol or drug use, HIV/AIDS, or chronic health problems.
- Approximately 26% indicated they were experiencing a physical disability.
- Almost 34% of respondents reported they were experiencing alcohol abuse, while 35% indicated they were experiencing drug use.
- Nearly 26% of respondents were experiencing mental illness, while approximately 42% were experiencing depression and 13% were experiencing Post-Traumatic Stress Disorder (PTSD).

The Primary Reasons for Becoming Homeless

Overall, survey respondents most frequently cited loss of job or unemployment or alcohol or drug use as the primary event or condition that led to their current episode of homelessness; these causes were named by approximately 24% of respondents in 2007. It should be noted that this response is a subjective self-analysis and it is not possible to determine objectively which condition preceded the other. Other common causes of homelessness were argument with family or friends (10%), incarceration (6%) or family/domestic violence (4%). Approximately 10% of respondents indicated there were other primary reasons for their homelessness that were not listed on the survey.

Figure 7: Primary Reasons for Homelessness

Response	Percent of Total	
	2003	2007
Lost job ¹	28.4%	23.7%
High cost of housing/rent ²	17.5%	--
Alcohol or drug use	17.1%	23.5%
Argument/family or friend asked you to leave ³	2.8%	9.9%
Incarceration	7.1%	5.8%
Family/domestic violence ⁴	2.3%	4.4%
Landlord sold/stopped renting or reused property ⁵	--	4.1%
Mental health issues	1.7%	3.9%
Housing eviction ²	3.5%	--
Disability ²	3.3%	--
Don't know/declined to state ⁵	0.3%	3.2%
Landlord raised rent ⁵	--	3.0%
Illness or medical problem ⁶	1.4%	2.5%
Divorced or separated	4.9%	2.0%
Lost of parent/death ²	1.3%	--
No transportation/car ²	0.5%	--
Runaway/left home ²	0.4%	--
Gambling problem ⁵	--	1.6%
Hospitalization/treatment program ⁵	--	0.6%
For being Lesbian, Gay, or Bisexual	--	0.6%
Hurricane Katrina ⁵	--	0.4%
Got too old for foster care	0.4%	0.4%
Other natural disaster/fire/flood ⁵	--	0.4%
Other	7.0%	9.7%
Total	100.0%	100.0%

N=1,375

N=689

¹This response was re-worded from "Unemployment" to "Lost job" in 2007.

²This response was omitted from the 2007 survey.

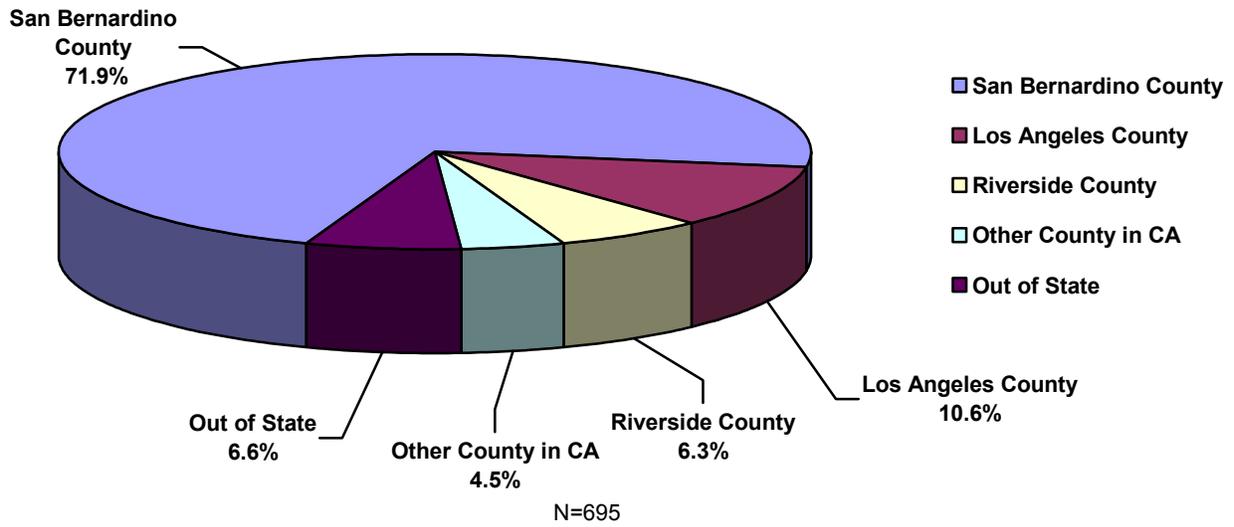
³This response was re-worded from "Conflict with Family" to "Argument – friend or family asked you to leave" in 2007.

⁴Response option was re-worded in 2007 from "Family Violence" to "Family / Domestic Violence."

⁵New response option added in 2007.

⁶This response was re-worded from "Health/Medical Costs" to "Illness or medical problem" in 2007.

Figure 8: Where Respondents Were Most Recently Living at the Time They Became Homeless



Summary

The 2007 San Bernardino County Homeless Census and Survey revealed a diverse population with many different needs. The prominence of women and homeless families with children demonstrates that the County's homeless population is varied and changing. The dramatic effect that homelessness has on families and children is clear, and correlations to future complicated case management issues are apparent. With unemployment and alcohol/drug abuse cited as the two primary cause of homelessness in 2007, it appears that economic and substance abuse issues are paramount obstacles for the homeless to overcome.

Overall, the results of this study show that homelessness has increased 39% in San Bernardino since 2003. This increase is significant and is inconsistent with results from other communities in the area. Los Angeles, Riverside, Orange, and San Diego Counties all experienced slight or significant decreases in their point-in-time homeless counts. Though many services providers are working hard to provide services and support for the homeless population, the County still struggles with an increasing homeless population. With 83% of the homeless being unsheltered, it is clear that a great effort is needed to serve the growing needs of the County's homeless.

As the characteristics and needs of the homeless population continue to evolve, the importance of measuring such characteristics and needs heightens. This community-wide research effort, and the results presented in this report, hold the potential to assist San Bernardino County in the acquisition of additional funding for homeless services, as well as to help service providers craft and refine programs that truly reflect the needs of the dynamic population they serve. It is also hoped that this report will contribute to San Bernardino County Continuum of Care's efforts to end homelessness.



Introduction

During the period of February 27th and 28th 2007, Community Action Partnership of San Bernardino County (CAPSBC), in conjunction with Applied Survey Research (ASR), conducted the 2007 San Bernardino County Homeless Count. ASR is a non-profit social research firm based in Watsonville, California, with extensive experience in homeless enumeration and research. At the center of ASR's research plan is the importance of homeless and formerly homeless persons participating in the data collection efforts.



Due to the large size of San Bernardino County, it was necessary to conduct the enumeration over a period of two days. On February 27th, enumeration teams were deployed from the City of San Bernardino, Yucca Valley, and Twentynine Palms. The following day, enumeration teams were deployed from the City of San Bernardino, Victorville, Barstow, Upland and Big Bear Lake.

The data presented in this report will provide information to support County and Statewide efforts to mitigate and end homelessness and provide invaluable data regarding the number and characteristics of homeless persons in San Bernardino County.

The findings of this report will be presented to the County Board of Supervisors, and will be shared with city governments, the community of service providers, as well as the general County population. These results are intended to help improve current homeless management policy and empower all agencies and groups to more effectively develop services and programs to serve the County's homeless population. Additionally, this data will support evaluation of current strategies, as well as the development of new approaches by Community Action Partnership of San Bernardino County (CAPSBC) as well as the Continuum of Care as they address homelessness within their communities.

Project Purpose and Goals

In 2001, the United States government adopted a national goal to move toward ending chronic homelessness in ten years.⁶ Furthermore, the U.S. Congress required that state and municipal governments receiving federal funds under the McKinney-Vento Homeless Assistance Act must conduct a biennial, regular point-in-time count of their homeless populations. For these reasons, and most importantly, because of Community Action Partnership of San Bernardino County's desire for more accurate and useful data, Community Action Partnership and its municipal governments undertook this homeless census and survey.

The 2007 San Bernardino County Homeless Project Committee identified several important project goals:

- To increase public awareness of homeless issues and generate support for constructive solutions;
- To improve the ability of policy makers and service providers to plan and implement services that meet the needs of the homeless;
- To preserve current federal funding for homeless services and to enhance the ability to raise new funds.

The results of this research will assist service providers, policy makers, funding sources, and local, state, and federal governments in better understanding and planning for the needs of the homeless population by examining current statistics in various geographical contexts. It is hoped that the 2007 San Bernardino County Homeless Census and Survey will help policy makers and service providers more effectively develop services and programs to serve the County's homeless population.

The data presented in this report provide an updated view of the homeless population in San Bernardino County. The census and survey data will help CAPSBC further understand likely causes and contributing factors of homelessness, and thereby, develop the best possible strategies to address remedies and mitigating efforts.

Operational Definition

As a basis for this study, the McKinney-Vento definition of homelessness was used:

1. *An individual who lacks a fixed, regular and adequate nighttime residence, and*
2. *An individual who has a primary nighttime residence that is:*
 - a. *A supervised publicly or privately operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing for the mentally ill); or*
 - b. *An institution that provides a temporary residence for individuals intended to be institutionalized; or*

⁶ The White House Domestic Policy Council, *New Freedom Initiative: A Progress Report*, Chapter 3, 2004.

- c. *A public or private place not designated for, or ordinarily used as, a regular sleeping accommodation for human beings.*

This definition does not allow for those marginally housed, “doubled-up” or “couch surfing” (more specifically, those who “float” from location to location). Community Action Partnership of San Bernardino County may also want to discuss new or revised strategies to gather more data in future studies on various homeless sub-groups. In particular:

- People inhabiting inaccessible structures unfit for human occupation
- Youth populations

Additionally, other studies have shown the prevalence of homeless persons living on private property. This is an area that should be assessed in future homeless enumeration efforts.

Homeless Census Findings

To accurately enumerate the County's homeless population, a point-in-time census was conducted of:

1. Unsheltered homeless people, including those found on streets, in vehicles, in makeshift shelters (such as tents), and encampments;
2. Sheltered homeless people occupying emergency shelters, transitional housing, domestic violence shelters, and using hotel/motel vouchers and;
3. Homeless people occupying short-stay institutions such as hospitals, residential rehabilitation facilities, and jails (although HUD does not include these people in the point-in-time count.)

Number of Unsheltered Homeless People

The point-in-time street count was conducted on Tuesday and Wednesday, February 27th and 28th, 2007 from approximately 5:00 am to 9:00 am. Census enumerators canvassed all 244 U.S. census tracts in San Bernardino County.

There were 3,137 persons found on the street (including those reported by park rangers), 250 persons in cars, 1,637 persons in vans or RVs, and 1,087 persons in encampments counted within the 244 tracts during the point-in-time street census. In addition, 1,220 persons were counted in the point-in-time shelter census. The total of the street count and final shelter count is 7,331 homeless persons. For the purposes of the street count portion, a family was defined as a single person or a couple with at least one child under the age of 18. Please note, "Total Undetermined Gender" includes those whose gender could not be determined, as well as people living in vehicles, encampments or parks.

Figure 9: Number of Unsheltered Homeless People in 2007

Homeless Individuals				
Individual Male	Individual Female	Individual Undetermined Gender	Individual Youth	Sub total
1,815	549	265	298	2,927

Homeless Families				
# of Family Units	Males	Females	Youth	Sub total
45	45	49	73	167

Homeless Individuals in Vehicles, Encampments or Parks				
# of People in Cars	# of People in Vans/RVs	# of People in Encampments	# of People reported by Park Rangers	Sub total
250	1,637	1,087	43	3,017

Total of All Unsheltered Individuals and Families				
Males	Females	Undetermined Gender	Youth	Total
1,860	598	3,282	371	6,111

Figure 10: Number of Unsheltered Homeless People in 2003¹

Homeless Individuals			
Individual Male	Individual Female	Individual Youth	Sub total
2,133	718	104	2,955

Homeless Families				
# of Family Units	Males	Females	Youth	Sub total
160	128	163	284	575

Total Homeless Persons Counted			
Total Male	Total Female	Total Youth	Sub total
2,261	881	388	3,530

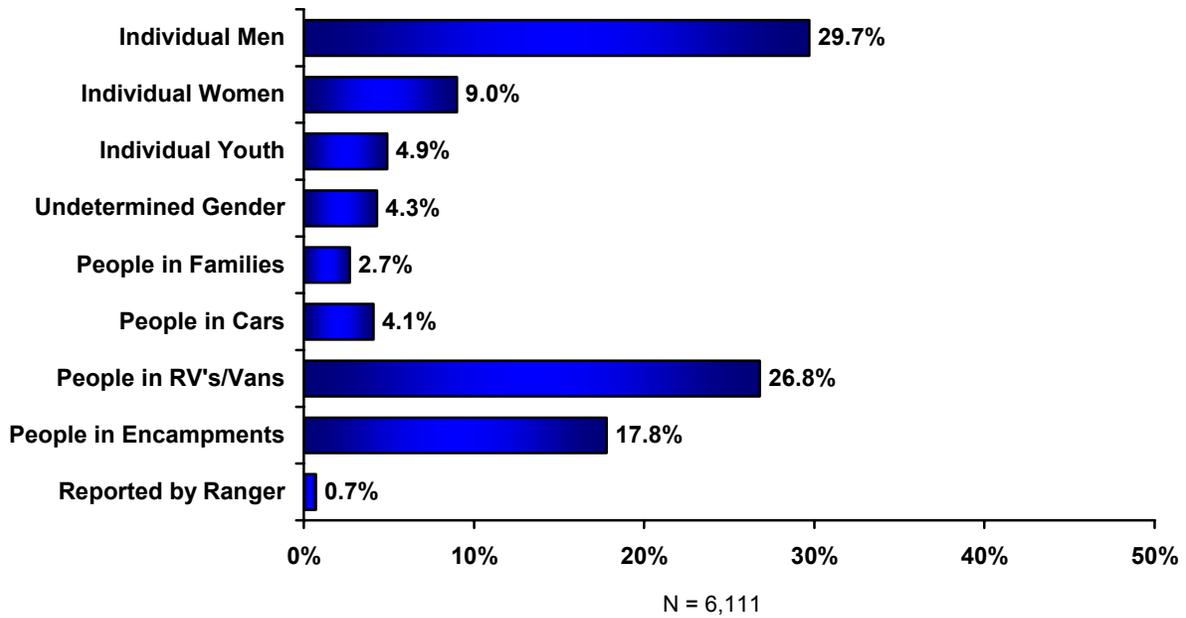
¹Note: This count included those homeless reported by informants. This "informant count" was not included in the 2007 methodology.

During the course of the street count, enumerators counted cars, vans, RVs, and other types of vehicles with what appeared to be sleeping occupants. Enumerators also counted actively occupied homeless encampments. There have been few, if any, studies on typical sizes of homeless encampments. The definition of an encampment for the purposes of this study was one or more makeshift structures for living, including (but not limited to) tents, tarps, cardboard, or crates actively being occupied by homeless persons. Out of concern for the privacy of the homeless community and the safety of the enumerators, census workers were instructed not to approach vehicles or to enter encampment areas. Instead, when they could not clearly count the number of occupants, enumerators were asked to just note on their census tally sheet how many vehicles or encampments they discovered.

During the 2007 street census enumerators counted 201 cars, 925 vans or RVs and 405 encampments. To calculate the number of homeless persons in those cars, vans/RVs, and encampments, empirical data from the 2007 San Bernardino County Survey were used to generate a "multiplier." This was done by asking survey respondents who reported staying in cars, vans, RVs, or encampments how many people typically stayed there, producing an average number of people for each of these sleeping locations. The multiplier for cars was 1.2424, for vans/RVs it was 1.7692, and for encampments it was 2.6842. These multipliers were applied to every car, van/RV, or encampment identified, resulting in the numbers reported previously.

The graph below illustrates the distribution of the demographics from the street count:

Figure 11: Total of All Unsheltered People, by Gender, Adult or Youth, and Family Status in 2007¹



¹Note: The individual men and individual women categories do not equal 100% due to the large number of homeless of unknown gender.

Nearly 31% of those individuals identified during the street count were living in a car, RV or van, while 18% were living in an encampment. Individual males accounted for 30% of those identified during the street count, while individual females accounted for 9% of those identified during the street count. Almost 5% of those living on the street were individual youth under 18. Nearly 3% of those identified were in families.

Number of Sheltered Homeless People

Shelter Count Results

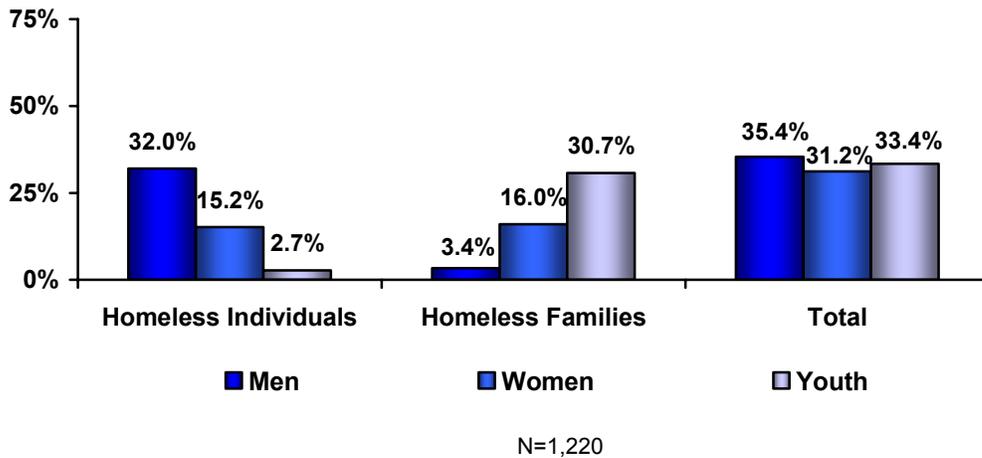
The number of homeless persons occupying emergency shelters, transitional housing, domestic violence shelters, and institutional housing were enumerated in conjunction with the street count. While the number of people in rehabilitation facilities, hospitals and jails is also reported separately, HUD does not include them in the point-in-time count. They are instead reported as important supplemental information.

A total of 1,220 people were counted in the point-in-time shelter census in 2007. This is a slight decrease from 2003, when 1,242 people were counted in the point-in-time shelter census. It must be noted that the 2007 figure does not include homeless persons reported in rehabilitation facilities, hospitals and/or jails. These persons were included in the 2003 shelter count. The following tables are a breakdown of the point-in-time shelter count by gender and familial status.

Figure 12: Point-in-Time Sheltered Occupancy, by Gender and Individual or Family Status

	Homeless Individuals					Homeless Families				TOTAL
	Single Male	Single Female	Single Youth	Single Undetermined	Subtotal	Male in Family	Female in Family	Youth in Family	Sub total	
2007	390	186	33	0	609	42	195	374	611	1,220

Figure 13: Sheltered Census by Gender and Individual or Family Status



The following tables further illustrate the results of the shelter count by the type of shelter facility. The numbers in the tables below are subsets of the 1,220 total sheltered homeless.

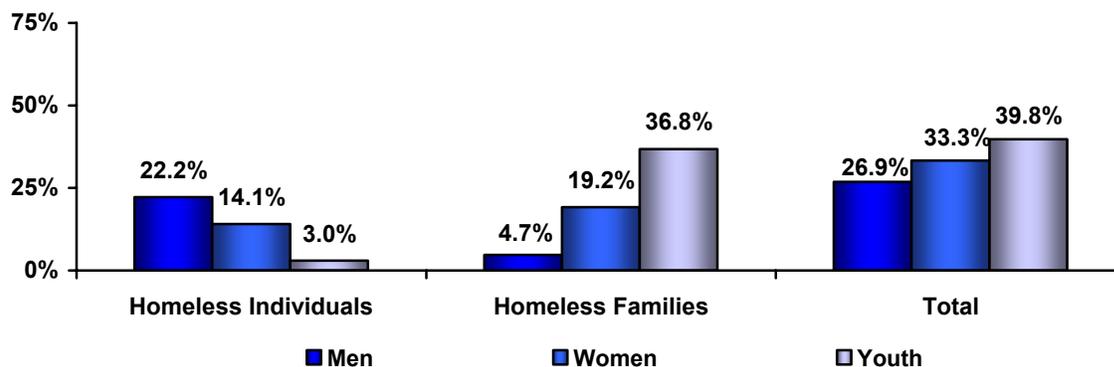
Emergency Shelter Results

As shown in the following table, a total of 807 people were housed in emergency shelters or used vouchers during the point-in-time enumeration in 2007. This is an increase from 2003, when 295 people were reported as housed in emergency shelters. Nearly 61% of those counted in emergency shelters were in families, while approximately 39% were individuals.

Figure 14: Number of Homeless Persons Counted in Reporting Emergency Shelters

	Homeless Individuals					Homeless Families				TOTAL
	Single Male	Single Female	Single Youth	Single Undetermined	Subtotal	Male in Family	Female in Family	Youth in Family	Sub total	
2007	179	114	24	0	317	38	155	297	490	807

Figure 15: Emergency Shelter Occupancy, by Gender and Individual or Family Status



N=807

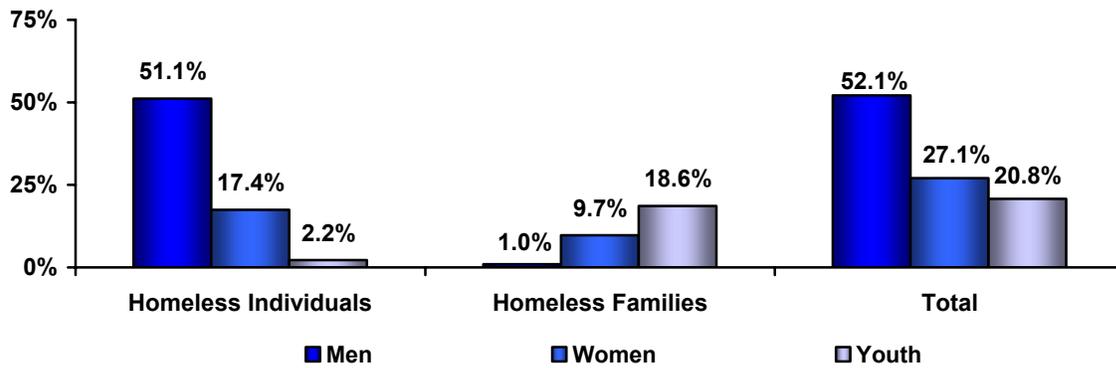
Transitional Housing Results

A total of 413 homeless persons were housed in transitional housing facilities in 2007. This is a decrease from 2003, when 650 people were reportedly housed in transitional housing facilities. The majority of those counted in transitional housing facilities were individual men (51%) and 19% were youth in families.

Figure 16: Number of Homeless Persons Counted in Reporting Transitional Shelters

	Homeless Individuals					Homeless Families				TOTAL
	Single Male	Single Female	Single Youth	Single Undetermined	Subtotal	Male in Family	Female in Family	Youth in Family	Sub total	
2007	211	72	9	0	292	4	40	77	121	413

Figure 17: Transitional Housing Occupancy, by Gender and Individual or Family Status



N=413

Total of Unsheltered and Sheltered Homeless

The total number of homeless (unsheltered and sheltered) from the point-in-time count was 7,331. This count represents approximately 0.4% of San Bernardino County’s total population of 2,016,466 people.⁷ This figure is similar to recent national reports, which cite the total point-in-time estimate of homeless persons as less than 0.3% of the entire U.S. population.⁸ The following charts illustrate the total by setting (unsheltered versus type of shelter) and family status, by street versus shelter occupancy, and by demographic distribution.

Figure 18: Homeless Census Population Total by Setting and Family Status

Setting	Individuals	People in Families	Total people	Percent of Total
Unsheltered	5,944	167	6,111	83.4%
In emergency shelter facilities	317	490	807	11.0%
In transitional housing facilities	292	121	413	5.6%
Totals	6,553	778	7,331	100.0%
% of Totals	89.4%	10.6%	--	100.0%

⁷ State of California, Department of Finance, Race/Ethnic Population with Age and Sex Detail, 2000-2050.

⁸ U.S. Department of Housing and Urban Development, Office of Community Planning and Development. *The Annual Homeless Assessment Report to Congress*. February, 2007.

Jurisdictional Breakdowns

Unsheltered and Sheltered Homeless Census Population Total, by City or Area

Jurisdiction	Individuals	People in Families	People in Cars/RV's/Vans, Encampments or Reported by Ranger	Total people	Percent of Total
Adelanto	10	11	5	26	0.4%
Apple Valley	55	20	9	84	1.1%
Barstow	107	43	34	184	2.5%
Big Bear	32	10	11	53	0.7%
Bloomington	9	0	37	46	0.6%
Chino	69	0	48	117	1.6%
Chino Hills	35	4	24	63	0.9%
Colton	117	21	164	302	4.1%
Crestline	5	0	2	7	0.1%
Domestic Violence Shelters	36	97	0	133	1.8%
Fontana	148	33	414	595	8.1%
Grand Terrace	13	0	20	33	0.5%
Hesperia	129	21	146	296	4.0%
Highland	95	4	13	112	1.5%
Joshua Tree	38	14	107	159	2.2%
Loma Linda	36	51	11	98	1.3%
Montclair	88	2	39	129	1.8%
Needles	24	5	16	45	0.6%
Ontario	331	60	140	531	7.2%
Rancho Cucamonga	48	14	60	122	1.7%
Redlands	63	44	51	158	2.2%
Rialto	94	4	35	133	1.8%
Running Springs	3	0	0	3	0.1%
San Bernardino	1,397	178	340	1,915	26.1%
Twentynine Palms	42	7	44	93	1.3%
Twin Peaks	6	0	0	6	0.1%
Unincorporated	283	36	896	1,215	16.6%
Upland	46	10	8	64	0.9%
Victorville	113	87	102	302	4.1%
Yucaipa	25	3	107	135	1.8%
Yucca Valley	27	11	134	172	2.3%
Total	3,524	790	3,017	7,331	100.0%

Unsheltered Homeless Census Population Total, by City or Area

Jurisdiction	Individuals	People in Families	People in Cars/RV's/Vans, Encampments or Reported by Ranger	Total people	Percent of Total
Adelanto	10	0	5	15	0.2%
Apple Valley	53	3	9	65	1.1%
Barstow	78	0	34	112	1.8%
Big Bear	28	2	11	41	0.7%
Bloomington	9	0	37	46	0.8%
Chino	65	0	48	113	1.8%
Chino Hills	35	4	24	63	1.0%
Colton	95	11	164	270	4.4%
Crestline	5	0	2	7	0.1%
Fontana	148	13	414	575	9.4%
Grand Terrace	13	0	20	33	0.5%
Hesperia	101	13	146	260	4.3%
Highland	95	0	13	108	1.8%
Joshua Tree	37	0	107	144	2.4%
Loma Linda	36	12	11	59	1.0%
Montclair	88	0	39	127	2.1%
Needles	24	5	16	45	0.7%
Ontario	331	28	140	499	8.2%
Rancho Cucamonga	48	0	60	108	1.8%
Redlands	62	0	51	113	1.8%
Rialto	94	4	35	133	2.2%
San Bernardino	976	23	340	1,339	21.9%
Twentynine Palms	41	0	44	85	1.4%
Unincorporated	283	36	896	1,215	19.9%
Upland	46	0	8	54	0.9%
Victorville	74	10	102	186	3.0%
Yucaipa	25	3	107	135	2.2%
Yucca Valley	27	0	134	161	2.6%
Total	2,927	167	3,017	6,111	100.0%

Sheltered Homeless Census Population Total, by City or Area

Jurisdiction	Individuals	People in Families	Total people	Percent of Total
Adelanto	0	11	11	0.9%
Apple Valley	2	17	19	1.6%
Barstow	29	43	72	5.9%
Big Bear	4	8	12	1.0%
Chino	4	0	4	0.3%
Colton	22	10	32	2.6%
Domestic Violence Shelters	36	97	133	10.9%
Fontana	0	20	20	1.6%
Hesperia	28	8	36	3.0%
Highland	0	4	4	0.3%
Joshua Tree	1	14	15	1.2%
Loma Linda	0	39	39	3.2%
Montclair	0	2	2	0.2%
Ontario	0	32	32	2.5%
Rancho Cucamonga	0	14	14	1.1%
Redlands	1	44	45	3.7%
Running Springs	3	0	3	0.2%
San Bernardino	421	155	576	47.2%
Twentynine Palms	1	7	8	0.7%
Twin Peaks	6	0	6	0.5%
Upland	0	10	10	0.8%
Victorville	39	77	116	9.5%
Yucca Valley	0	11	11	0.9%
Total	597	623	1,220	100.0%

Comparison - Unsheltered and Sheltered Homeless Census Population Total by City or Area, 2003 and 2007¹

Jurisdiction	Total People 2003	Total People 2007	Actual Change	Percent Change
Adelanto	49	26	-23	-46.9%
Apple Valley	81	84	3	3.7%
Barstow	387	184	-203	-52.5%
Big Bear	19	53	34	178.9%
Bloomington	245	46	-199	-81.2%
Chino	33	117	84	254.5%
Chino Hills	3	63	60	2,000.0%
Colton	154	302	148	96.1%
Crestline	65	7	-58	-89.2%
Domestic Violence Shelters	--	133	133	--
Fontana	102	595	493	483.3%
Grand Terrace	6	33	27	450.0%
Hesperia	220	296	76	34.5%
Highland	160	112	-48	-30.0%
Joshua Tree	62	159	97	156.5%
Loma Linda	39	98	59	151.3%
Montclair	28	129	101	360.7%
Morongo Basin	236	--	-236	--
Needles	39	45	6	15.4%
Ontario	332	531	199	59.9%
Rancho Cucamonga	260	122	-138	-53.1%
Redlands	347	158	-189	-54.5%
Rialto	237	133	-104	-43.9%
Running Springs	--	3	3	--
San Bernardino	1,605	1,915	310	19.3%
Twentynine Palms	14	93	79	564.3%
Twin Peaks	--	6	6	--
Unincorporated	--	1,215	1,215	--
Upland	76	64	-12	-15.8%
Victorville	226	302	76	33.6%
Yucaipa	129	135	6	4.7%
Yucca Valley	116	172	56	48.3%
Total	5,270	7,331	--	39.1%

Maps of Census Results

Figure 19: Homeless Street Count Census Population Total by Census Tract

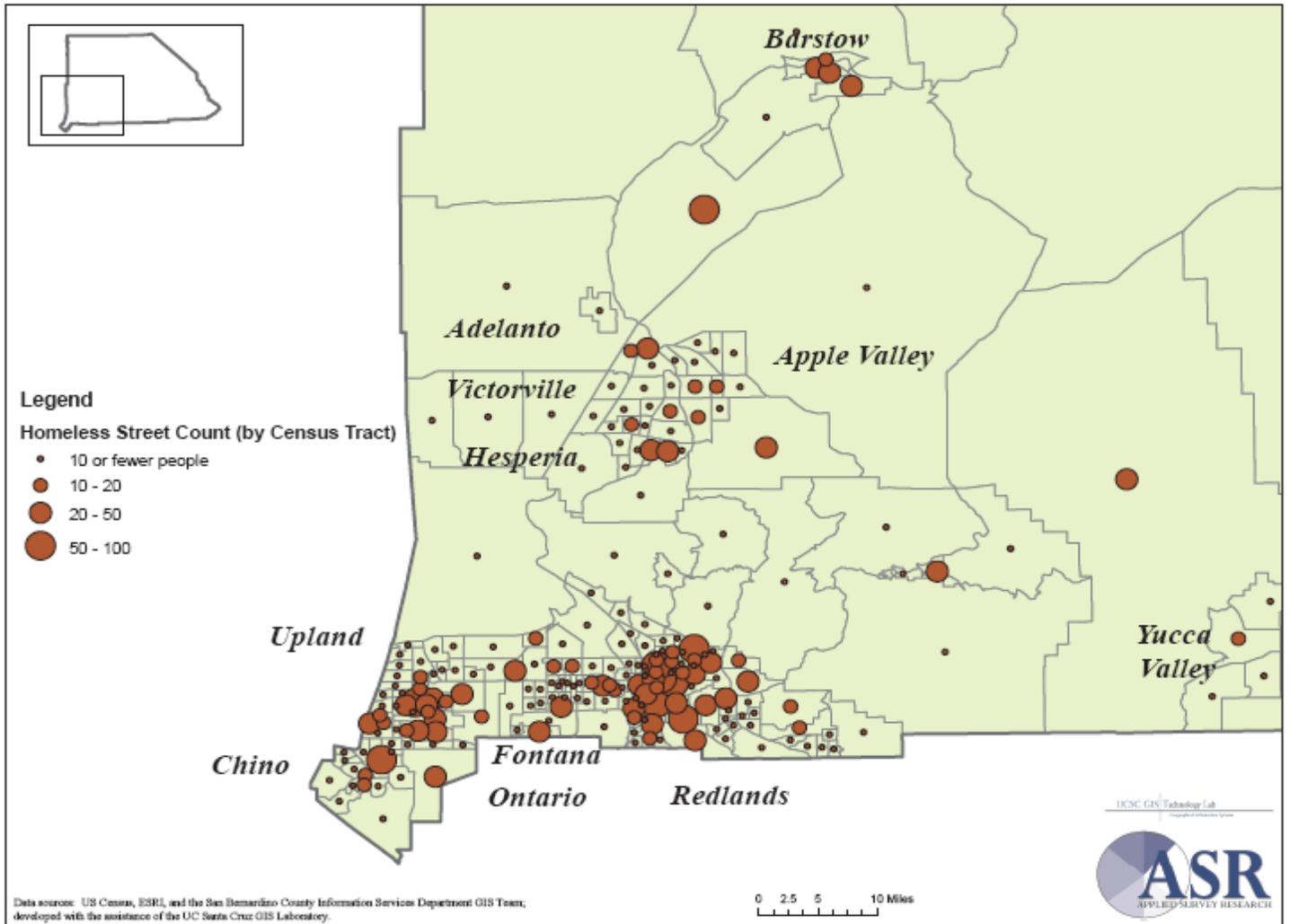


Figure 20: Homeless Street Count Census – Southwest Focus

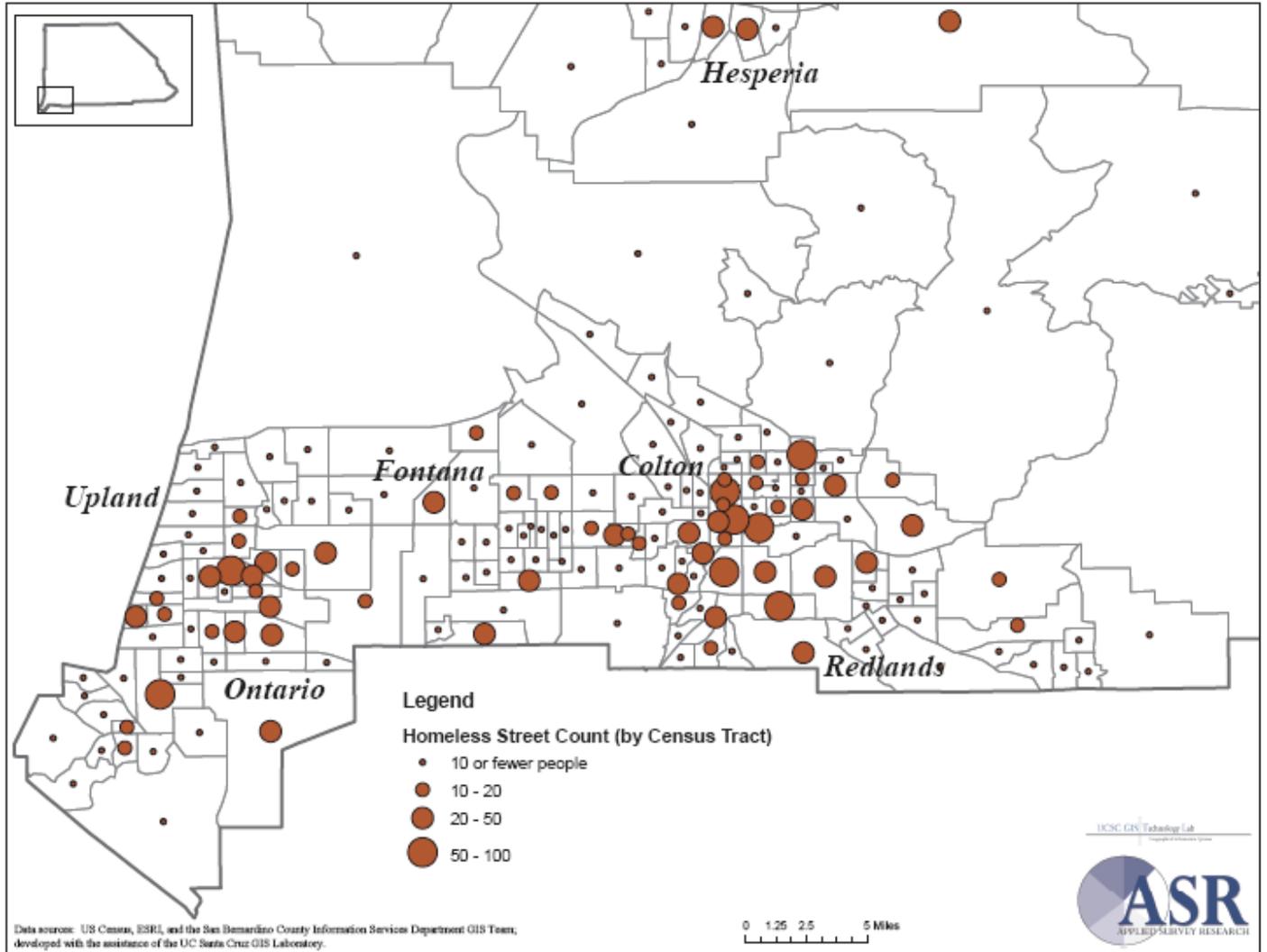


Figure 21: Homeless Street and Shelter Population Total by Census Tract

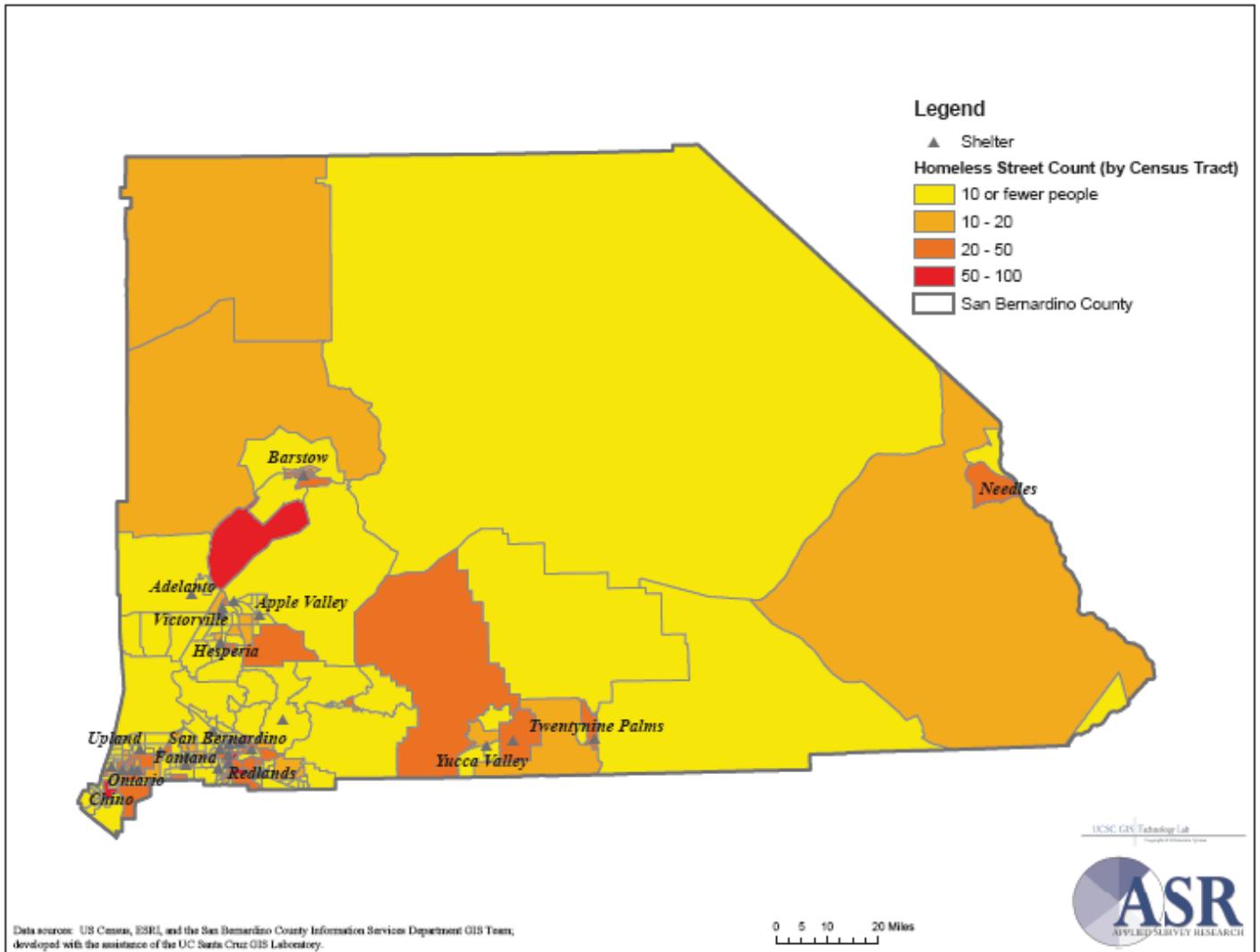
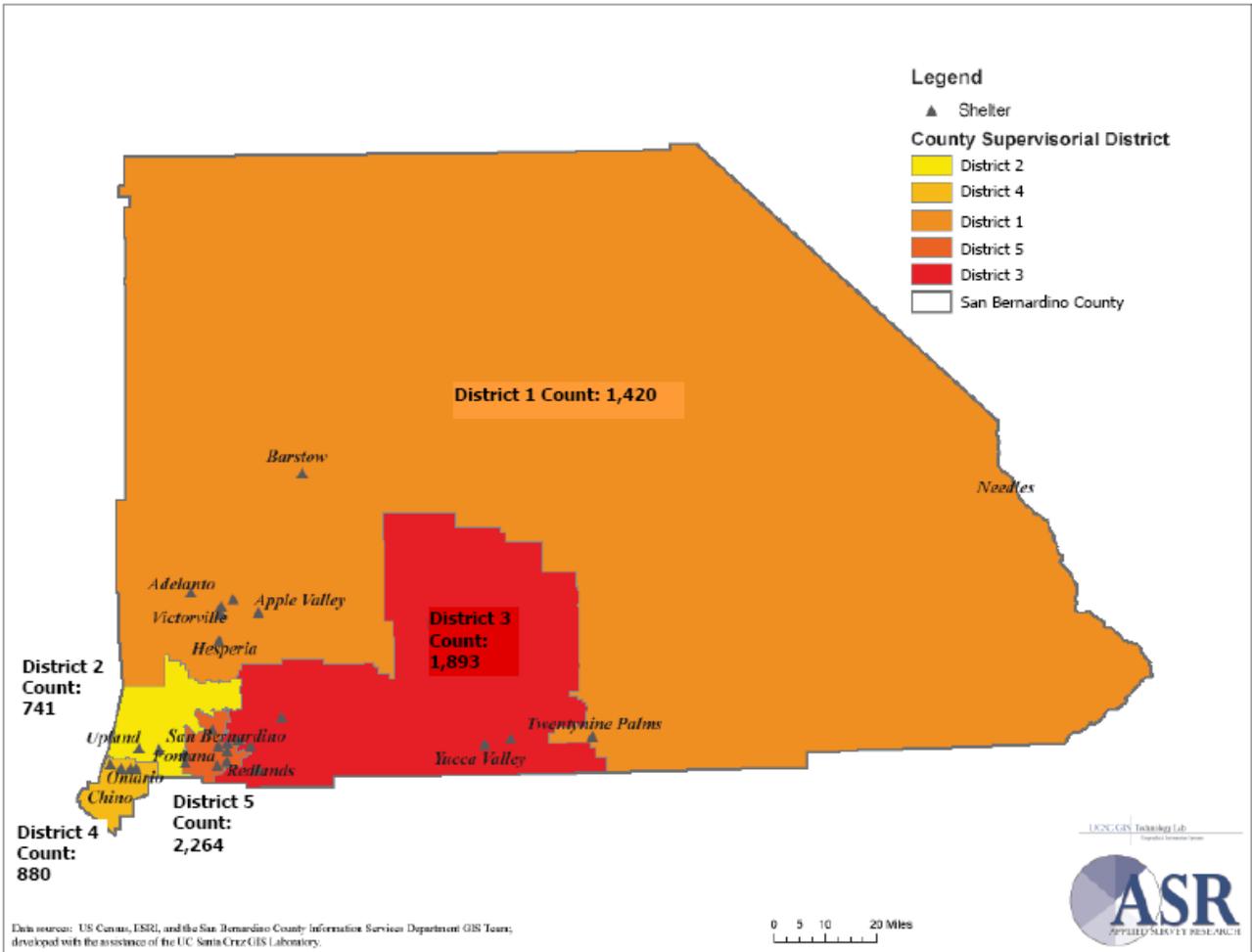


Figure 22: Homeless Street Count Census Population Total by Supervisorial District



Census Methodology

The census methodology had two components, a street count and a shelter and institution count. The street count results were combined with the shelter and institution count to produce a single point-in-time count of the San Bernardino County homeless. A more detailed discussion of these components follows.

Street Count

A primary goal of the 2007 San Bernardino County Homeless Census was to generate quantitative data regarding the number of County residents who were homeless at a given point in time, as well as an estimate of the number of County residents who experience homelessness annually. A critical component of the census methodology was the recruitment, training, and deployment of homeless individuals, whose intimate knowledge of the street was considered critical to



effective outreach. This group of people possessed first-hand knowledge of places homeless individuals were likely to be found. It is believed that a homeless census would not be successful without the assistance of these individuals. Previous homeless enumeration efforts in other communities have proven the value of homeless participation in producing a reliable and accurate count.

There were 156 homeless guides and service provider volunteers that conducted the street count on the morning of February 27th, 2007, and 190 homeless guide and service providers that conducted the street count on the morning of February 28th. Homeless guides referred by local service providers were paid \$20.00 for completing a two hour training session the week prior to the census, and \$10.00 per hour for participating in census activities. Census teams were provided with clipboards and Geographical Information System (GIS) census tract maps of the areas to which they were assigned, pencils, and a review of the census training documents. Homeless guides who provided their own transportation were reimbursed for their gas mileage.

On the census days, 244 census tracts were enumerated. No direct contact with research subjects was made during the census enumeration, due to the need to be efficient and safe. To avoid potential duplication of unsheltered and sheltered homeless, it was imperative to enumerate in a narrow timeframe when sheltered and unsheltered homeless do not co-mingle. For this particular census, the early morning hours before shelters opened and released their occupants from the previous night was chosen to avoid potential duplication. Visual-only enumeration strategies were employed. Streets, roads, and highways of the selected tracts were traveled by foot, car, or bike and subjects were counted and tallied according to these observed categories:

Individuals	Family Members	Miscellaneous
<ul style="list-style-type: none"> • Adult Male 	<ul style="list-style-type: none"> • Adult Male 	<ul style="list-style-type: none"> • Vehicles (cars, vans, RV's, campers)
<ul style="list-style-type: none"> • Adult Female 	<ul style="list-style-type: none"> • Adult Female 	<ul style="list-style-type: none"> • Encampments
<ul style="list-style-type: none"> • Youth (under age 18) 	<ul style="list-style-type: none"> • Youth (under age 18) 	<ul style="list-style-type: none"> • People in parks reported by park ranger
<ul style="list-style-type: none"> • Undetermined gender/age 		

Teams were deployed from multiple sites across the county on February 27th and 28th. Homeless workers gathered at the sites at 5:00 AM for area assignments, supplies, and a brief training review. Workers returned to their deployment sites prior to 9:00 AM. Upon their return, teams turned in their census tally forms and were debriefed by the deployment captains. Observational comments and the integrity of the enumeration effort were reviewed and assessed.

Unlike the 2003 census, the 2007 census included the use of law enforcement helicopters which aided in the ability to enumerate hard to reach locations, such as area washes and ditches in and around San Bernardino, and high desert locations with limited road access. Youth teams were also deployed in the San Bernardino and Victorville areas to enumerate the number of homeless youth in the County. Because this population tends to congregate after the morning enumeration, teams of youth were deployed in the afternoon hours to known locations such as malls, parks, and transportation centers where homeless youth could be found.

Shelter and Institution Count

The homeless occupancy of emergency shelters, transitional shelters, hotel/motel voucher programs, hospitals, residential rehabilitation facilities, and jails were collected for the night prior to the census. While HUD does not include the people in hospitals, residential rehabilitation facilities, and jails in the reportable numbers for the point-in-time count, they are reported separately in this report because they are important supplemental information for the community and service providers.

Data Collection

The shelter count was conducted using a list of all known shelter operators in San Bernardino County as provided by Community Action Partnership of San Bernardino County. Shelter facilities reported their occupancies for the nights prior to the census to Applied Survey Research. Shelters and programs reported people in households with dependent children as families.

Shelter Types

Different types of shelters and institutions participated in the 2007 San Bernardino Homeless Census. Among them were:

- Emergency shelters
- Transitional housing programs
- Transitional Assistance Department (those using vouchers)

Homeless Census Challenges

Challenges

There are many challenges in any homeless enumeration, especially when implemented in a community as diverse as San Bernardino County. While homeless populations are usually concentrated around downtown emergency shelters and homeless service facilities, homeless individuals and families can also be found in suburbs, commercial districts, and outlying county areas that are not easily accessible by enumerators. The following subset of homeless populations are challenging to enumerate due to various reasons:



- Chronically homeless persons who have difficulty accessing social and health services.
- Persons living in vehicles who relocate every few days.
- Persons who have children and stay “under the radar” because of the difficulty of having a family on the street and around the general homeless population.
- Homeless youth, who tend to keep themselves less visible than homeless adults.
- Persons living in overcrowded shared residences or rental units above safe occupancy levels.
- Undocumented immigrants.
- Homeless people who sleep in unfit structures out of public view.

Census Undercount

The homeless census methodology was conservative, and therefore most likely resulted in an undercount of homeless without U.S. citizenship, some of the working homeless, families, and street youth. While this HUD approved visual homeless enumeration is academically sound, it may have some inherent biases and shortcomings. Even with the assistance of dedicated homeless service providers and currently or previously homeless census enumerators, the methodology cannot guarantee 100% accuracy. Many factors may have contributed to missed opportunities, for example:

- The unseasonably cold and rainy weather on enumeration days.
- For the employed homeless, there is frequently a pre-dawn movement to get to jobs. These individuals may not have been identified as being homeless.
- Homeless individuals often occupy abandoned buildings and other structures unfit for human habitation. The resources for the 2007 San Bernardino County Homeless Census and Survey project could not cover an inspection of all such structures.
- Homeless youth tend to “couch surf” from one location to another, making their identification difficult.

- Likewise, homeless families with children will more likely seek opportunities to “double-up” and “triple-up” in housing with family or friends, rather than sleep on the street, in vehicles, or makeshift shelters, thus making their identification difficult.
- It can be difficult to identify homeless persons who may be sleeping in vans, cars, or recreational vehicles.

Based on the reasons listed above, this conservative approach was necessary to preserve the integrity of the data collected. Although the census was most likely an undercount of the homeless population, the methodology employed, coupled with the homeless survey data, was the most comprehensive approach available.

Annual Estimation

A point-in-time estimate of homelessness does not reflect the number of persons who experience homelessness throughout the year. With data from the census and survey, an estimate of the number of persons experiencing homelessness can be made. Using the data from the 2007 San Bernardino County Homeless Census and Survey, ASR used the annualization formula detailed by the Corporation for Supportive Housing⁹ to calculate an annual estimate of the number of homeless people in San Bernardino County over the course of a year. The calculations used to project an annual estimate of homelessness are based on two very basic assumptions:



1. The information gathered in the homeless survey is indicative of responses that would have been given at any other time during the year and is reasonably representative of the general diversity of the study area's homeless population.
2. The point-in-time census count is reasonably indicative of a count that would have been obtained at any other time during the year.

Service providers have supported these assumptions by indicating that the demand for services has stayed relatively consistent over time. Additionally, the gross number of homeless accessing services apparently does not fluctuate to a great degree, although the proportion of sheltered versus unsheltered homeless does vary with the seasons.

Estimates of the number of people who experience homelessness in a given year are important for planning purposes and for federal HUD reporting requirements. Because many homeless experiences are relatively short-term (less than a year), it is important to account for this phenomenon when determining the annual demand for homeless services.

Given the size of the survey sample (697) the statistical reliability of the projections, the undercount inherent in any homeless census, as well as the use of a HUD-approved annual estimate calculation, CAPSBC and Applied Survey Research has determined that this methodology was the most complete and accurate of all available approaches.

Three factors were used to determine the annual estimate:

- A = The point-in-time count of currently homeless people (found in the street and shelter count).
- B = The number of currently homeless people who became homeless within the last 7 days; and

⁹ Burt, Martha and Wilkins, Carol. *Estimating the Need: Projecting from Point-in-Time to Annual Estimates of the Number of Homeless People in a Community and Using this Information to Plan for Permanent Supportive Housing*. Corporation for Supportive Housing, March 2005.

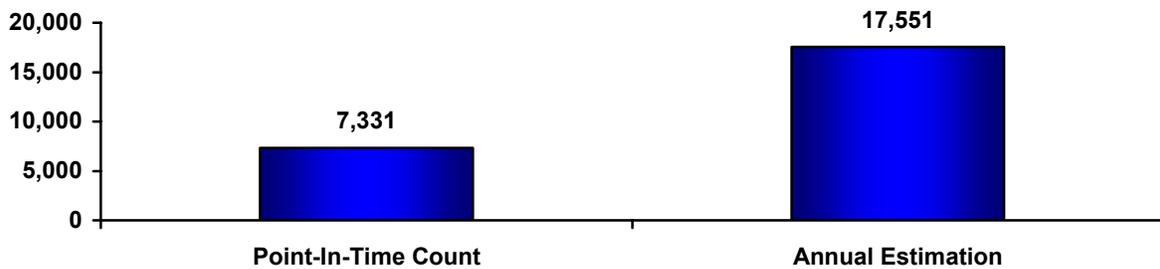
C = The proportion of currently homeless people who have experienced a previous homeless episode within the past 12 months.

The equation for calculating the annual estimate: $A + [(B*51)*(1-C)] = \text{Annual estimate}$

For San Bernardino: $7,331 + [(315.233*51)*(1 - 0.364296)] = 17,551.14 \approx 17,551$ people

This annual estimate represents 0.9% of the study area's general population, and is consistent with other research findings. The California Research Bureau estimates that approximately 361,000 people are homeless in California at any one time (approximately 1% of the general population), and estimates the number of people who experience homelessness over the course of a year to be between one and two million people, or between 3% and 5% of California's general population.¹⁰ According to a 2002 study done by the National Coalition for the Homeless, approximately 3.5 million people, or about 1% of the U.S. general population, experience homelessness in a given year.

Figure 23: Homeless Point-In-Time and Countywide Annual Estimation



¹⁰ Foster, Lisa K. and Snowdon, Patricia. *Addressing Long-Term Homelessness: Permanent Supportive Housing*. California Research Bureau. August 2003.

Homeless Survey Findings

The following section provides an overview of the findings generated from the 2007 San Bernardino County Homeless Census and Survey. The survey results are used to define the qualitative characteristics of the overall population. Approximately 697 surveys were administered from early March to mid-April. Missing values have been intentionally omitted from the survey results, and all survey results display valid percentages only. *Therefore, the total number of respondents for each question will not necessarily equal the total number of surveys.* A copy of the survey instrument, as well as a complete list of survey questions and responses, can be found in the Appendices.

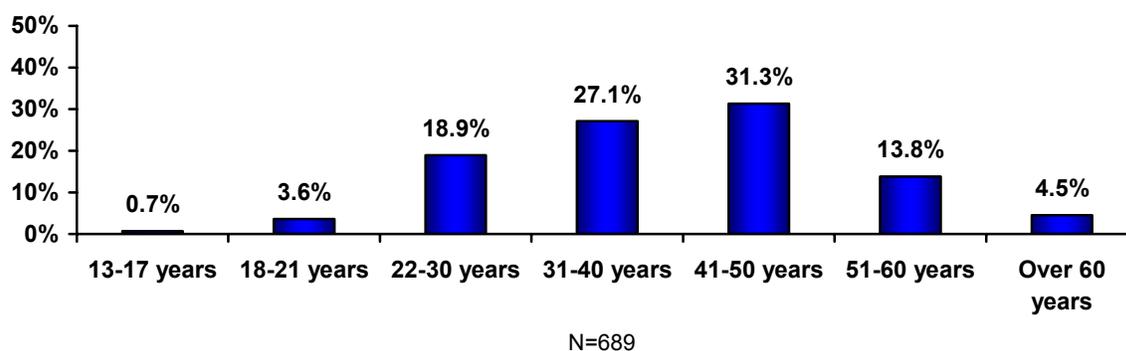
Demographics

In order to measure the diversity of homeless residents in San Bernardino County, respondents were asked to answer several demographic questions pertaining to their age, gender, ethnicity, and military service.

Age

Approximately 31% of survey respondents were between 41 and 50 years of age, with the second largest age segment being 31-40 years of age (27%). Approximately 19% were between 22 and 30 years old, and 14% were between the ages of 51 and 60.

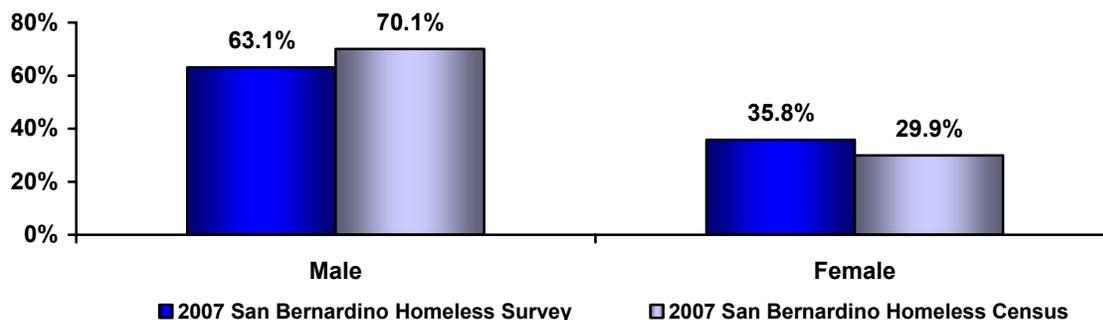
Figure 24: Age of Respondents



Gender

Among survey respondents, there were more males than females, with males accounting for nearly 63% of the total. The distribution of gender in the study areas is shown in the following figure, along with the results from the 2007 San Bernardino Homeless Census.

Figure 25: Gender of Respondents



Numbers for San Bernardino Homeless Survey: Male = 435, Female = 247.

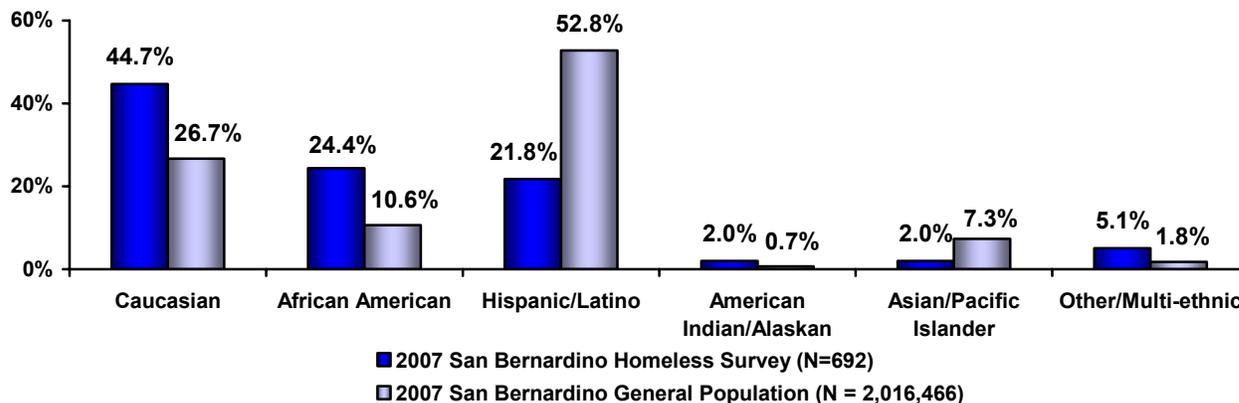
Numbers for San Bernardino (Street and Shelter Count) Census Results: Male = 2,292, Female = 979.

Ethnicity

Demographically, the survey population is diverse. The largest percentage of homeless survey respondents were Caucasian (45%), while 22% were Hispanic/Latino, 24% were African American, 2% were American Indian or Alaskan Native, 2% were Asian or Pacific Islander, and 5% identified with other or multiple racial or ethnic groups.

According to the State of California Department of Finance population estimates, Caucasians comprise 27% of the total population of San Bernardino County, and Hispanic/Latinos comprise 53% of the total population. African Americans comprise 11% of the population, while Asian/Pacific Islanders comprise 7% of the County’s population. Therefore, African Americans (24%) and Caucasians (45%) were significantly over-represented, and Hispanic/Latinos (22%) were significantly under-represented as compared to the general population of San Bernardino County. Asian/Pacific Islanders (2%) were also under-represented in comparison.

Figure 26: Race or Ethnicity of Respondents

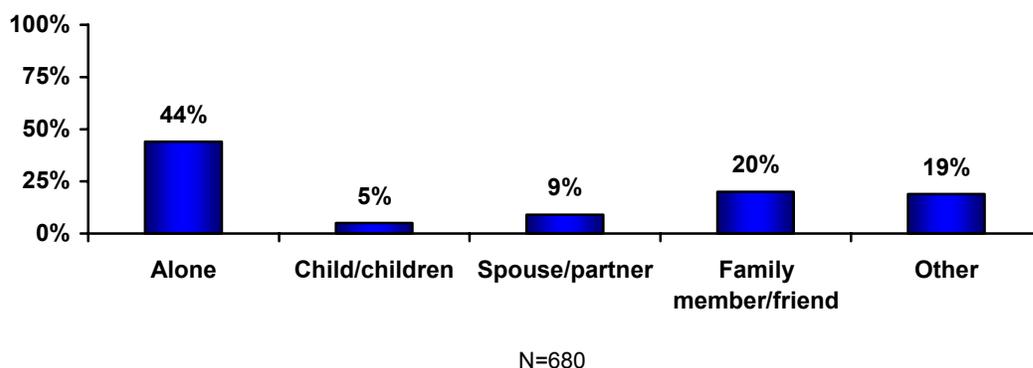


San Bernardino County General Population data source: State of California, Department of Finance, Race/Ethnic Population with Age and Sex Detail, 2000-2050.

Family Status

Many respondents (44%) indicated they were living alone at the time of the survey. However, 5% were living with their child or children, 9% were living with their spouse or partner, and an additional 1 were living with their spouse or partner *and* child or children. Twenty-percent (20%) of respondents indicated they were living with a family member (other than a spouse or children) or a friend, and 19% of respondents indicated that they are living with “other” people. For this survey, the term “other” refers to people who are not friends or family members of the respondent. This was a large percentage of responses, and in part reflects the challenges of self-defining social relationships in a homeless context.

Figure 27: Who Respondents Live With



Children

In 2007, nearly 23% of the respondents indicated having children living with them or not. In 2003, nearly 209 survey respondents indicated having 464 children under age 18 living with them. In 2007, 81 survey respondents indicated having 188 children under age 18 living with them. The following charts are a breakdown of children reported by age group.

Among respondents who indicated that they were currently living with children between the ages of 0 and 5, 53 respondents reported having 83 children.

Figure 28: Number of Reported Children Age 0-5

# of Children	# of Respondents	Total Children Reported
1	31	31
2	19	38
3	1	3
5	1	5
6 or more	1	6
Totals	53	83

Total children reported was calculated by multiplying the number of respondents by the number of children they reported (e.g. 17 respondents x 2 children each = 34 children).

Among respondents who indicated that they were currently living with children between the ages of 6 and 12, 43 respondents reported having 79 children.

Figure 29: Number of Reported Children Age 6-12

# of Children	# of Respondents	Total Children Reported
1	23	23
2	12	24
3	4	12
4	2	8
6 or more	2	12
Totals	43	79

Among respondents who indicated that they were currently living with children between the ages of 13 and 17, 19 respondents reported having 26 children.

Figure 30: Number of Reported Children Age 13-17

# of Children	# of Respondents	Total Children Reported
1	15	15
2	1	2
3	3	9
Totals	19	26

Foster Care

Respondents were asked if they had any children in foster care. Of those with respondents with children, 29% had children in foster care. Thirty-nine respondents reported having 88 children in the foster care system.

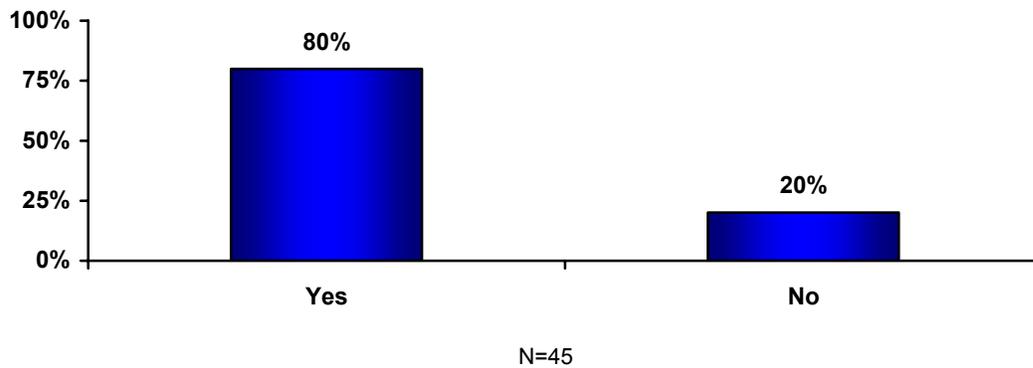
Figure 31: Number of Reported Children in Foster Care

# of Children	# of Respondents	Total Children Reported
1	12	12
2	15	30
3	6	18
4	3	12
5	2	10
6 or more	1	6
Totals	39	88

Child Education

When respondents with children were asked if their children were in school (if the children were between the ages of 6 and 17), 80% indicated their children were in school. Nearly 20% stated their children were not attending school.

Figure 32: If Respondents' Children Are Old Enough, Are They In School?



Military Service

In 2007, nearly 83% of the survey respondents had never served in any type of military unit. Nearly 14% indicated that they had served in the regular military (Army, Navy, Marines, or Air Force), 2% had served in the National Guard, and an additional 1% had been enlisted in the Military Reserve. These results are similar to the 2003 survey, when nearly 85% of the respondents indicated they had never served in any type of military unit.

Figure 33: Veteran Status 2003 and 2007

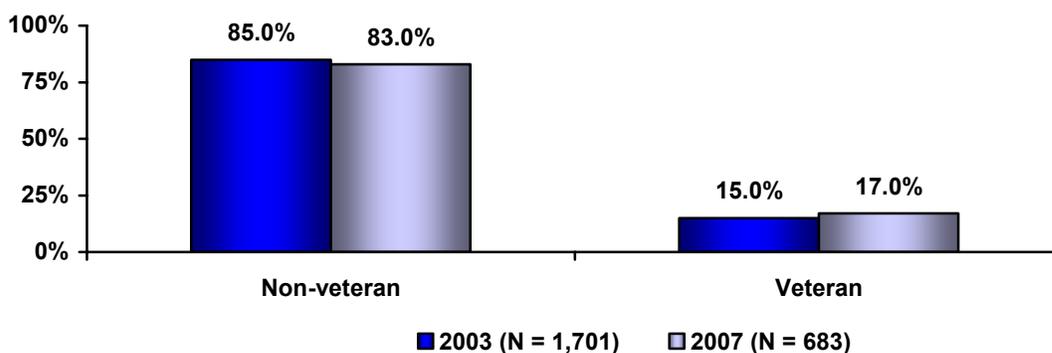
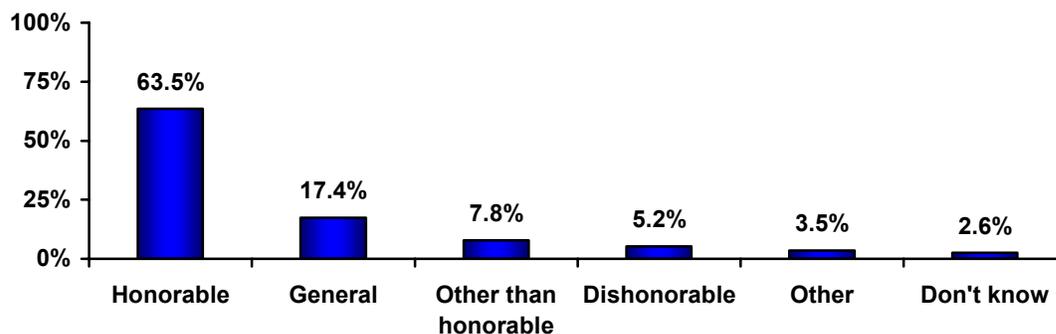


Figure 34: Discharge Status in 2007

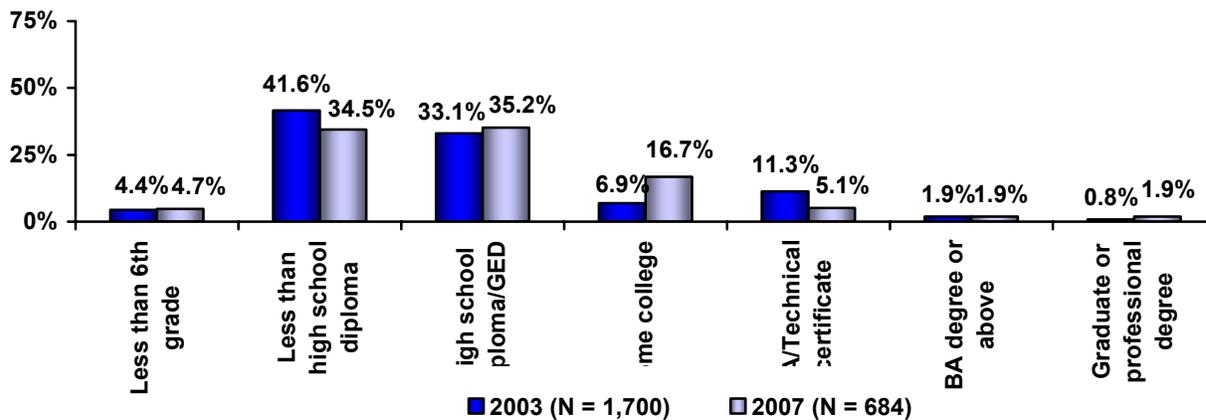


N=115

Educational Attainment

Nearly 35% of the respondents had a high school diploma in 2007, compared to 33% in 2003. Almost 17% of the respondents had some college experience in 2007, an increase from 7% in 2003.

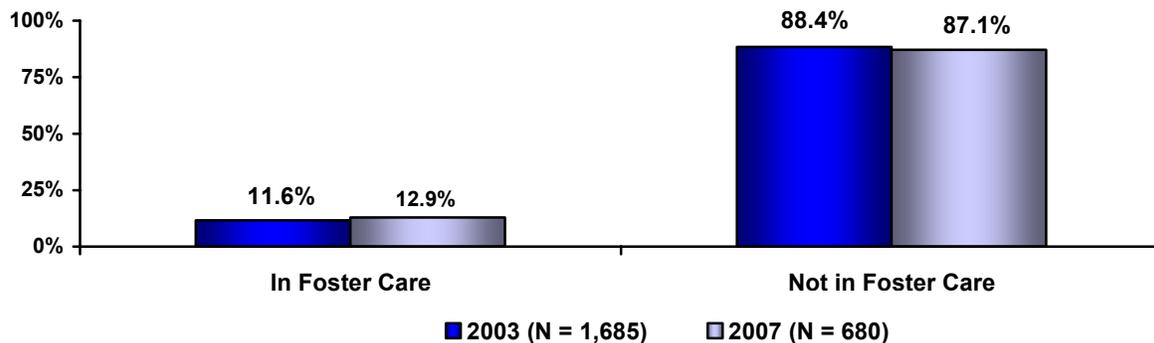
Figure 35: Educational Attainment 2003 and 2007



Foster Care

In 2007, 13% of respondents indicated they had been in foster care within their lifetime. This is slightly higher than 2003, when almost 12% of respondents indicated being in foster care within their lifetime.

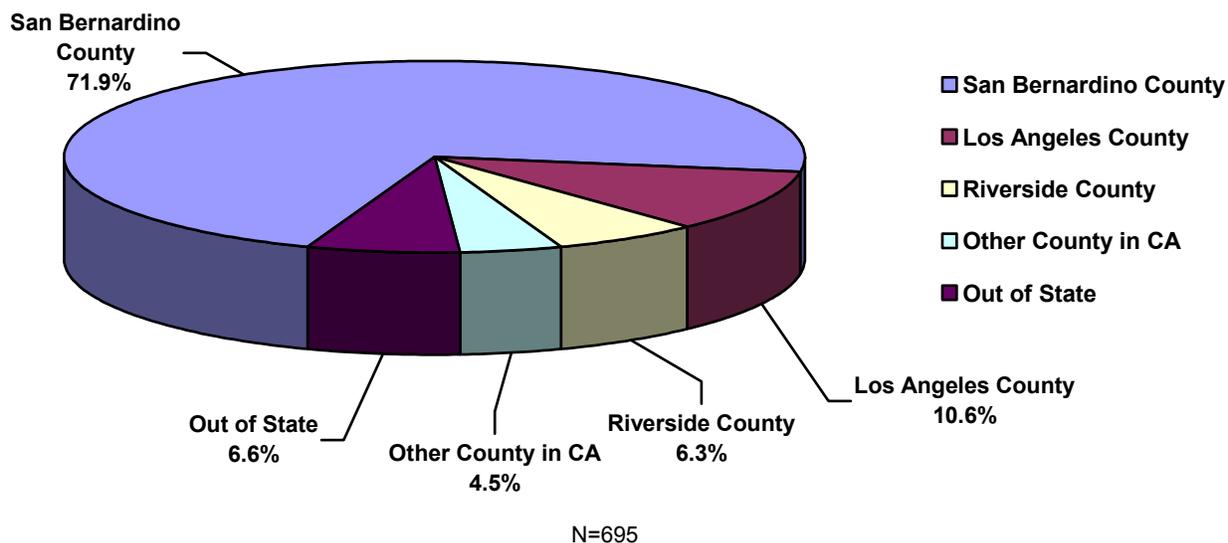
Figure 36: Respondent in Foster Care



San Bernardino County Residency

Approximately 72% of survey respondents indicated they had been living in San Bernardino County at the time they became homeless. Eleven percent (11%) had been living in Los Angeles County, while 6% had been living in Riverside County at the time they became homeless. Five percent (5%) had been living in another county in California, and almost 7% were living in another state when they became homeless. This response indicates that the majority of homelessness originates in San Bernardino County, but 28% of the homeless in the County are from outside its borders.

Figure 37: Where Respondents Were Most Recently Living at the Time They Became Homeless



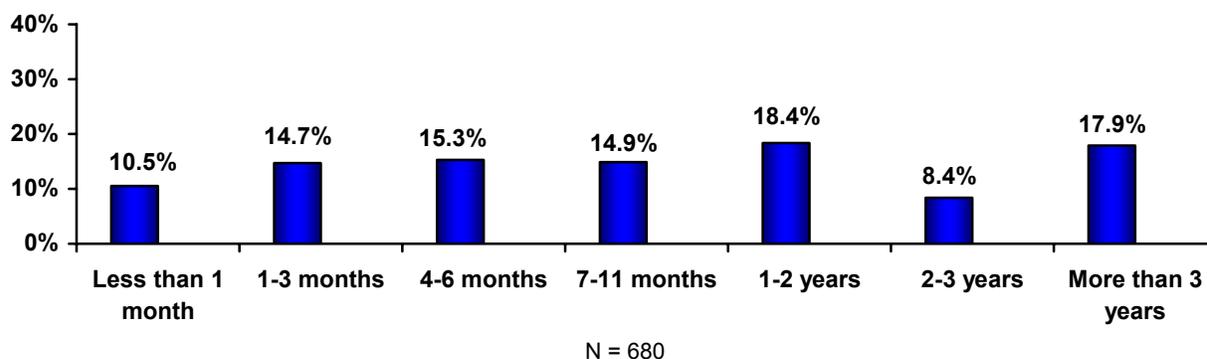
Characteristics of Homelessness

Characteristics of homelessness vary greatly among respondents. While many respondents were experiencing homelessness for the first time, or had been homeless for just a few months, others had been homeless repeatedly or for extended periods of time. Characteristics such as usual nighttime sleeping arrangements, the use of government assistance or treatment programs, and causes for homelessness differed from respondent to respondent.

Length of Homelessness

Over 18% of respondents had been homeless for one to two years, while less than 18% had been homeless for more than three years. Over 15% of survey respondents had been homeless for four to six months, while less than 15% had been homeless for one to three months. Nationally, 31% of the homeless population has been homeless for two years or longer.¹¹ Over half (55%) of San Bernardino homeless had been so for less than one year.

Figure 38: How Long Respondents Have Been Homeless Since They Last Lived in a Permanent Housing Situation



Recurrence of Homelessness

When asked how many times they had been homeless in the past 12 months, approximately 64% of respondents indicated that they had been homeless only once (their current period of homelessness). Some respondents indicated that this was their second (11%) or third (7%) episode of homelessness in the past twelve months, and an additional 12% had been homeless six or more times in the past year.

¹¹ The Urban Institute, *Homelessness: Programs and the People They Serve, Findings of the National Survey of Homeless Assistance Providers and Clients: Summary Report*, Department of Housing and Urban Development, December 1999.

Figure 39: In the Last 12 Months, Number of Times Respondents Have Been Homeless, Including This Episode of Homelessness

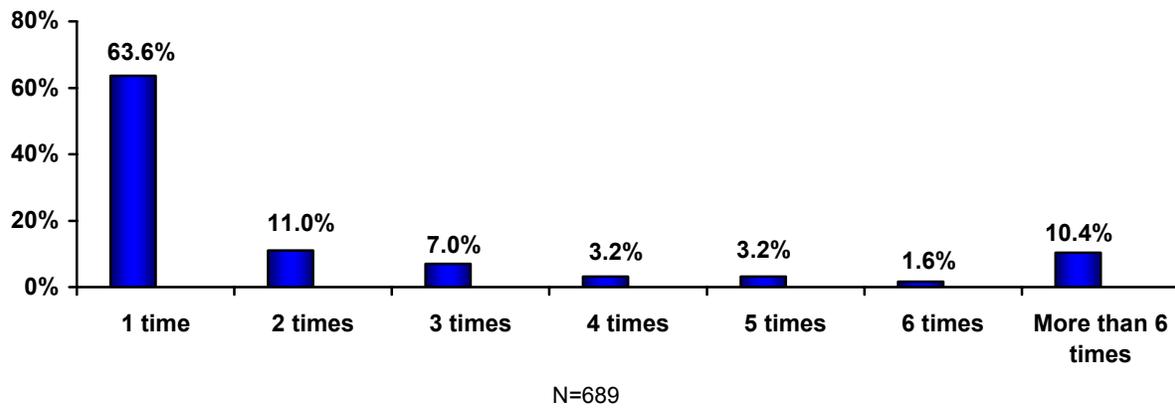
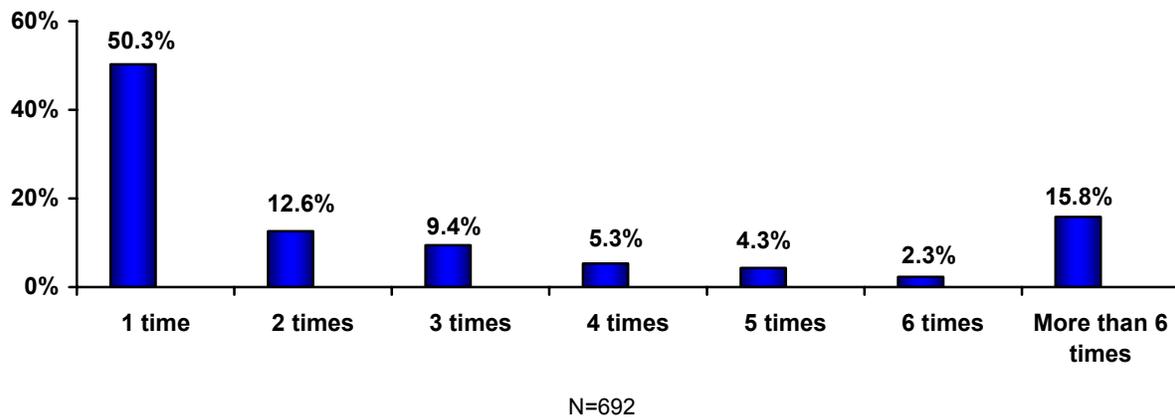


Figure 40: In the Last 3 Years, Number of Times Respondents Have Been Homeless, Including This Episode of Homelessness



Usual Nighttime Accommodations

Homeless respondents were living in a wide variety of locations. Most commonly, respondents were living outdoors (26%). Nearly 8% of respondents were staying in a place not normally used for sleeping, in a transitional shelter, or an “other” location that was not listed as a survey response. Nearly 7% were sleeping in an abandoned building, a hotel or motel, or staying in an emergency shelter. Some respondents were sleeping in another shelter (6%) or an automobile (5%).

Figure 41: Where Respondents Are Currently Most Often Living At Night

Response	Percent
Outdoors/streets/parks	26.3%
A place not normally used for sleeping	8.4%
Transitional housing	8.3%
Other	8.3%
Abandoned building	7.3%
Motel/hotel	7.3%
Emergency shelter	7.1%
Other shelter	6.2%
Automobile	4.8%
Camper	3.8%
Unconverted garage/attic/basement	3.5%
Encampment	2.8%
Backyard or storage structure	2.8%
Van	1.9%
Public facilities	1.5%

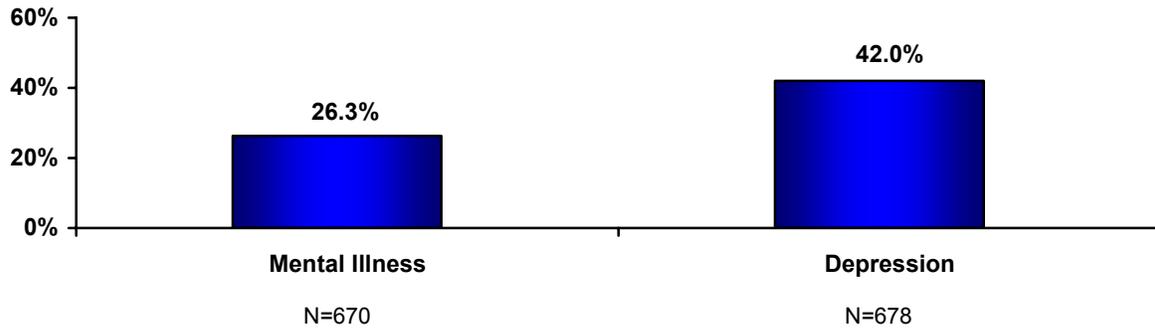
N = 689

Disabling Conditions

Mental Health

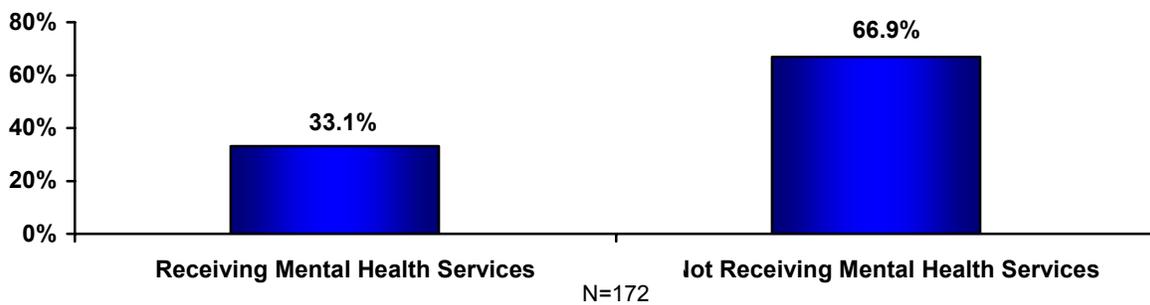
It is commonly believed that many homeless residents experience poor mental health or depression. Approximately 26% of survey respondents reported experiencing mental illness at the time of the survey. Additionally, 42% of respondents indicated they were suffering from depression.

Figure 42: Respondents Who Are Currently Experiencing Mental Illness or Depression



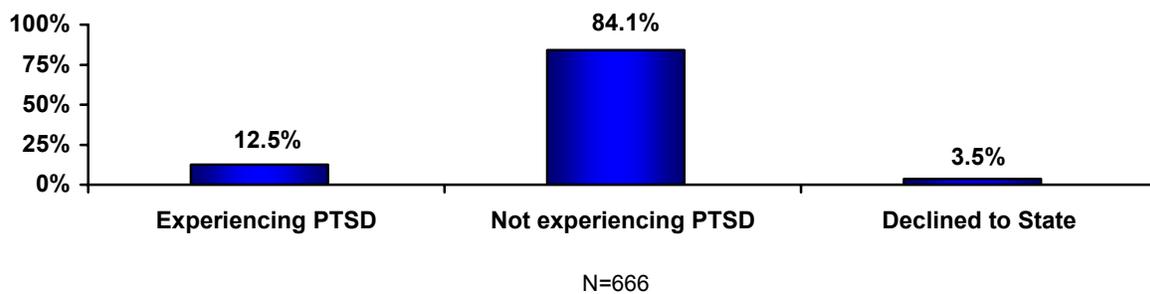
Of those respondents who indicated they were experiencing mental illness, 33% reported receiving mental health services at the time of the survey.

Figure 43: Percentage of Respondents Who Are Currently Using Mental Health Services if Experiencing Mental Illness



Post-Traumatic Stress Disorder

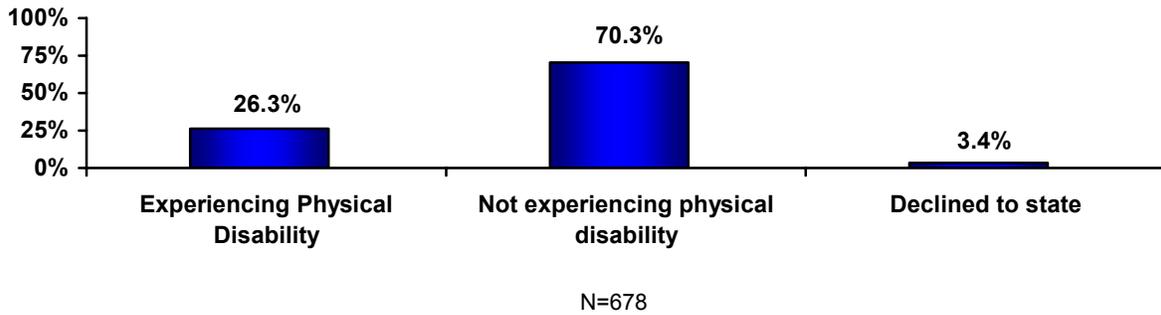
Figure 44: Percentage of Respondents Who Are Currently Experiencing Post-Traumatic Stress Disorder (PTSD)



Physical Disability

Approximately 27% of the respondents were currently experiencing a physical disability.

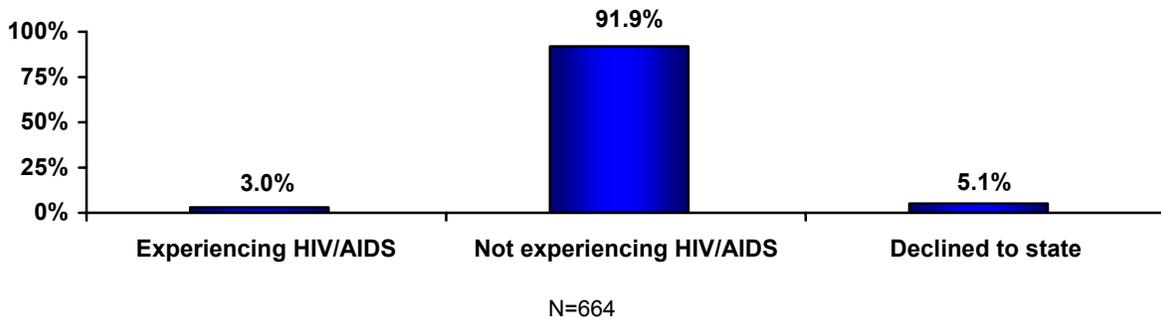
Figure 45: Are Respondents Currently Experiencing a Physical Disability?



HIV and AIDS

Homeless survey respondents were asked if they were experiencing HIV, AIDS, or any related illnesses. About 3% of the survey population stated they were experiencing HIV or AIDS or related illnesses.

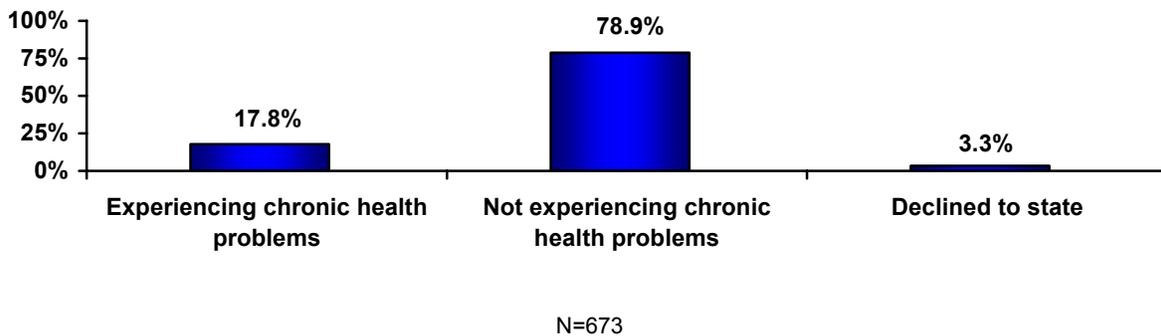
Figure 46: Are Respondents Currently Experiencing HIV / AIDS or Related Illnesses?



Chronic Health Conditions

Approximately 18% of homeless survey respondents indicated they were experiencing chronic health conditions at the time of the survey.

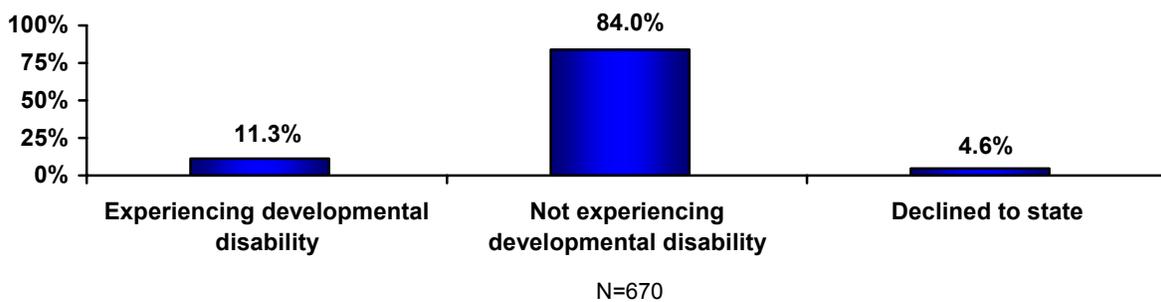
Figure 47: Percentage of Respondents Who Are Currently Experiencing Chronic Health Conditions



Developmental Disability

A developmental disability is a chronic condition that significantly limits a person’s ability to speak, hear, walk, learn or perform fundamental tasks. Nearly 11% of respondents report having a self-defined developmental disability.

Figure 48: Are Respondents Currently Experiencing a Developmental Disability?



The Chronically Homeless

The U.S. Department of Housing and Urban Development defines chronic homelessness as:

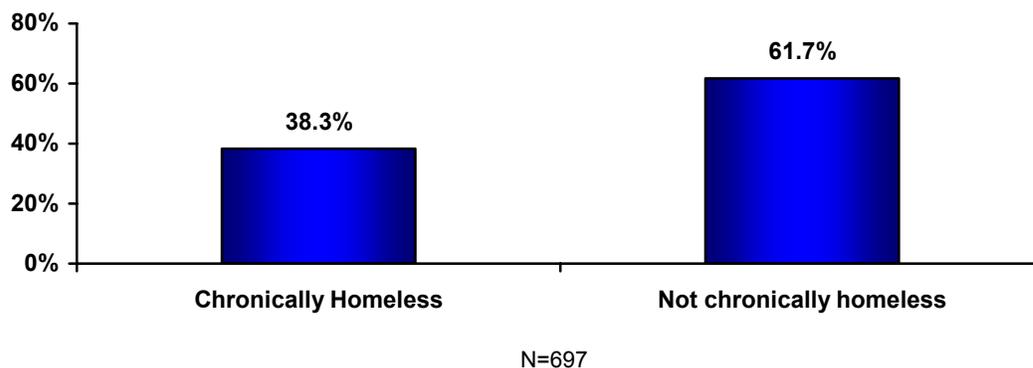
An unaccompanied individual with a disabling condition who has been:

- a. Continually homeless for one year or more; or*
- b. Has experienced four or more episodes of homelessness within the past 3 years.*

For the purposes of this study, a “disabling condition” can be defined as a physical or mental disability (such as mental illness or Post-Traumatic Stress Disorder), alcohol or drug addiction, HIV/AIDS, chronic health conditions or a developmental disability. Of the 697 homeless persons interviewed, approximately 38% (267 respondents) can be considered chronically homeless using the above criteria.

The chronically homeless survey results were then used to project approximately how many people experience chronic homelessness in San Bernardino County at a given point in time. It is estimated that on any given night, San Bernardino County has a chronically homeless population of approximately 2,386. This figure is higher than the latest statistics from HUD’s Annual Homeless Report to Congress¹², which states that nearly 23% of all homeless people are chronically homeless.

Figure 49: Percentage of Respondents who are Chronically Homeless



¹² U.S. Department of Housing and Urban Development, Office of Community Planning and Development. *The Annual Homeless Assessment Report to Congress*, February 2007.

Figure 50: Chronically Homeless Population by Gender

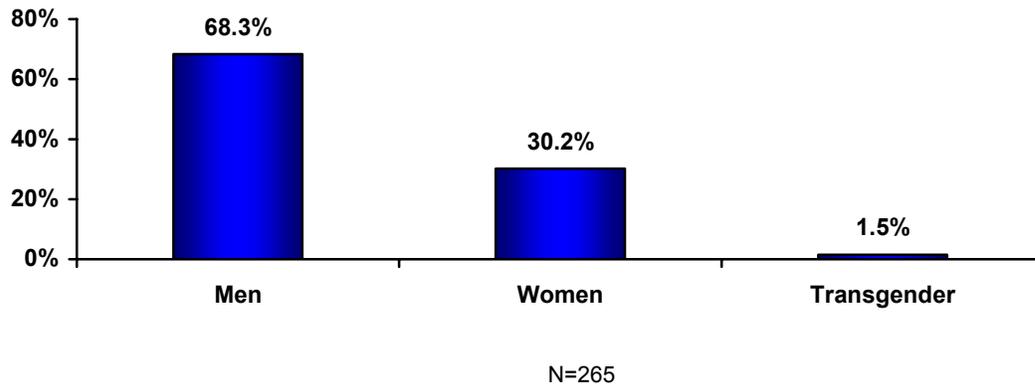


Figure 51: Chronically Homeless Population by Ethnicity

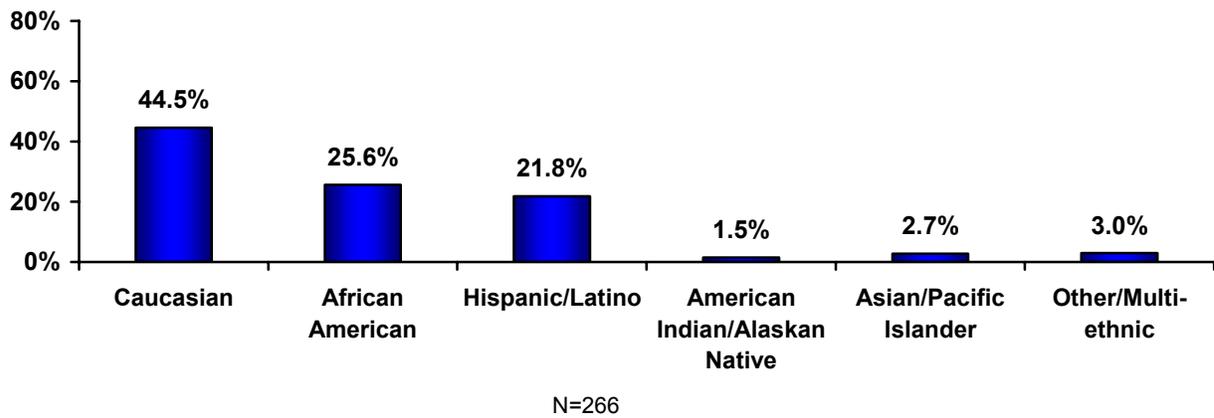
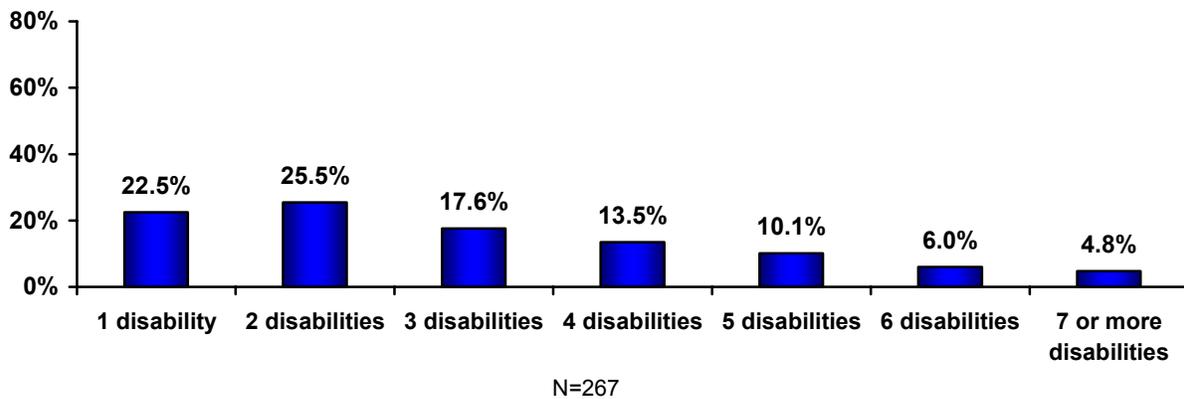
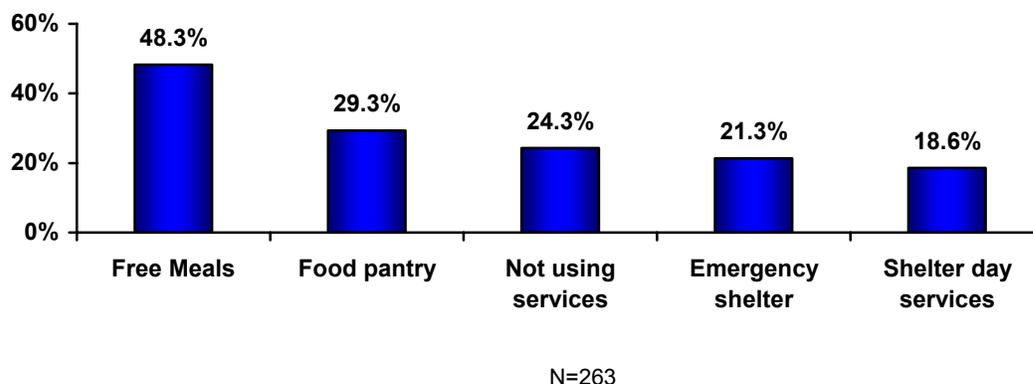


Figure 52: Number of Co-occurring Disabling Conditions Among Chronically Homeless



Note: Disabilities include physical or mental disabilities, depression, alcohol use, drug use, and chronic health conditions.

Figure 53: Services / Assistance Used by the Chronically Homeless (Top 5 Responses)

Reasons for Homelessness

In addition to understanding the characteristics of the homeless population, it is important to understand the causes of homelessness. This is an important distinction because of the obvious interrelationships of many of these issues. Homeless survey respondents self-reported a number of reasons for their condition. It should be noted again that these are self-defined reasons and do not necessarily reflect the order of the events leading to their homelessness.

Primary Causes

Survey respondents were asked to determine what they thought was the primary event or condition that led to their homelessness. The most cited reasons, provided by over 24% of respondents, was the loss of their job or alcohol or drug use. Some respondents indicated that their homelessness was due to a friend or family member asking them to leave (9%), incarceration (6%), or another reason not listed as a response on the survey (9%).

Figure 54: Primary Reasons for Homelessness

Response	Percent of Total	
	2003	2007
Lost job ¹	28.4%	23.7%
High cost of housing/rent ²	17.5%	--
Alcohol or drug use	17.1%	23.5%
Argument/family or friend asked you to leave ³	2.8%	9.9%
Incarceration	7.1%	5.8%
Family/domestic violence ⁴	2.3%	4.4%
Landlord sold/stopped renting or reused property ⁵	--	4.1%
Mental health issues	1.7%	3.9%

Housing eviction ²	3.5%	--
Disability ²	3.3%	--
Don't know/declined to state ⁵	0.3%	3.2%
Landlord raised rent ⁵	--	3.0%
Illness or medical problem ⁶	1.4%	2.5%
Divorced or separated	4.9%	2.0%
Lost of parent/death ²	1.3%	--
No transportation/car ²	0.5%	--
Runaway/left home ²	0.4%	--
Gambling problem ⁵	--	1.6%
Hospitalization/treatment program ⁵	--	0.6%
For being Lesbian, Gay, or Bisexual	--	0.6%
Hurricane Katrina ⁵	--	0.4%
Got too old for foster care	0.4%	0.4%
Other natural disaster/fire/flood ⁵	--	0.4%
Other	7.0%	9.7%
Total	100.0%	100.0%

N=1,375 N=689

¹This response was re-worded from "Unemployment" to "Lost job" in 2007.

²This response was omitted from the 2007 survey.

³This response was re-worded from "Conflict with Family" to "Argument – friend or family asked you to leave" in 2007.

⁴Response option was re-worded in 2007 from "Family Violence" to "Family / Domestic Violence."

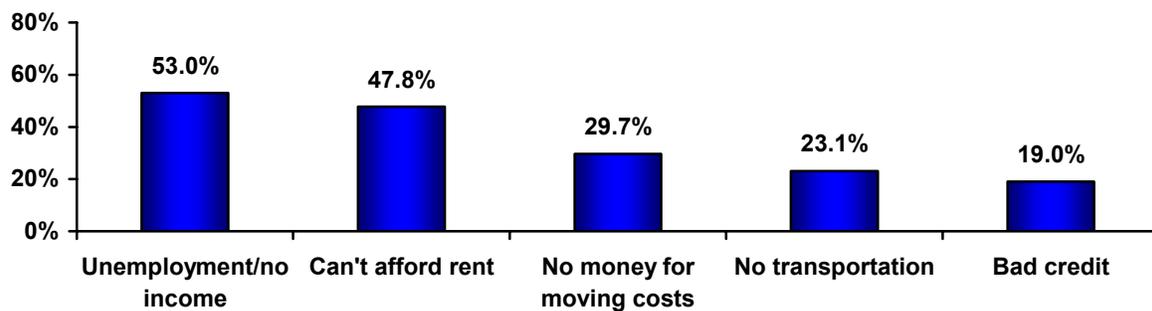
⁵New response option added in 2007.

⁶This response was re-worded from "Health/Medical Costs" to "Illness or medical problem" in 2007.

Obstacles to Securing Permanent Housing

Besides understanding why a person became homeless, we also want to understand what the difficulties are to re-securing permanent housing. When respondents were asked what factor or factors they thought were preventing them from securing permanent housing, 53% cited unemployment or no income as a major obstacle to securing housing, and 48% said they couldn't afford rent. No money for moving costs and lack of transportation were also cited as preventing respondents from securing permanent housing. As indicated by the responses, the absence of financial resources is the biggest obstacle to securing permanent housing for the respondents in this survey.

Figure 55: Circumstances That Are Preventing Respondents From Living In Permanent Housing (Top 5 Responses)

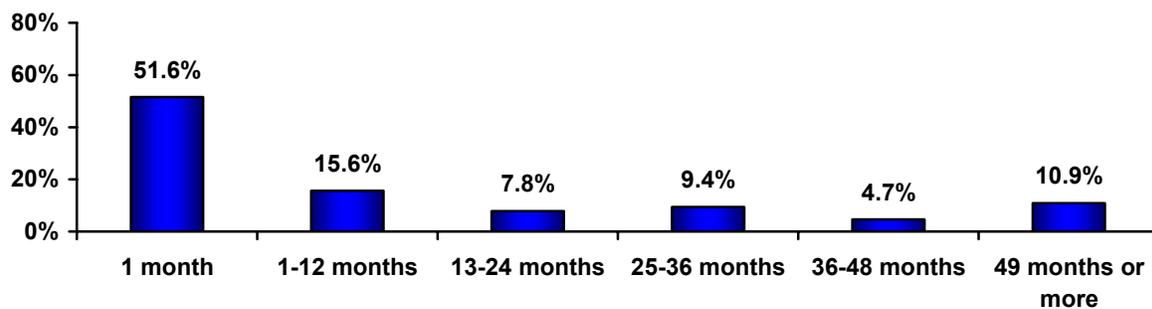


Multiple response question with 694 respondents offering 1,555 responses.

Section 8 Housing

Nearly twelve percent (12%) of respondents were on the Section 8 Housing waiting list. Over half (52%) of those respondents had been on the waiting list for one month, while 16% had been on the list from two months to one year. Nearly 11% had been on the waiting list for 49 months or more (approximately 4 years).

Figure 56: Number of Months on Section 8 Housing Waiting List

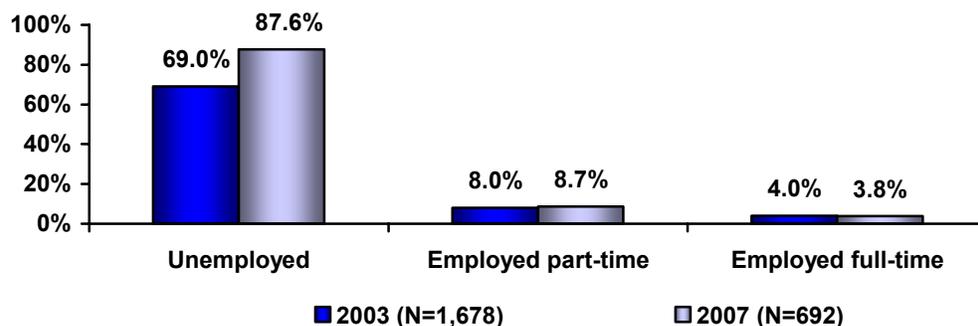


N=64

Employment Status

Loss of employment or unemployment was cited as the most common cause of homelessness, contributing to the homelessness over half (53%) of respondents. Therefore, it is not surprising that reported levels of employment among respondents were low. An overwhelming majority of respondents (88%) indicated that they were not currently employed at the time of the survey. Approximately 12% were employed either full-time or part-time.

Figure 57: Employment Status of Respondents in 2003 and 2007¹

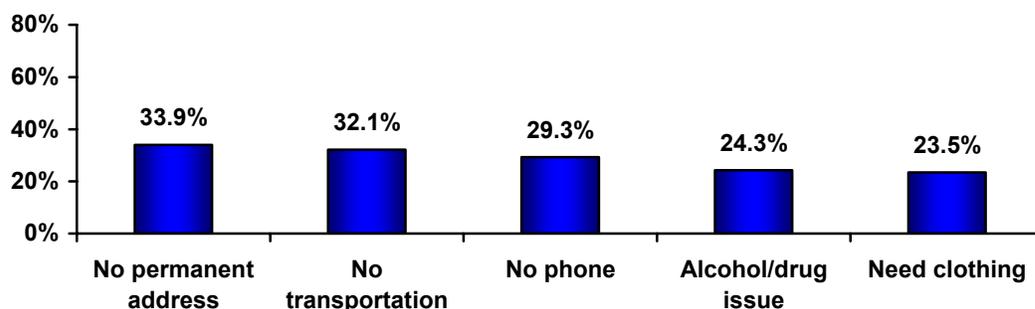


¹In 2003, an additional 4% of respondents indicated they were self-employed, while 11% indicated they were disabled. Nearly 4% identified their employment status as “other.”

Causes of Unemployment

Of those unemployed, the two leading causes of unemployment were lack of permanent address (34%), and a lack of transportation (32%). Many respondents cited not having a phone (29%), or an alcohol or drug issue (24%) as a reason for unemployment.

Figure 58: Reasons For Not Being Employed (Top 5 Responses)



Multiple response question with 605 respondents offering 1,898 responses.

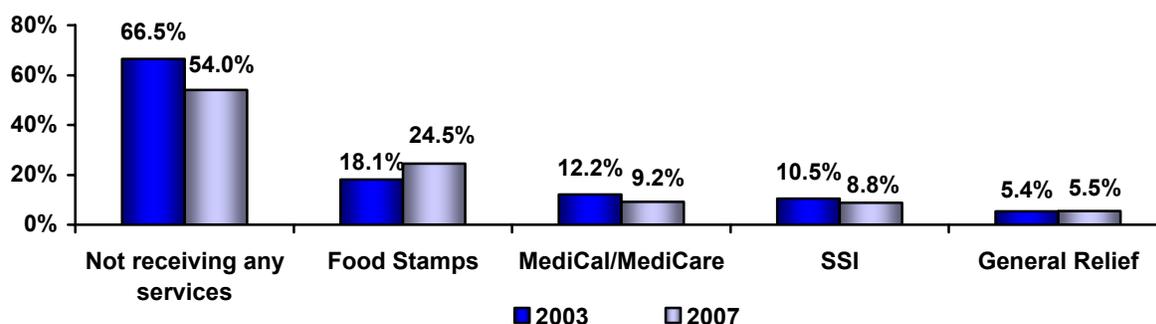
Accessing of Government Assistance and Homeless Programs

Government assistance and homeless programs work to enable the homeless community to obtain income and services, which helps them to start living independently. Many homeless people do not apply for these programs, or do not feel they qualify for aid.

Government Assistance

Survey respondents were asked if they were receiving any type of government assistance at the time of the survey. Government programs include Food Stamps, Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI), General Relief, Medi-Cal, Veteran's benefits, and Cash Aid (TANF and CalWORKS). In San Bernardino County, 25% of respondents receiving aid reported receiving Food Stamps, while 9% were receiving Medi-Cal/Medi-Care. Approximately 9% receive SSI/SSDI, while 6% were receiving General Assistance. Approximately 54% of all respondents stated they are not receiving any type of government assistance.

Figure 59: Percentage of Respondents Who Are Currently Receiving Any Form of Government Assistance (Top 5 Responses)



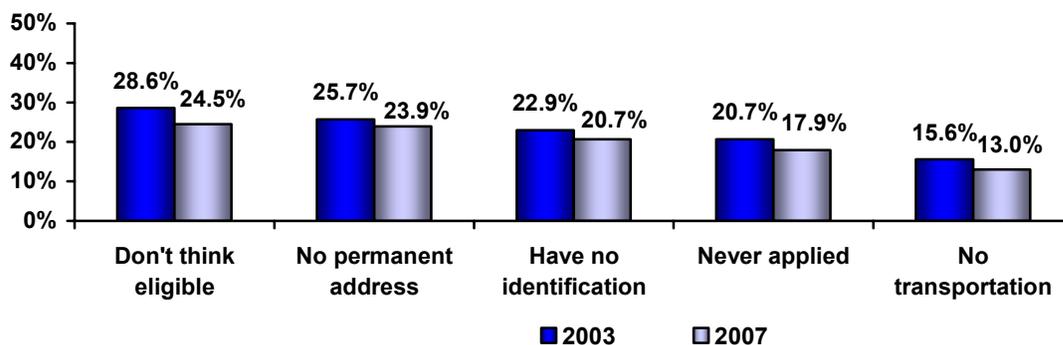
2003 Numbers: Multiple response question with 1,662 respondents offering 1,994 responses.

2007 Numbers: Multiple response question with 693 respondents offering 884 responses.

Reasons for Not Receiving Government Assistance

Access to government assistance is an important research area for homeless service providers. When respondents who were not receiving any type of government assistance were asked why they were not receiving aid, 25% responded they do not think they are eligible for any assistance. Many respondents cited the lack of a permanent address (24%) and a lack of identification (21%) as reasons for not receiving government aid. Approximately 18% of respondents not receiving government aid indicated they never applied for any type of program. It is important to remember that those not staying in shelters are probably less informed about the availability and eligibility requirements of social services, because many sheltered homeless receive information about assistance programs from their service providers.

Figure 60: Reasons Respondents Provided For Not Receiving Any Government Assistance (Top 5 Responses)



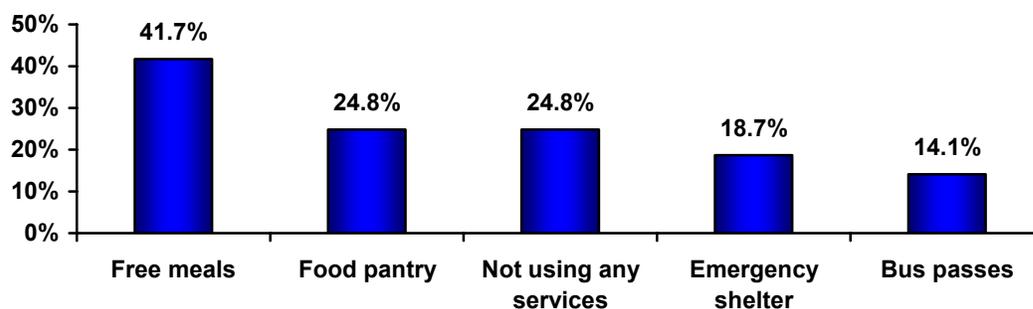
2003 Numbers: Multiple response question with 1,221 respondents offering 2,089 responses.

2007 Numbers: Multiple response question with 368 respondents offering 663 responses.

Homeless Services and Programs

Homeless survey respondents were asked if they were receiving or participating in any types of homeless services or programs. Such services include free meals, emergency shelters, bus passes, job training, day shelter services, legal assistance, and alcohol and drug counseling. Approximately 42% of respondents indicated they receive free meals, while 25% use the food pantry. Almost 19% indicated using an emergency shelter, while 25% did not use any services.

Figure 61: Services or Assistance Respondents Report Using (Top 5 Responses)



Multiple response question with 690 respondents offering 1,419 responses.

211 Help Line

Nearly 18% of respondents were aware of the San Bernardino County 211 toll-free telephone help line. Of those respondents, nearly one-third (33%) had ever used the 211 help line.

Figure 62: Awareness of San Bernardino County 211 Help Line

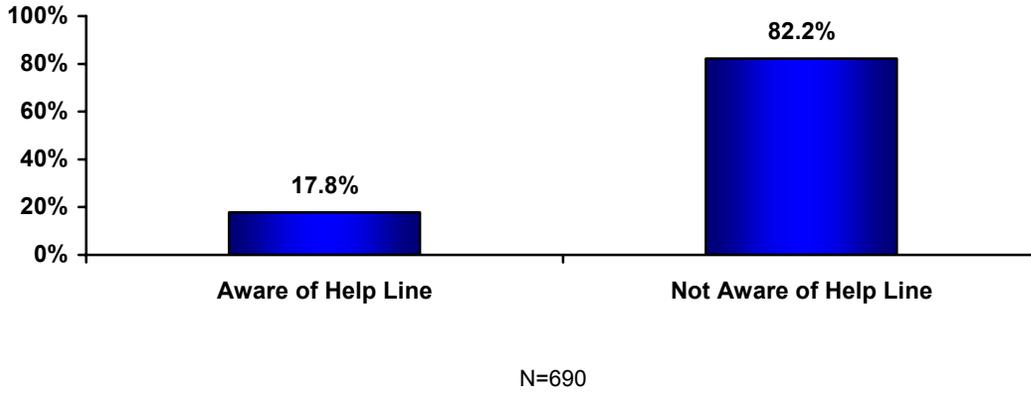
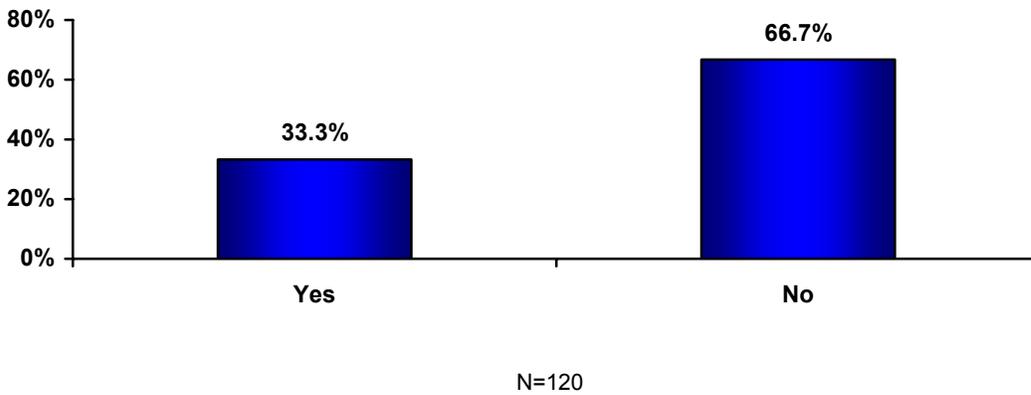


Figure 63: Have You Ever Used the Help Line?



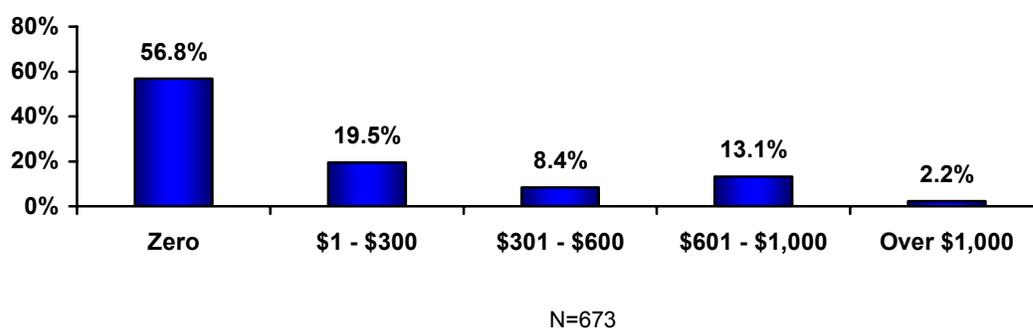
Sources of Income

While some respondents were able to earn income from employment, many respondents were receiving income from sources such as public assistance, disability benefits, or panhandling.

Income from Government Sources

Over half of the respondents (57%) indicated that they are receiving no money from government sources. Nearly 20% of respondents received between \$1 and \$300 per month from government sources, while 8% received between \$301 and \$600 per month. Nearly 2% received over \$1,000 from government sources.

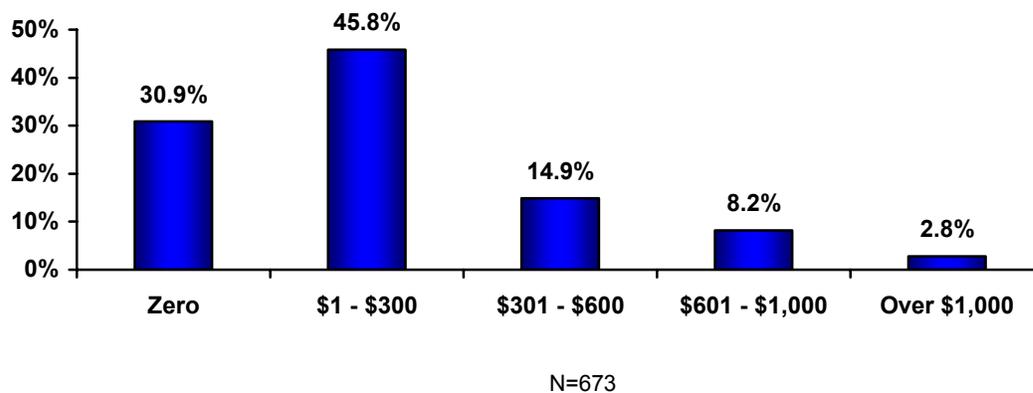
Figure 64: Total (Gross) Monthly Income From All Government Benefits



Income from Private Sources

Respondents were asked how much money they had received in the past month from all sources other than government assistance. Almost 46% of respondents received between \$1 and \$300 per month from other sources, while 15% received between \$301 and \$600 per month. Nearly 3% received over \$1,000 from all other sources.

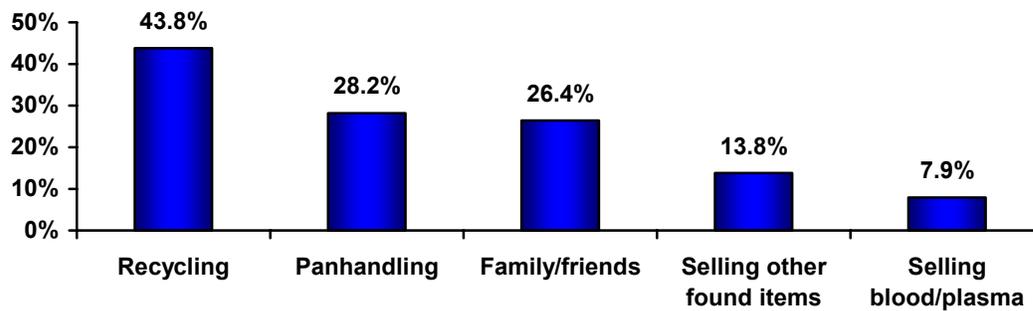
Figure 65: Total Gross Monthly Income From All Other Sources



Other Sources of Income

Approximately 44% of the respondents received income from recycling, while 28% received money from panhandling or asking for money. Twenty-six percent (26%) received income from family or friends, while 14% received income from selling other found items.

Figure 66: Other Sources of Income (Top 5 Responses)



Multiple response question with 621 respondents offering 1,027 responses.

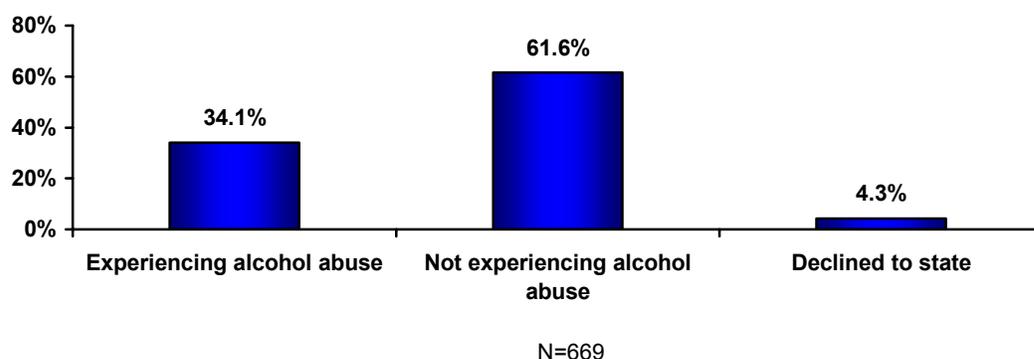
Alcohol and Drug Abuse

Substance use (alcohol or drugs) was the second-most cited cause of homelessness among the homeless survey population in San Bernardino County. Furthermore, many of the homeless respondents said they were experiencing alcohol or drug use at the time the survey was administered.

Alcohol Abuse

Approximately 34% of homeless respondents indicated they were experiencing alcohol abuse at the time of the survey. Nationally, 62% of the homeless population has experienced alcohol problems during their lifetime.¹³

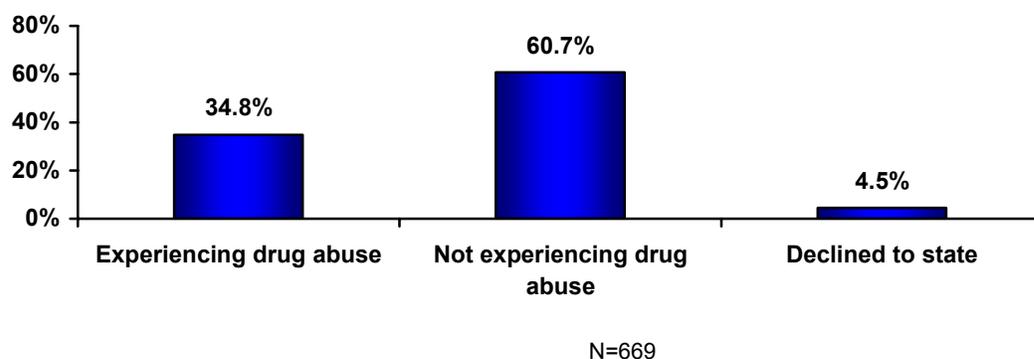
Figure 67: Percentage of Respondents Who Indicated They Were Currently Experiencing Alcohol Abuse



Drug Abuse

Approximately 35% of survey respondents stated they were experiencing drug abuse at the time of the survey. In the national survey conducted by the U.S. Department of Housing and Urban Development in 1999, 58% of the homeless population had drug problems during their lifetime.

Figure 68: Percentage of Respondents Who Indicated They Were Currently Experiencing Drug Abuse

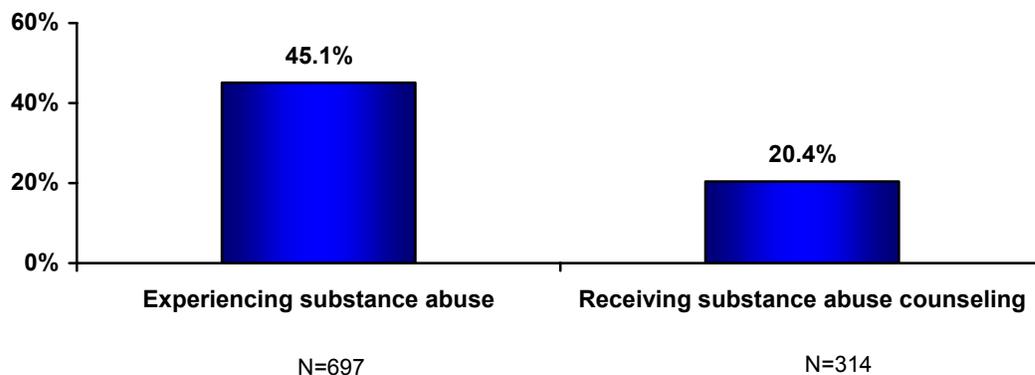


¹³ The Urban Institute, *Homelessness: Programs and the People They Serve, Findings of the National Survey of Homeless Assistance Providers and Clients: Summary Report*, Department of Housing and Urban Development, December 1999.

Recovery

Approximately 45% of survey respondents indicated they were currently experiencing substance abuse (either drug or alcohol or both). Of those respondents, 20% are currently receiving substance abuse counseling.

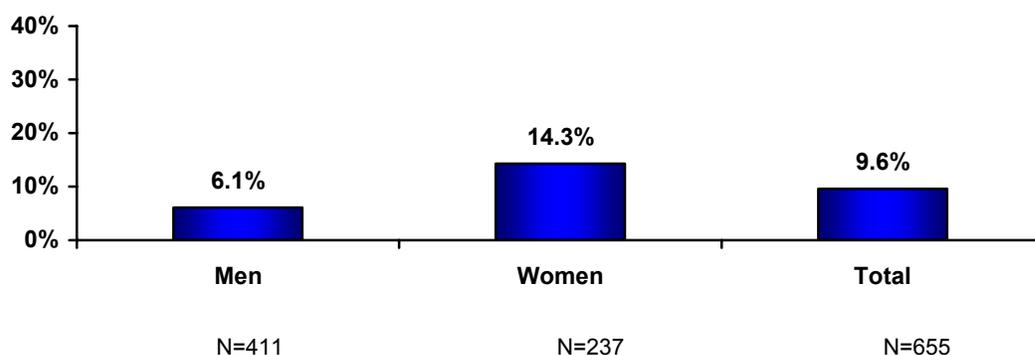
Figure 69: Percentage of Respondents Who Were Experiencing Substance Abuse and Are Currently Receiving Substance Abuse Counseling



Domestic Violence

Homeless survey respondents were asked if they were experiencing domestic violence. At the time of the survey, nearly 10% of respondents indicated experiencing domestic violence. Nearly 14% of female respondents stated they were experiencing domestic violence, while 6% of males indicated experiencing domestic violence.

Figure 70: Respondents Currently Experiencing Domestic/Partner Violence or Abuse (By Gender)



Note: This graph does not include 4 transgender individuals that indicated experiencing domestic/partner violence, representing 57% of the transgendered population.

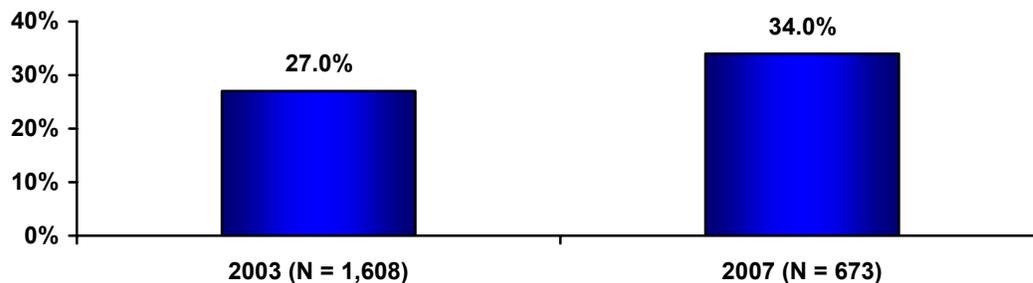
Medical Care and Health Conditions

Access to health care is vital to general well-being. While many San Bernardino County residents struggle with the high costs of health care, homeless residents are particularly vulnerable to many unique challenges regarding their physical and mental health.

Access to Medical Care

Approximately 34% of homeless respondents stated that since they became homeless they have needed health care but have been unable to receive it. In a given year, 24% of the national homeless population needed to see a doctor or nurse but were unable to do so.¹⁴

Figure 71: Percentage of Respondents Who Have Needed Health Care and Been Unable to Receive It Since Becoming Homeless¹

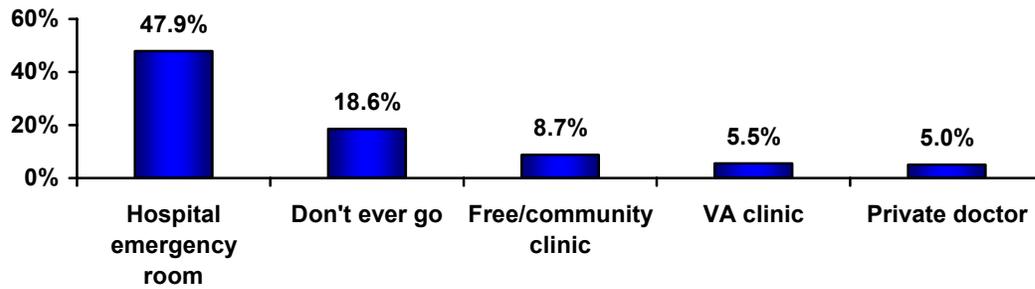


¹In 2003, this response option was worded as “Has there been a time in the last 12 months that you or your children needed health care, dental care, or medications and did not receive it?”

Respondents were asked where they usually go when they need medical attention. Respondents most commonly reported going to the hospital emergency room (48%), the free/community clinic (9%), or the Veterans Affairs Clinic (6%). Approximately 19% of the survey sample indicated that they did not go anywhere to receive medical help.

¹⁴ The Urban Institute, *Homelessness: Programs and the People They Serve, Findings of the National Survey of Homeless Assistance Providers and Clients: Summary Report*, Department of Housing and Urban Development, December 1999.

Figure 72: Where Respondents Usually Get Medical Care (Top 5 Responses)

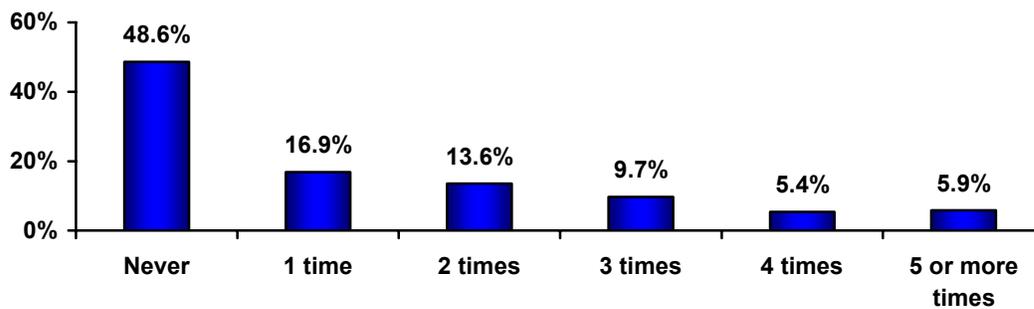


N=677

Visits to the Emergency Room

When respondents were asked how many times in the past year they had visited the Emergency Room (ER) for any type of treatment, 49% stated they had not visited the ER within the past year. However, nearly 6% of respondents had received ER treatment five or more times in the past year. The utilization of the ER for non-emergency treatment reduces ER resources, and hinders treatment of critically injured patients. It should be noted, however, that the use of the ER for non-emergency treatment is not a problem solely limited to the homeless community, and was not specifically addressed in this survey.

Figure 73: Number of Times in the Past Year Respondents Have Used the Emergency Room For Any Treatment



N=663

Survey Methodology

Planning and Implementation

A survey of homeless persons was conducted in order to yield qualitative data about the homeless community, which will be used to apply for McKinney-Vento Homeless Assistance Act federal funding. Additionally, the qualitative data are important for homeless program development and planning. The survey elicited information such as gender, family status, military service, length and recurrence of homelessness, usual nighttime accommodations, causes of homelessness, and access to services through closed-ended and multiple response questions. The survey questions bring greater perspective to current issues of homelessness, and the provision and delivery of services both current and in the future. The survey also provides a benchmark with which to track changes in the living and economic conditions of the County's homeless population for future homeless studies.



Homeless workers referred by local service providers were trained by Applied Survey Research to conduct the surveys. Training sessions led potential interviewers through a detailed and lengthy orientation that included project background information, and detailed instruction on respondent eligibility, interviewing protocol, prompting for detailed response, and confidentiality. Because of confidentiality and privacy issues, service providers typically conducted surveys administered in shelters. No self-administered surveys were accepted for methodological reasons.

Homeless workers were compensated at a rate of \$5.00 per each completed survey. It was determined that survey data would be more easily collected if an incentive gift was offered to survey respondents in appreciation for their time and participation. A \$5 pre-paid phone card was selected as an incentive to participate in the survey. These cards, which were easy to obtain and distribute, were thought to have wide appeal, and could be provided within the project budget.

Survey Sampling

Developing a truly random sample of homeless survey respondents is challenging. An important consideration is that there is not enough information about the target population to develop a sampling strategy that effectively represents the target demographics and subpopulations' diversity. Applied Survey Research considered a randomized "every third or fourth encounter" survey approach, but felt that it would be too challenging to administer with our preferred homeless peer interview methodology. Instead ASR selected a convenience sample approach, augmented by a strategy to increase the sample size significantly.

Strategic attempts were made to reach individuals of various subset groups such as homeless youth, minority ethnic groups, military veterans, domestic violence victims, and migrant workers. Because random sampling was not employed, the extent to which the survey respondents compare to, or differ from, the homeless population in general is unknown.

Trained homeless interviewers administered surveys to the “street” homeless. These workers were used as interviewers because they were familiar with the conditions and problems of homeless persons, and it was hoped that they would therefore be more likely to obtain responses to the survey questions from the homeless respondents. Interviewers were asked to inquire if the homeless person had already taken the survey, and if not, if they were willing to do so, knowing there was a “thank you” gift at the completion of the survey. Workers were also asked to remain unbiased at all times, make no assumptions or prompts, and ask all questions but allow respondents to skip any question they did not feel comfortable answering.

Surveys were also administered in shelters and residential program facilities. Typically, trained program staff conducted those surveys. The same survey was used in both shelter and street environments. Approximately 78% of all valid surveys were completed by unsheltered homeless, and the remaining 22% were completed by the sheltered homeless. Our actual census results of 82% unsheltered homeless and 18% sheltered homeless means that the unsheltered homeless were slightly underrepresented in the survey, while the sheltered homeless were slightly overrepresented in the survey.

Data Collection

Care was taken by interviewers to ensure that respondents felt comfortable regardless of the street or shelter location. During the interviews, respondents were encouraged to be candid in their responses and were informed that these responses would be framed as general findings, would be kept confidential, and would not be traceable to any one individual.

Overall, the interviewers experienced excellent cooperation from respondents. This was likely influenced by the fact that nearly all of the street interviewers had previously been, or are now, fellow members of the homeless community. Another reason for interview cooperation may have been the gift of the pre-paid phone card, which was given to respondents upon the completion of the interview.



Data Integrity

The survey requested respondents' initials and date of birth, so that duplication could be avoided without compromising the respondents' anonymity. Upon completion of the survey effort, an extensive verification process was conducted to eliminate potential duplicates. This process examined respondents' date of birth, initials, gender, ethnicity, length of homelessness, and consistencies in patterns of responses to other questions on the survey. It was determined that 24 of the surveys were duplicates. Therefore, 1,019 surveys conducted were valid.

Survey Challenges and Limitations

The 2007 homeless survey is not a scientifically random survey of all homeless experiences. In an effort to survey homeless persons throughout San Bernardino County, surveys were collected in a non-random manner. The nature of the non-random survey collection tends to over-represent the street and sheltered homeless, resulting in under-representation of a potentially large population of homeless persons and families living in unfit or overcrowded housing. Survey results do, however, go further to inform the community about homelessness in the San Bernardino County.

Comparisons can be made between the 2003 and 2007 surveys, thus providing interesting longitudinal data. This is due to the fact that some questions from the 2003 survey were again used in the 2007 survey. It is noted when there are minor differences in question and answer phrasing between the two surveys. Therefore, we not only are able to provide an up-to-date profile of San Bernardino's County's current homeless population; we also can look at differences in the homeless population over time.



In any survey research, there is always an opportunity for misrepresentation or bias. This is noted and acknowledged by HUD in their homeless street count guidelines¹⁵. Since there is no mechanism to separate truth from fiction in survey responses, it is important to make every effort to elicit the most truthful responses from interviewees. Using a peer interviewing methodology is believed to allow the respondents to be more candid with their answers, and may help reduce the apprehension of revealing personal information.

¹⁵ U.S. Department of Housing and Urban Development, Office of Community Planning and Development. *A Guide to Counting Unsheltered Homeless People Revised*. September 2006.

Overall Summary for the Continuum of Care Application

The purpose of the following summaries is to provide local jurisdictions with consolidated information to facilitate the completion of the application for Continuum of Care (CoC) funds. The following summaries are based directly upon the results discussed in the body of the report. Please note that the information on the sheltered homeless populations and subpopulations contained in the tables below reflect only those people found in emergency shelters and transitional housing. Under the HUD definition of homelessness, those housed in jails, hospitals, rehabilitation facilities, or who are living “doubled-up” in a house do not qualify as homeless.

Homeless Population

The following table details the results of the 2007 San Bernardino County Homeless Census and Survey. The results are broken down by sheltered versus unsheltered status.

<i>Part 1: Homeless Population</i>	<i>Sheltered</i>		<i>Unsheltered</i>	<i>Total</i>
	<i>Emergency</i>	<i>Transitional</i>		
1. Number of Household with Dependent Children	152	40	45	237
1a. Total Number of Persons in Households with Dependent Children	490	121	167	778
2. Number of Households without Dependent Children ¹	314	292	5,286	5,892
2a. Total Number of Persons in Households without Dependent Children	317	292	5,582	6,191
Total (lines 1a + 2a)	807	413	5,749	6,969

¹Number of Households without dependent children is an estimate based on survey results.

Homeless Subpopulations

The following table further breaks down the census data into subpopulations. This data is based on both the homeless census and data from the homeless survey. The results in the below chart are estimates, calculated by applying the survey results to the census population.

<i>Part 2: Homeless Subpopulations</i>	<i>Sheltered</i>	<i>Unsheltered</i>	<i>Total</i>
1. Chronically Homeless ¹	142	2,244	2,386
2. Severely Mentally Ill	393	1,627	2,020
3. Chronic Substance Abuse	233	2,849	3,082
4. Veterans	137	931	1,068
5. Persons with HIV/AIDS	2	213	215
6. Victims of Domestic Violence	118	552	670
7. Unaccompanied Youth (Under 18 years of age)	33	120	153

¹“Sheltered” Chronically Homeless Subpopulations include persons in emergency shelter only.

Appendix I: Census Instrument

2007 San Bernardino County Homeless Street Count

Street Count Tally Sheet

Map #: _____

Deployment Location: _____

Team Member 1: _____

Deployment Location Phone #: _____

Team Member 2: _____

Team Captain: _____

Tally INDIVIDUALS ONLY in top columns.			
# of Individual Men	# of Individual Women	# Undetermined Gender	# of Individual Youth under 18

Tally FAMILIES ONLY in lower columns. If more than 8 families, use back of sheet.			
Family Units	# of Men	# of Women	Youth under 18 years old
Family 1			
Family 2			
Family 3			
Family 4			
Family 5			
Family 6			
Family 7			
Family 8			

When the Number of People are Unknown, Tally # of VEHICLES AND ENCAMPMENTS ONLY here	
# of cars with sleeping occupants	
# of Vans or RVs with electrical or water connections	
# of Encampments with people	
# of Persons reported by Park Ranger	

Appendix II: Survey Instrument

0683128873
2007 SAN BERNARDINO COUNTY HOMELESS COUNT SURVEY

(Office use)

REFUSALS _____ Interview Date: _____

Interviewer's (Your) Name: _____

Neighborhood or city: _____ (Office use)

Respondent's Initials: First _____ Middle _____ Last _____

(Interviewer: Read question & answers to the respondent)

Shade Circles Like This--> ●

Not Like This--> ⊗ ⊙

1. What is your birth date?

Month _____ Day _____ Year _____

(Office use)

(Office use)

(Office use)

2. Which racial / ethnic group do you identify with the most? (Shade only 1)

White/Caucasian American Indian/Alaskan Native

Black/African American Asian

Hispanic/Latino Pacific Islander

Other/Multi-ethnic

3. How do you identify yourself?

Male Female Transgender

4. Have you ever served in the United States Armed Forces?

Yes *(Continue with question 4a)*

No *(Skip to question 5)*

4a. Did you serve in the regular military or in a National Guard or military reserve unit? (Shade all that apply)

Regular Military National Guard Reserve

4b. What is your discharge status?

Honorable Other than Honorable Other

General Dishonorable Don't know

5. Are you widow or widower of a veteran of the United States Armed Forces?

Yes No

6. Do you live alone without family, partner, or friends?

Yes *(Skip to question 7)*

No *(Ask question 6a)*

6a. Do you live with: (Shade all that apply)

Spouse or partner Other family member(s)

Child/children Friend(s)

Parent or legal guardian Other

7. Where do you usually stay at night? (Shade only 1)

Outdoors/streets/parks A place in a house not normally used for sleeping (kitchen, living room, etc.)

Unconverted Garage/attic/basement

Backyard or storage structure Emergency shelter

Abandoned building Public facilities (train station, bus depot, transit center, etc.)

Motel/hotel

Automobile
 Van
 Camper
How many people, including yourself, usually stay there? _____

Transitional housing
 Other shelter
 Other
 Encampment
How many people live there? _____

9. How long have you been homeless since you last lived in a permanent housing situation? (Shade only 1)

7 days or less 4 months 8 months 12 months

8 -30 days 5 months 9 months 1-2 years

2 months 6 months 10 months 2-3 years

3 months 7 months 11 months More than 3 years

10. Where were you living at the time you most recently became homeless? (Shade only 1)

San Bernardino County *(Continue with question 10a)*

Los Angeles County *(Skip to question 10b)*

Riverside County *(Skip to question 10b)*

Other county in California *(Skip to question 10b)*

Out of State *(Skip to question 10b)*

10a. How long had you lived in San Bernardino County before becoming homeless? (Shade only 1)

7 days or less 4 - 6 months 3 - 5 years

8- 30 days 7 - 11 months 6 - 10 years

1 - 3 months 1 - 2 years More than 10 years

(Please Skip to question 11)

10b. What was the primary reason you came to San Bernardino County? (Shade only 1)

For a job / seeking work To access VA services and/or VA clinic

I was born or grew up here To access homeless services

My family and/or friends are here I was forced out of my previous community

I was traveling and got stranded I am just passing through

I visited and decided to stay Other

Weather / climate

11. Immediately before you became homeless this last time, were you: (Shade only 1)

Living in a home owned by you or your partner In jail or prison

Renting a home or apartment In a hospital

Staying with friends In a mental health facility

Living with relatives In a substance abuse treatment program

Living in subsidized housing In foster care

Other

12. What do you think is the primary event or condition that led to your homelessness? (Please choose the main reason. Shade only 1)

Lost job Hospitalization/treatment program

Landlord sold/ stopped renting or re-used property Family/ domestic violence

Landlord raised rent Incarceration

Foreclosure on home due to unaffordable mortgage payments Got too old for foster care

Alcohol or drug use Divorced or separated

Gambling problem Hurricane Katrina

Illness or medical problem Other natural disaster/ fire/ flood

Mental health issues For being Lesbian, Gay, Bisexual, or Transgender

Argument/family or friend asked you to leave Other

Don't Know/ decline to state

13. What is keeping you from getting permanent housing? (Shade all that apply)

Can't afford rent No transportation

No job / no income Bad credit

No money for moving costs (security deposit, first and/or last month rent) Eviction record

No housing available Criminal record

Other Don't want to

14. Are you currently using any of the following services/ assistance? (Shade all that apply)

Emergency shelter Shelter day services

Transitional housing Legal assistance

Free meals Health services

Food pantry Mental health services

Bus passes Other

Job training Not using any services

Alcohol / Drug counseling

2557128875 (Office use)

15. Are you currently receiving any of the following forms of government assistance? (Shade all that apply)

General Relief SSI (Supplemental Security Income)/SSDI
 Food Stamps Cash Aid /CalWORKS
 Medi-Cal /Medi-Care VA Disability Compensation
 Veteran's Benefits Other governmental assistance
 WIC (State disability benefits, workers compensation, unemployment, etc.)
 Social Security

(If yes to any of these, go to 16)

I am not currently receiving any of these (Ask 15a)

15a. If you are not receiving any government assistance, why not? (Shade all that apply)

Don't think I'm eligible I have applied for one or more of these services, and I am currently waiting for approval
 Have no ID
 No permanent address Don't know where to go
 No transportation Turned down
 Never applied Will apply soon
 Benefits were cut off Don't need government assistance
 Immigration issues Paper work too difficult
 I am afraid my children will be taken away from me Other

16. What is your total (gross) monthly income from all Government benefits? (County, State, Federal monies) (Shade only 1)

Zero \$301 - \$400 \$701 - \$800
 \$1 - \$100 \$401 - \$500 \$801 - \$900
 \$101 - \$200 \$501 - \$600 \$901 - \$1000
 \$201 - \$300 \$601 - \$700 Over \$1000

17. Are you currently employed? (Shade only 1)

No, unemployed (Continue with 17a)
 Yes, part time (Skip to question 18)
 Yes, full time (Skip to question 18)

17a. What is keeping you from getting employment? (Shade all that apply)

Need education No permanent address
 Need training No transportation
 Need clothing No tools for trade
 No shower facilities No work permit (No S.S. #)
 No phone No photo identification
 Health problems Don't want to work
 Disabled No jobs
 Alcohol /drug issue Retired
 Criminal record Spouse/partner doesn't want me to work
 No child care Other

18. What are your other sources of income? (Shade all that apply)

Family / friends Selling other found items
 Pension Selling blood / plasma
 Child support Gambling
 Panhandling Sex work
 Recycling Other

19. What is your total (gross) monthly income from all non-Government sources? (Job, panhandling, recycling, etc.)

Zero \$301 - \$400 \$701 - \$800
 \$1 - \$100 \$401 - \$500 \$801 - \$900
 \$101 - \$200 \$501 - \$600 \$901 - \$1000
 \$201 - \$300 \$601 - \$700 Over \$1000

20. Are you on the waiting list for Section 8 Housing?

Yes (Continue with question 20a)
 No (Skip to question 21)

20a. How long have you been on the section 8 waiting list?

months _____ years _____ (Office use)

21. Do you have any children, living with you or not?

Yes (Ask question 21a)
 No (Skip to question 22)

21a. Do you have any children: (Shade all that apply)

18 or over living with you? How many? 1 2 3 4 5 6+
 In foster care? How many?
 0 - 5 years living with you? How many?
 6 - 12 years living with you? How many?
 13 - 17 years living with you? How many?

Are your children, ages 6 to 17 and living with you, in school? Yes No

22. Since you became homeless this last time, have you needed medical care and been unable to receive it?

Yes No

23. Where do you usually get medical care? (Shade only 1)

Hospital emergency room Private doctor
 Urgent care clinic Friends / family
 Public health clinic Don't ever go
 Veterans Affairs Clinic Other
 Free clinic/community clinic

23a. How many times in the last 12 months have you used the emergency room for any treatment?

_____ times (Office use)

24. How many nights, if any, have you spent in jail or prison during the last 12 months?

_____ nights (Office use)

25. Are you currently on probation or parole?

Yes No Declined to state

25a. Were you on probation or parole at the time you most recently became homeless?

Yes No Declined to state

26. Are you currently experiencing any of the following:

26a. Physical disability Yes No Declined to state
26b. Mental illness Yes No Declined to state
26c. Depression Yes No Declined to state
26d. Alcohol abuse Yes No Declined to state
26e. Drug abuse Yes No Declined to state
26f. Domestic/partner violence or abuse Yes No Declined to state
26g. Chronic health problems Yes No Declined to state
26h. AIDS/HIV related illness Yes No Declined to state
26i. Post-traumatic stress disorder (PTSD) Yes No Declined to state
26j. Developmental disability (A chronic condition that significantly limits a person's ability to speak, hear, see, walk, learn, or perform fundamental tasks) Yes No Declined to state

27. Were you ever in foster care? (Before your 18th birthday, were you ever removed from your home by the state, county, or court and sent to live with people other than your mother or father?)

Yes No

28. What is the highest level of education you have completed?

Less than 6th Grade AA degree / technical certificate
 Less than high school diploma BA degree or above
 High school diploma/GED
 Some college, no degree Graduate or professional degree

29. Are you aware of the San Bernardino County 211 Toll-free Telephone Help Line?

Yes (Ask question 29a)
 No (End of survey)

29a. Have you ever used the San Bernardino County 211 Help Line?

Yes No

Appendix III: General Survey Profile Results

1. Age

Response	Frequency	Percent
13-17 years	5	.7%
18-21 years	25	3.6%
22-30 years	130	18.9%
31-40 years	187	27.1%
41-50 years	216	31.3%
51-60 years	95	13.8%
More than 60 years	31	4.5%
Total	689	100.0%

2. Which racial / ethnic group do you identify with the most?

Response	Frequency	Percent
White/Caucasian	309	44.7%
Black/African American	169	24.4%
Hispanic/Latino	151	21.8%
American Indian/Alaskan Native	14	2.0%
Asian	7	1.0%
Pacific Islander	7	1.0%
Other/Multi-ethnic	35	5.1%
Total	692	100.0%

3. How do you identify yourself?

Response	Frequency	Percent
Male	435	63.1%
Female	247	35.8%
Transgender	7	1.0%
Total	689	100.0%

4. Have you ever served in the United States Armed Forces?

Response	Frequency	Percent
Yes	116	17.0%
No	567	83.0%
Total	683	100.0%

4a. Did you serve in the regular military or in a National Guard or military reserve unit?

Response	Frequency	Percent
Regular Military	96	13.8%
National Guard	14	2.0%
Reserve	6	.9%

Multiple response question with 697 respondents offering 116 responses.

4a. Did you serve in the regular military or in a National Guard or military reserve unit?

Response	Frequency	Percent
Regular Military	96	85.0%
National Guard	14	12.4%
Reserve	6	5.3%

Multiple response question with 113 respondents offering 116 responses.

4b. What is your discharge status?

Response	Frequency	Percent
Honorable	73	63.5%
General	20	17.4%
Other than Honorable	9	7.8%
Dishonorable	6	5.2%
Other	4	3.5%
Don't know	3	2.6%
Total	115	100.0%

5. Are you widow or widower of a veteran of the United States Armed Forces?

Response	Frequency	Percent
Yes	20	2.9%
No	658	97.1%
Total	678	100.0%

6. Do you live alone without family, partner, or friends?

Response	Frequency	Percent
Yes	295	42.5%
No	399	57.5%
Total	694	100.0%

6a. Do you live with:

Response	Frequency	Percent
Spouse or partner	78	20.0%
Child/children	49	12.6%
Parent or legal guardian	13	3.3%
Other family member(s)	43	11.0%
Friend(s)	116	29.7%
Other	153	39.2%

Multiple response question with 390 respondents offering 452 responses.

7. Where do you usually stay at night?

Response	Frequency	Percent
Outdoors/streets/parks	181	26.3%
Automobile	33	4.8%
Unconverted Garage/attic/basement	24	3.5%
Backyard or storage structure	19	2.8%
Abandoned building	50	7.3%
Motel/hotel	50	7.3%
A place in a house not normally used for sleeping	58	8.4%
Emergency shelter	49	7.1%
Transitional housing	57	8.3%
Other shelter	43	6.2%
Public facilities	10	1.5%
Encampment	19	2.8%
Other	57	8.3%
Van	13	1.9%
Camper	26	3.8%
Total	689	100.0%

8. Is this the first time you have been homeless?

Response	Frequency	Percent
Yes	342	49.5%
No	349	50.5%
Total	691	100.0%

8a. In the last 12 months how many times have you been homeless, including this present time?

Response	Frequency	Percent
One time	438	63.6%

2 times	76	11.0%
3 times	48	7.0%
4 times	22	3.2%
5 times	22	3.2%
6 times	11	1.6%
More than 6 times	72	10.4%
Total	689	100.0%

8b. In the last 3 years how many times have you been homeless, including this present time?

Response	Frequency	Percent
One time	348	50.3%
2 times	87	12.6%
3 times	65	9.4%
4 times	37	5.3%
5 times	30	4.3%
6 times	16	2.3%
More than 6 times	109	15.8%
Total	692	100.0%

8b. In the last 3 years how many times have you been homeless, including this present time?

Response	Frequency	Percent
2 times	87	25.3%
3 times	65	18.9%
4 times	37	10.8%
5 times	30	8.7%
6 times	16	4.7%
More than 6 times	109	31.7%
Total	344	100.0%

9. How long have you been homeless since you last lived in a permanent housing situation?

Response	Frequency	Percent
7 days or less	29	4.3%
8 -30 days	42	6.2%
2 months	56	8.2%
3 months	44	6.5%
4 months	35	5.1%
5 months	31	4.6%
6 months	38	5.6%
7 months	23	3.4%

8 months	25	3.7%
9 months	20	2.9%
10 months	17	2.5%
11 months	16	2.4%
12 months	40	5.9%
1-2 years	85	12.5%
2-3 years	57	8.4%
More than 3 years	122	17.9%
Total	680	100.0%

10. Where were you living at the time you most recently became homeless?

Response	Frequency	Percent
San Bernardino County	500	71.9%
Los Angeles County	74	10.6%
Riverside County	44	6.3%
Other county in California	31	4.5%
Out of State	46	6.6%
Total	695	100.0%

10a. How long had you lived in San Bernardino County before becoming homeless?

Response	Frequency	Percent
7 days or less	12	2.4%
8- 30 days	12	2.4%
1 - 3 months	13	2.6%
4 - 6 months	17	3.4%
7 - 11 months	18	3.6%
1 - 2 years	56	11.2%
3 - 5 years	74	14.8%
6 - 10 years	50	10.0%
More than 10 years	248	49.6%
Total	500	100.0%

10b. What was the primary reason you came to San Bernardino County?

Response	Frequency	Percent
For a job / seeking work	30	16.0%
I was born or grew up here	17	9.1%
My family and/or friends are here	37	19.8%
I was traveling and got stranded	19	10.2%
I visited and decided to stay	13	7.0%

To access homeless services	9	4.8%
I was forced out of my	7	3.7%
I am just passing through	13	7.0%
Weather / climate	2	1.1%
Other	36	19.3%
To access VA services and/or	4	2.1%
Total	187	100.0%

11. Immediately before you became homeless this last time, were you:

Response	Frequency	Percent
Living in a home owned by you or your partner	70	10.2%
Renting a home or apartment	195	28.4%
Staying with friends	109	15.9%
Living with relatives	143	20.8%
Living in subsidized housing	15	2.2%
In jail or prison	69	10.0%
In a hospital	3	.4%
In a substance abuse	23	3.3%
In foster care	2	.3%
Other	48	7.0%
In a mental health facility	10	1.5%
Total	687	100.0%

12. What do you think is the primary event or condition that led to your homelessness?

Response	Frequency	Percent
Lost job	163	23.7%
Landlord raised rent	21	3.0%
Alcohol or drug use	162	23.5%
Illness or medical problem	17	2.5%
Mental health issues	27	3.9%
Family/ domestic violence	30	4.4%
Incarceration	40	5.8%
Got too old for foster care	3	.4%
Divorced or separated	14	2.0%
Don't Know/ decline to state	22	3.2%
Other	67	9.7%
Landlord sold/stopped renting or re-used property	28	4.1%
Hospitalization/treatment program	4	.6%
Argument/family or friend asked you to leave	62	9.0%

Hurricane Katrina	3	.4%
Other natural disaster/ fire/ flood	3	.4%
For being Lesbian, Gay, Bisexual, or Transgender	4	.6%
Gambling problem	8	1.2%
Foreclosure on home due to	11	1.6%
Total	689	100.0%

13. What is keeping you from getting permanent housing?

Response	Frequency	Percent
No job / no income	368	53.0%
Can't afford rent	332	47.8%
No money for moving costs	206	29.7%
No transportation	160	23.1%
Bad credit	132	19.0%
Criminal record	101	14.6%
Eviction record	71	10.2%
Don't want to	44	6.3%
No housing available	40	5.8%
Other	101	14.6%

Multiple response question with 694 respondents offering 1555 responses.

14. Are you currently using any of the following services/ assistance?

Response	Frequency	Percent
Free meals	288	41.7%
Food pantry	171	24.8%
Not using any services	171	24.8%
Emergency shelter	129	18.7%
Bus passes	97	14.1%
Alcohol / Drug counseling	92	13.3%
Shelter day services	92	13.3%
Transitional housing	84	12.2%
Mental health services	83	12.0%
Health services	58	8.4%
Legal assistance	34	4.9%
Job training	33	4.8%
Other	87	12.6%

Multiple response question with 690 respondents offering 1419 responses.

15. Are you currently receiving any of the following forms of government assistance?

Response	Frequency	Percent
I am not currently receiving any of these	374	54.0%
Food Stamps	170	24.5%
Medi respondents offering Cal /Medi respondents offering Care	64	9.2%
SSI (Supplemental Security Income)/SSDI	61	8.8%
General Relief	38	5.5%
Social Security	30	4.3%
Cash Aid /CalWORKS	27	3.9%
WIC	23	3.3%
VA Disability Compensation	17	2.5%
Veteran's Benefits	15	2.2%
Other governmental assistance	25	3.6%

Multiple response question with 693 respondents offering 844 responses.

15a. If you are not receiving any government assistance, why not?

Response	Frequency	Percent
Don't think I'm eligible	90	24.5%
No permanent address	88	23.9%
Have no ID	76	20.7%
Never applied	66	17.9%
No transportation	48	13.0%
Turned down	46	12.5%
Will apply soon	39	10.6%
Paper work too difficult	31	8.4%
I have applied and I am currently waiting for approval	29	7.9%
Don't know where to go	24	6.5%
Don't need government assistance	23	6.3%
Benefits were cut off	19	5.2%
Immigration issues	9	2.4%
I am afraid my children will be taken away from me	7	1.9%
Other	68	18.5%

Multiple response question with 368 respondents offering 663 responses.

16. What is your total (gross) monthly income from all Government benefits?

Response	Frequency	Percent
Zero	382	56.8%
\$1 - \$100	24	3.6%

\$101 - \$200	81	12.0%
\$201 - \$300	26	3.9%
\$301 - \$400	21	3.1%
\$401 - \$500	11	1.6%
\$501 - \$600	25	3.7%
\$601 - \$700	12	1.8%
\$701 - \$800	27	4.0%
\$801 - \$900	26	3.9%
\$901 - \$1000	23	3.4%
Over \$1000	15	2.2%
Total	673	100.0%

17. Are you currently employed?

Response	Frequency	Percent
No, unemployed	607	87.6%
Yes, part time	60	8.7%
Yes, full time	26	3.8%
Total	693	100.0%

17a. What is keeping you from getting employment?

Response	Frequency	Percent
No permanent address	205	33.9%
No transportation	194	32.1%
No phone	177	29.3%
Alcohol /drug issue	147	24.3%
Need clothing	142	23.5%
Need training	137	22.6%
Need education	120	19.8%
Criminal record	102	16.9%
No photo identification	89	14.7%
No shower facilities	82	13.6%
Health problems	82	13.6%
Disabled	80	13.2%
No jobs	75	12.4%
No tools for trade	57	9.4%
Don't want to work	39	6.4%
No child care	20	3.3%
No work permit (No S.S. #)	14	2.3%
Retired	10	1.7%

Spouse/partner doesn't want me to work	9	1.5%
Other	117	19.3%

Multiple response question with 605 respondents offering 1898 responses.

18. What are your other sources of income?

Response	Frequency	Percent
Recycling	272	43.8%
Panhandling	175	28.2%
Family / friends	164	26.4%
Selling other found items	86	13.8%
Selling blood / plasma	49	7.9%
Sex work	31	5.0%
Gambling	20	3.2%
Pension	9	1.4%
Child support	1	.2%
Other	220	35.4%

Multiple response question with 621 respondents offering 1027 responses.

19. What is your total (gross) monthly income from all non-Government sources?

Response	Frequency	Percent
Zero	208	30.9%
\$1 - \$100	145	21.5%
\$101 - \$200	89	13.2%
\$201 - \$300	75	11.1%
\$301 - \$400	43	6.4%
\$401 - \$500	30	4.5%
\$501 - \$600	27	4.0%
\$601 - \$700	13	1.9%
\$701 - \$800	9	1.3%
\$801 - \$900	8	1.2%
\$901 - \$1000	7	1.0%
Over \$1000	19	2.8%
Total	673	100.0%

20. Are you on the waiting list for Section 8 Housing?

Response	Frequency	Percent
Yes	80	11.5%
No	616	88.5%
Total	696	100.0%

20a. How long have you been on the section 8 waiting list? (Total in months)

Response	Frequency	Percent
1 month	33	51.6%
2 - 12 months	10	15.6%
13 - 24 months	5	7.8%
25 - 36 months	6	9.4%
37 - 48 months	3	4.7%
49 months or more	7	10.9%
Total	64	100.0%

21. Do you have any children, living with you or not?

Response	Frequency	Percent
Yes	154	22.8%
No	521	77.2%
Total	675	100.0%

21a. Do you have any children who are?

Response	Frequency	Percent
18 or over living with you?	38	27.3%
In foster care?	44	31.7%
0 - 5 years living with you?	46	33.1%
6 - 12 years living with you?	43	30.9%
13 - 17 years living with you?	21	15.1%

Multiple response question with 139 respondents offering 192 responses.

21a-1. How many children do you have 18 years old or over living with you?

Response	Frequency	Percent
One child	14	43.8%
Two children	8	25.0%
Three children	2	6.3%
Four children	6	18.8%
Six or more children	2	6.3%
Total	32	100.0%

21a-2. How many children do you have in foster care?

Response	Frequency	Percent
One child	12	30.8%
Two children	15	38.5%
Three children	6	15.4%

Four children	3	7.7%
Five children	2	5.1%
Six or more children	1	2.6%
Total	39	100.0%

21a-3. How many children do you have 0 - 5 years old living with you?

Response	Frequency	Percent
One child	31	58.5%
Two children	19	35.8%
Three children	1	1.9%
Five children	1	1.9%
Six or more children	1	1.9%
Total	53	100.0%

21a-4. How many children do you have 6 - 12 years old living with you?

Response	Frequency	Percent
One child	23	53.5%
Two children	12	27.9%
Three children	4	9.3%
Four children	2	4.7%
Six or more children	2	4.7%
Total	43	100.0%

21a-5. How many children do you have 13 - 17 years old living with you?

Response	Frequency	Percent
One child	15	78.9%
Two children	1	5.3%
Three children	3	15.8%
Total	19	100.0%

21a-6. Are your children, ages 6 to 17 and living with you, in school?

Response	Frequency	Percent
Yes	36	80.0%
No	9	20.0%
Total	45	100.0%

22. Since you became homeless this last time, have you needed medical care and been unable to receive it?

Response	Frequency	Percent
Yes	229	34.0%

No	444	66.0%
Total	673	100.0%

23. Where do you usually get medical care?

Response	Frequency	Percent
Hospital emergency room	324	47.9%
Urgent care clinic	21	3.1%
Public health clinic	29	4.3%
Veterans Affairs Clinic	37	5.5%
Free clinic/community clinic	59	8.7%
Private doctor	34	5.0%
Friends / family	9	1.3%
Don't ever go	126	18.6%
Other	38	5.6%
Total	677	100.0%

23a. How many times in the last 12 months have you used the emergency room for any treatment?

Response	Frequency	Percent
Never	322	48.6%
1 time	112	16.9%
2 times	90	13.6%
3 times	64	9.7%
4 times	36	5.4%
5 times	10	1.5%
More than 5 times	29	4.4%
Total	663	100.0%

24. How many nights, if any, have you spent in jail or prison during the last 12 months?

Response	Frequency	Percent
0 nights	404	61.9%
1 - 5 nights	75	11.5%
6 - 10 nights	32	4.9%
11 - 20 nights	20	3.1%
21 - 50 nights	31	4.7%
More than 50 nights	91	13.9%
Total	653	100.0%

25. Are you currently on probation or parole?

Response	Frequency	Percent
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Yes	189	28.1%
No	445	66.2%
Declined to state	38	5.7%
Total	672	100.0%

25a. Were you on probation or parole at the time you most recently became homeless?

Response	Frequency	Percent
Yes	152	22.9%
No	456	68.7%
Declined to state	56	8.4%
Total	664	100.0%

26. Are you currently experiencing any of the following:

	Yes	No	Declined to state
26a. Physical disability	177	473	23
	26.3%	70.3%	3.4%
26b. Mental illness	172	456	42
	25.7%	68.1%	6.3%
26c. Depression	285	374	19
	42.0%	55.2%	2.8%
26d. Alcohol abuse	228	412	29
	34.1%	61.6%	4.3%
26e. Drug abuse	233	406	30
	34.8%	60.7%	4.5%
26f. Domestic/partner violence or abuse	63	574	25
	9.5%	86.7%	3.8%
26g. Chronic health problems	120	531	22
	17.8%	78.9%	3.3%
26h. AIDS/HIV related illness	20	610	34
	3.0%	91.9%	5.1%
26i. Post-traumatic stress disorder (PTSD)	83	560	23
	12.5%	84.1%	3.5%
26j. Developmental disability	76	563	31
	11.3%	84.0%	4.6%

27. Were you ever in foster care?

Response	Frequency	Percent
Yes	88	12.9%

No	592	87.1%
Total	680	100.0%

28. What is the highest level of education you have completed?

Response	Frequency	Percent
Less than 6th Grade	32	4.7%
Less than high school diploma	236	34.5%
High school diploma/GED	241	35.2%
Some college, no degree	114	16.7%
AA degree / technical certificate	35	5.1%
BA degree or above	13	1.9%
Graduate or professional degree	13	1.9%
Total	684	100.0%

29. Are you aware of the San Bernardino County 211 Toll-free Telephone Help Line?

Response	Frequency	Percent
Yes	123	17.8%
No	567	82.2%
Total	690	100.0%

29a. Have you ever used the San Bernardino County 211 Help Line?

Response	Frequency	Percent
Yes	40	33.3%
No	80	66.7%
Total	120	100.0%

Appendix IV: Survey Profile Results by Veteran Status

1. Age

Response	Percent
13-17 years	0.0%
18-21 years	0.0%
22-30 years	7.0%
31-40 years	18.4%
41-50 years	38.6%
51-60 years	22.8%
More than 60 years	13.2%
Total	114

2. Which racial / ethnic group do you identify with the most?

Response	Percent
White/Caucasian	53.0%
Black/African American	23.5%
Hispanic/Latino	12.2%
American Indian/Alaskan Native	3.5%
Asian	0.9%
Pacific Islander	1.7%
Other/Multi-ethnic	5.2%
Total	115

3. How do you identify yourself?

Response	Percent
Male	92.2%
Female	6.1%
Transgender	1.7%
Total	115

4. Have you ever served in the United States Armed Forces?

Response	Percent
Yes	100.0%
No	0.0%
Total	116

4a. Did you serve in the regular military or in a National Guard or military reserve unit?

Response	Percent
Regular Military	85.0%
National Guard	12.4%
Reserve	5.3%
Total Cases	113
Total Responses	116

4b. What is your discharge status?

Response	Percent
Honorable	63.5%
General	17.4%
Other than Honorable	7.8%
Dishonorable	5.2%
Other	3.5%
Don't know	2.6%
Total	115

5. Are you widow or widower of a veteran of the United States Armed Forces?

Response	Percent
Yes	9.7%
No	90.3%
Total	113

6. Do you live alone without family, partner, or friends?

Response	Percent
Yes	43.1%
No	56.9%
Total	116

6. Do you live with:

Response	Percent
Spouse or partner	18.2%
Child/children	10.6%
Parent or legal guardian	4.5%
Other family member(s)	10.6%
Friend(s)	37.9%
Other	39.4%
Total Cases	66
Total Responses	80

7. Where do you usually stay at night?

Response	Percent
Outdoors/streets/parks	27.6%
Automobile	3.4%
Unconverted Garage/attic/basement	5.2%
Backyard or storage structure	4.3%
Abandoned building	7.8%
Motel/hotel	7.8%
A place in a house not normally used for sleeping	9.5%
Emergency shelter	8.6%
Transitional housing	6.9%
Other shelter	6.9%
Public facilities	1.7%
Encampment	4.3%
Other	2.6%
Van	0.9%
Camper	2.6%
Total	116

8. Is this the first time you have been homeless?

Response	Percent
Yes	39.7%
No	60.3%
Total	116

8a. In the last 12 months how many times have you been homeless, including this present time?

Response	Percent
One time	58.3%
2 times	7.0%
3 times	7.8%
4 times	3.5%
5 times	4.3%
6 times	2.6%
More than 6 times	16.5%
Total	115

8b. In the last 3 years how many times have you been homeless, including this present time?

Response	Percent
One time	39.7%
2 times	14.7%
3 times	6.0%
4 times	8.6%
5 times	4.3%
6 times	4.3%
More than 6 times	22.4%
Total	116

9. How long have you been homeless since you last lived in a permanent housing situation?

Response	Percent
7 days or less	2.6%
8 -30 days	6.1%
2 months	2.6%
3 months	3.5%
4 months	4.3%
5 months	2.6%
6 months	6.1%
7 months	1.7%
8 months	5.2%
9 months	1.7%
10 months	3.5%
11 months	3.5%
12 months	7.0%
1-2 years	14.8%

2-3 years	9.6%
More than 3 years	25.2%
Total	115

10. Where were you living at the time you most recently became homeless?

Response	Percent
San Bernardino County	70.7%
Los Angeles County	9.5%
Riverside County	8.6%
Other county in California	3.4%
Out of State	7.8%
Total	116

10a. How long had you lived in San Bernardino County before becoming homeless?

Response	Percent
7 days or less	3.7%
8- 30 days	3.7%
1 - 3 months	3.7%
4 - 6 months	4.9%
7 - 11 months	4.9%
1 - 2 years	14.6%
3 - 5 years	13.4%
6 - 10 years	7.3%
More than 10 years	43.9%
Total	82

10b. What was the primary reason you came to San Bernardino County?

Response	Percent
For a job / seeking work	18.2%
I was born or grew up here	12.1%
My family and/or friends are here	9.1%
I was traveling and got stranded	6.1%
I visited and decided to stay	6.1%
To access homeless services	0.0%
I was forced out of my	3.0%
I am just passing through	12.1%
Weather / climate	3.0%
Other	18.2%
To access VA services and/or	12.1%

Total	33
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11. Immediately before you became homeless this last time, were you:

Response	Percent
Living in a home owned by	19.0%
Renting a home or apartment	23.3%
Staying with friends	15.5%
Living with relatives	13.8%
Living in subsidized housing	1.7%
In jail or prison	8.6%
In a hospital	0.9%
In a substance abuse	6.0%
In foster care	0.0%
Other	7.8%
In a mental health facility	3.4%
Total	116

12. What do you think is the primary event or condition that led to your homelessness?

Response	Percent
Lost job	21.9%
Landlord raised rent	6.1%
Alcohol or drug use	20.2%
Illness or medical problem	5.3%
Mental health issues	4.4%
Family/ domestic violence	0.9%
Incarceration	6.1%
Got too old for foster care	0.9%
Divorced or separated	5.3%
Don't Know/ decline to state	2.6%
Other	7.9%
Landlord sold/stopped renting or re-used property	5.3%
Hospitalization/treatment program	0.9%
Argument/family or friend asked you to leave	5.3%
Hurricane Katrina	1.8%
Other natural disaster/ fire/ flood	0.0%
For being Lesbian, Gay, Bisexual, or Transgender	0.0%
Gambling problem	3.5%
Foreclosure on home due	1.8%
Total	114

13. What is keeping you from getting permanent housing?

Response	Percent
Can't afford rent	46.6%
No job / no income	43.1%
No money for moving costs	24.1%
No housing available	5.2%
No transportation	19.8%
Bad credit	13.8%
Eviction record	6.0%
Criminal record	14.7%
Don't want to	12.9%
Other	19.0%
Total Cases	116
Total Responses	238

14. Are you currently using any of the following services/ assistance?

Response	Percent
Emergency shelter	22.4%
Transitional housing	9.5%
Free meals	50.9%
Food pantry	24.1%
Bus passes	15.5%
Job training	6.9%
Alcohol / Drug counseling	6.9%
Shelter day services	21.6%
Legal assistance	4.3%
Health services	13.8%
Mental health services	10.3%
Other	11.2%
Not using any services	19.8%
Total Cases	116
Total Responses	252

15. Are you currently receiving any of the following forms of government assistance?

Response	Percent
General Relief	5.2%
Food Stamps	21.6%
Medi-Cal /Medi-Care	6.9%

SSI (Supplemental Security Income)/SSDI	10.3%
Cash Aid /CalWORKS	0.0%
Veteran's Benefits	12.1%
I am not currently receiving any of these	36.2%
WIC	1.7%
VA Disability Compensation	12.1%
Social Security	10.3%
Other governmental assistance	2.6%
Total Cases	116
Total Responses	138

15a. If you are not receiving any government assistance, why not?

Response	Percent
Don't think I'm eligible	14.3%
Have no ID	21.4%
No permanent address	28.6%
No transportation	16.7%
Never applied	19.0%
Benefits were cut off	4.8%
I have applied and I am currently waiting for approval	9.5%
Don't know where to go	2.4%
Turned down	11.9%
Will apply soon	11.9%
Don't need government assistance	7.1%
Paper work too difficult	7.1%
Immigration issues	4.8%
I am afraid my children will be taken away from me	2.4%
Other	23.8%
Total Cases	42
Total Responses	78

16. What is your total (gross) monthly income from all Government benefits?

Response	Percent
Zero	42.2%
\$1 - \$100	5.2%
\$101 - \$200	11.2%
\$201 - \$300	4.3%
\$301 - \$400	3.4%
\$401 - \$500	1.7%

\$501 - \$600	4.3%
\$601 - \$700	0.0%
\$701 - \$800	5.2%
\$801 - \$900	6.9%
\$901 - \$1000	9.5%
Over \$1000	6.0%
Total	116

17. Are you currently employed?

Response	Percent
No, unemployed	87.1%
Yes, part time	7.8%
Yes, full time	5.2%
Total	116

17a. What is keeping you from getting employment?

Response	Percent
Need education	13.9%
Need training	10.9%
Need clothing	16.8%
No shower facilities	15.8%
No phone	28.7%
Health problems	17.8%
Disabled	19.8%
Criminal record	17.8%
No permanent address	34.7%
No transportation	37.6%
No tools for trade	10.9%
No work permit (No S.S. #)	0.0%
Don't want to work	11.9%
No jobs	8.9%
No child care	1.0%
Retired	6.9%
Other	16.8%
Alcohol /drug issue	19.8%
No photo identification	10.9%
Spouse/partner doesn't want me to work	0.0%
Total Cases	101
Total Responses	304

18. What are your other sources of income?

Response	Percent
Family / friends	21.2%
Pension	4.8%
Child support	0.0%
Recycling	39.4%
Selling other found items	20.2%
Selling blood / plasma	8.7%
Sex work	1.9%
Other	38.5%
Gambling	6.7%
Panhandling	25.0%
Total Cases	104
Total Responses	173

19. What is your total (gross) monthly income from all non-Government sources?

Response	Percent
Zero	30.2%
\$1 - \$100	20.7%
\$101 - \$200	17.2%
\$201 - \$300	11.2%
\$301 - \$400	6.9%
\$401 - \$500	3.4%
\$501 - \$600	0.9%
\$601 - \$700	0.9%
\$701 - \$800	0.9%
\$801 - \$900	2.6%
\$901 - \$1000	1.7%
Over \$1000	3.4%
Total	116

20. Are you on the waiting list for Section 8 Housing?

Response	Percent
Yes	12.1%
No	87.9%
Total	116

20a. How long have you been on the section 8 waiting list? (Total in months)

Response	Percent
1 month	9.1%
2 - 12 months	18.2%
13 - 24 months	9.1%
25 - 36 months	27.3%
37 - 48 months	9.1%
49 months or more	27.3%
Total	11

21. Do you have any children, living with you or not?

Response	Percent
Yes	17.4%
No	82.6%
Total	115

21a. Do you have any children who are?

Response	Percent
18 or over living with you?	37.5%
In foster care?	37.5%
0 - 5 years living with you?	18.8%
6 - 12 years living with you?	18.8%
13 - 17 years living with you?	12.5%
Total Cases	16
Total Responses	20

21a-1. How many children do you have 18 years old or over living with you?

Response	Percent
One child	33.3%
Two children	0.0%
Three children	0.0%
Four children	33.3%
Six or more children	33.3%
Total	3

21a-2. How many children do you have in foster care?

Response	Percent
One child	33.3%

Two children	66.7%
Three children	0.0%
Four children	0.0%
Five children	0.0%
Six or more children	0.0%
Total	3

21a-3. How many children do you have 0 – 5 years old living with you?

Response	Percent
One child	66.7%
Two children	33.3%
Three children	0.0%
Five children	0.0%
Six or more children	0.0%
Total	3

21a-4. How many children do you have 6 – 12 years old living with you?

Response	Percent
One child	100.0%
Two children	0.0%
Three children	0.0%
Four children	0.0%
Six or more children	0.0%
Total	3

21a-5. How many children do you have 13 – 17 years old living with you?

Response	Percent
One child	100.0%
Two children	0.0%
Three children	0.0%
Total	1

Are your children, ages 6 to 17 and living with you, in school?

Response	Percent
Yes	33.3%
No	66.7%
Total	3

22. Since you became homeless this last time, have you needed medical care and been unable to receive it?

Response	Percent
Yes	33.3%
No	66.7%
Total	114

23. Where do you usually get medical care?

Response	Percent
Hospital emergency room	36.0%
Urgent care clinic	3.5%
Public health clinic	3.5%
Veterans Affairs Clinic	30.7%
Free clinic/community clinic	7.0%
Private doctor	3.5%
Friends / family	0.0%
Don't ever go	13.2%
Other	2.6%
Total	114

23a. How many times in the last 12 months have you used the emergency room for any treatment?

Response	Percent
Never	51.4%
1 time	16.2%
2 times	12.6%
3 times	9.9%
4 times	5.4%
5 times	0.9%
More than 5 times	3.6%
Total	111

24. How many nights, if any, have you spent in jail or prison during the last 12 months?

Response	Percent
0 nights	60.4%
1 - 5 nights	16.2%
6 - 10 nights	4.5%
11 - 20 nights	4.5%
21 - 50 nights	2.7%
More than 50 nights	11.7%

Total	111
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25. Are you currently on probation or parole?

Response	Percent
Yes	26.5%
No	69.0%
Declined to state	4.4%
Total	113

25a. Were you on probation or parole at the time you most recently became homeless?

Response	Percent
Yes	19.1%
No	71.3%
Declined to state	9.6%
Total	115

26. Are you currently experiencing any of the following:

	Yes	No	Declined to state
26a. Physical disability	48	62	4
	42.1%	54.4%	3.5%
26b. Mental illness	38	63	9
	34.5%	57.3%	8.2%
26c. Depression	52	58	4
	45.6%	50.9%	3.5%
26d. Alcohol abuse	40	66	4
	36.4%	60.0%	3.6%
26e. Drug abuse	32	74	4
	29.1%	67.3%	3.6%
26f. Domestic/partner violence or abuse	10	94	4
	9.3%	87.0%	3.7%
26g. Chronic health problems	34	75	5
	29.8%	65.8%	4.4%
26h. AIDS/HIV related illness	4	97	8
	3.7%	89.0%	7.3%
26i. Post-traumatic stress disorder (PTSD)	33	70	6
	30.3%	64.2%	5.5%
26j. Developmental disability	16	89	5
	14.5%	80.9%	4.5%

27. Were you ever in foster care?

Response	Percent
Yes	14.2%
No	85.8%
Total	113

28. What is the highest level of education you have completed?

Response	Percent
Less than 6th Grade	5.4%
Less than high school diploma	9.8%
High school diploma/GED	34.8%
Some college, no degree	28.6%
AA degree / technical certificate	13.4%
BA degree or above	4.5%
Graduate or professional degree	3.6%
Total	112

29. Are you aware of the San Bernardino County 211 Toll-free Telephone Help Line?

Response	Percent
Yes	19.0%
No	81.0%
Total	116

29a. Have you ever used the San Bernardino County 211 Help Line?

Response	Percent
Yes	57.1%
No	42.9%
Total	21

Appendix V: Survey Profile Results by Substance Abuse

1. Age

Response	Percent
13-17 years	0.6%
18-21 years	1.9%
22-30 years	19.4%
31-40 years	26.8%
41-50 years	31.6%
51-60 years	15.2%
More than 60 years	4.5%
Total	310

2. Which racial / ethnic group do you identify with the most?

Response	Percent
White/Caucasian	40.6%
Black/African American	24.0%
Hispanic/Latino	25.9%
American Indian/Alaskan Native	1.9%
Asian	1.6%
Pacific Islander	2.2%
Other/Multi-ethnic	3.8%
Total	313

3. How do you identify yourself?

Response	Percent
Male	65.2%
Female	33.5%
Transgender	1.3%
Total	310

4. Have you ever served in the United States Armed Forces?

Response	Percent
Yes	16.6%
No	83.4%
Total	307

4a. Did you serve in the regular military or in a National Guard or military reserve unit?

Response	Percent
Regular Military	13.1%
National Guard	1.6%
Reserve	1.0%
Total	16.7%

4b. What is your discharge status?

Response	Percent
Honorable	62.0%
General	18.0%
Other than Honorable	8.0%
Dishonorable	8.0%
Other	2.0%
Don't know	2.0%
Total	50

5. Are you widow or widower of a veteran of the United States Armed Forces?

Response	Percent
Yes	3.3%
No	96.7%
Total	305

6. Do you live alone without family, partner, or friends?

Response	Percent
Yes	46.2%
No	53.8%
Total	312

6. Do you live with:

Response	Percent
Spouse or partner	22.0%
Child/children	3.0%
Parent or legal guardian	1.2%
Other family member(s)	12.2%
Friend(s)	39.0%
Other	42.1%
Total Cases	164
Total Responses	196

7. Where do you usually stay at night?

Response	Percent
Outdoors/streets/parks	31.1%
Automobile	5.4%
Unconverted Garage/attic/basement	3.2%
Backyard or storage structure	3.5%
Abandoned building	10.9%
Motel/hotel	6.1%
A place in a house not normally used for sleeping	10.3%
Emergency shelter	5.4%
Transitional housing	3.8%
Other shelter	3.8%
Public facilities	1.6%
Encampment	2.9%
Other	6.4%
Van	1.3%
Camper	4.2%
Total	312

8. Is this the first time you have been homeless?

Response	Percent
Yes	45.7%
No	54.3%
Total	313

8a. In the last 12 months how many times have you been homeless, including this present time?

Response	Percent
One time	57.3%
2 times	12.1%
3 times	8.3%
4 times	3.2%
5 times	3.8%
6 times	2.2%
More than 6 times	13.1%
Total	314

8b. In the last 3 years how many times have you been homeless, including this present time?

Response	Percent
One time	45.9%
2 times	11.5%
3 times	10.2%
4 times	4.8%
5 times	5.4%
6 times	3.2%
More than 6 times	19.1%
Total	314

9. How long have you been homeless since you last lived in a permanent housing situation?

Response	Percent
7 days or less	2.9%
8 -30 days	5.4%
2 months	4.8%
3 months	5.1%
4 months	4.5%
5 months	4.8%
6 months	7.3%
7 months	4.2%
8 months	3.8%
9 months	1.9%
10 months	3.2%
11 months	1.6%
12 months	5.4%
1-2 years	13.1%
2-3 years	10.2%
More than 3 years	21.7%
Total	313

10. Where were you living at the time you most recently became homeless?

Response	Percent
San Bernardino County	73.9%
Los Angeles County	10.2%
Riverside County	6.4%
Other county in California	4.8%
Out of State	4.8%
Total	314

10a. How long had you lived in San Bernardino County before becoming homeless?

Response	Percent
7 days or less	2.6%
8- 30 days	1.7%
1 - 3 months	1.7%
4 - 6 months	3.0%
7 - 11 months	4.3%
1 - 2 years	9.5%
3 - 5 years	15.9%
6 - 10 years	12.1%
More than 10 years	49.1%
Total	232

10b. What was the primary reason you came to San Bernardino County?

Response	Percent
For a job / seeking work	10.0%
I was born or grew up here	7.5%
My family and/or friends are here	21.3%
I was traveling and got stranded	10.0%
I visited and decided to stay	6.3%
To access homeless services	6.3%
I was forced out of my	3.8%
I am just passing through	8.8%
Weather / climate	0.0%
Other	21.3%
To access VA services and/or	5.0%
Total	80

11. Immediately before you became homeless this last time, were you:

Response	Percent
Living in a home owned by	7.0%
Renting a home or apartment	25.2%
Staying with friends	15.3%
Living with relatives	25.2%
Living in subsidized housing	1.9%
In jail or prison	13.1%
In a hospital	0.0%
In a substance abuse	5.4%
In foster care	0.3%

Other	4.8%
In a mental health facility	1.9%
Total	314

12. What do you think is the primary event or condition that led to your homelessness?

Response	Percent
Lost job	18.9%
Landlord raised rent	1.9%
Alcohol or drug use	37.5%
Illness or medical problem	1.0%
Mental health issues	3.8%
Family/ domestic violence	2.6%
Incarceration	6.7%
Got too old for foster care	0.3%
Divorced or separated	2.9%
Don't Know/ decline to state	3.5%
Other	4.8%
Landlord sold/stopped renting or re-used property	3.2%
Hospitalization/treatment program	0.6%
Argument/family or friend asked you to leave	7.4%
Hurricane Katrina	0.6%
Other natural disaster/ fire/ flood	0.0%
For being Lesbian, Gay, Bisexual, or Transgender	1.3%
Gambling problem	1.3%
Foreclosure on home due to	1.6%
Total	312

13. What is keeping you from getting permanent housing?

Response	Percent
Can't afford rent	51.3%
No job / no income	59.9%
No money for moving costs	32.2%
No housing available	6.1%
No transportation	29.0%
Bad credit	22.6%
Eviction record	12.4%
Criminal record	19.4%
Don't want to	8.0%
Other	13.1%

Total Cases	314
Total Responses	797

14. Are you currently using any of the following services/ assistance?

Response	Percent
Emergency shelter	20.1%
Transitional housing	8.3%
Free meals	46.0%
Food pantry	29.1%
Bus passes	16.9%
Job training	4.8%
Alcohol / Drug counseling	20.4%
Shelter day services	17.6%
Legal assistance	5.8%
Health services	8.6%
Mental health services	14.1%
Other	11.2%
Not using any services	26.2%
Total Cases	313
Total Responses	717

15. Are you currently receiving any of the following forms of government assistance?

Response	Percent
General Relief	6.7%
Food Stamps	21.0%
Medi-Cal /Medi-Care	5.4%
SSI (Supplemental Security Income)/SSDI	10.8%
Cash Aid /CalWORKS	1.3%
Veteran's Benefits	1.6%
I am not currently receiving any of these	56.4%
WIC	.6%
VA Disability Compensation	2.2%
Social Security	3.8%
Other governmental assistance	2.9%
Total Cases	314
Total Responses	354

15a. If you are not receiving any government assistance, why not?

Response	Percent
Don't think I'm eligible	31.4%
Have no ID	26.9%
No permanent address	27.4%
No transportation	16.6%
Never applied	22.9%
Benefits were cut off	4.6%
I have applied and I am currently waiting for approval	9.1%
Don't know where to go	6.3%
Turned down	14.9%
Will apply soon	13.1%
Don't need government assistance	5.1%
Paper work too difficult	10.9%
Immigration issues	1.7%
I am afraid my children will be taken away from me	2.3%
Other	15.4%
Total Cases	175
Total Responses	365

16. What is your total (gross) monthly income from all Government benefits?

Response	Percent
Zero	60.3%
\$1 - \$100	1.9%
\$101 - \$200	11.2%
\$201 - \$300	4.2%
\$301 - \$400	1.6%
\$401 - \$500	1.3%
\$501 - \$600	4.5%
\$601 - \$700	2.2%
\$701 - \$800	3.8%
\$801 - \$900	4.2%
\$901 - \$1000	3.2%
Over \$1000	1.6%
Total	312

17. Are you currently employed?

Response	Percent
No, unemployed	92.0%

Yes, part time	6.1%
Yes, full time	1.9%
Total	314

17a. What is keeping you from getting employment?

Response	Percent
Need education	21.1%
Need training	26.0%
Need clothing	27.0%
No shower facilities	17.3%
No phone	31.8%
Health problems	14.9%
Disabled	12.8%
Criminal record	24.2%
No permanent address	36.0%
No transportation	35.3%
No tools for trade	9.7%
No work permit (No S.S. #)	1.4%
Don't want to work	9.3%
No jobs	12.8%
No child care	1.0%
Retired	1.7%
Other	15.9%
Alcohol /drug issue	41.9%
No photo identification	17.0%
Spouse/partner doesn't want me to work	2.4%
Total Cases	289
Total Responses	1,039

18. What are your other sources of income?

Response	Percent
Family / friends	28.1%
Pension	1.4%
Child support	.3%
Recycling	49.5%
Selling other found items	19.3%
Selling blood / plasma	10.5%
Sex work	9.8%
Other	31.5%

Gambling	5.8%
Panhandling	41.4%
Total Cases	295
Total Responses	583

19. What is your total (gross) monthly income from all non-Government sources?

Response	Percent
Zero	26.5%
\$1 - \$100	20.0%
\$101 - \$200	14.5%
\$201 - \$300	11.6%
\$301 - \$400	10.0%
\$401 - \$500	5.5%
\$501 - \$600	4.8%
\$601 - \$700	1.9%
\$701 - \$800	0.6%
\$801 - \$900	0.3%
\$901 - \$1000	1.0%
Over \$1000	3.2%
Total	310

20. Are you on the waiting list for Section 8 Housing?

Response	Percent
Yes	8.9%
No	91.1%
Total	314

20a. How long have you been on the section 8 waiting list? (Total in months)

Response	Percent
1 month	40.7%
2 - 12 months	14.8%
13 - 24 months	11.1%
25 - 36 months	18.5%
37 - 48 months	7.4%
49 months or more	7.4%
Total	27

21. Do you have any children, living with you or not?

Response	Percent
Yes	18.6%
No	81.4%
Total	307

21a. Do you have any children who are?

Response	Percent
18 or over living with you?	25.9%
In foster care?	46.3%
0 - 5 years living with you?	25.9%
6 - 12 years living with you?	14.8%
13 - 17 years living with you?	9.3%
Total Cases	54
Total Responses	66

21a-1. How many children do you have 18 years old or over living with you?

Response	Percent
One child	38.5%
Two children	23.1%
Three children	15.4%
Four children	15.4%
Six or more children	7.7%
Total	13

21a-2. How many children do you have in foster care?

Response	Percent
One child	28.6%
Two children	28.6%
Three children	19.0%
Four children	9.5%
Five children	9.5%
Six or more children	4.8%
Total	21

21a-3. How many children do you have 0 – 5 years old living with you?

Response	Percent
One child	69.2%
Two children	23.1%

Three children	0.0%
Five children	7.7%
Six or more children	0.0%
Total	13

21a-4. How many children do you have 6 – 12 years old living with you?

Response	Percent
One child	62.5%
Two children	25.0%
Three children	12.5%
Four children	0.0%
Six or more children	0.0%
Total	8

21a-5. How many children do you have 13 – 17 years old living with you?

Response	Percent
One child	100.0%
Two children	0.0%
Three children	0.0%
Total	5

Are your children, ages 6 to 17 and living with you, in school?

Response	Percent
Yes	66.7%
No	33.3%
Total	9

22. Since you became homeless this last time, have you needed medical care and been unable to receive it?

Response	Percent
Yes	36.8%
No	63.2%
Total	310

23. Where do you usually get medical care?

Response	Percent
Hospital emergency room	47.2%
Urgent care clinic	3.9%

Public health clinic	5.8%
Veterans Affairs Clinic	6.5%
Free clinic/community clinic	8.7%
Private doctor	2.3%
Friends / family	1.9%
Don't ever go	18.8%
Other	4.9%
Total	309

23a. How many times in the last 12 months have you used the emergency room for any treatment?

Response	Percent
Never	44.7%
1 time	16.4%
2 times	14.5%
3 times	10.5%
4 times	6.6%
5 times	2.0%
More than 5 times	5.3%
Total	304

24. How many nights, if any, have you spent in jail or prison during the last 12 months?

Response	Percent
0 nights	49.8%
1 - 5 nights	15.3%
6 - 10 nights	5.6%
11 - 20 nights	3.7%
21 - 50 nights	7.3%
More than 50 nights	18.3%
Total	301

25. Are you currently on probation or parole?

Response	Percent
Yes	35.7%
No	59.3%
Declined to state	4.9%
Total	305

25a. Were you on probation or parole at the time you most recently became homeless?

Response	Percent
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Yes	29.7%
No	62.7%
Declined to state	7.6%
Total	303

26. Are you currently experiencing any of the following:

	Yes	No	Declined to state
26a. Physical disability	95	201	7
	31.4%	66.3%	2.3%
26b. Mental illness	103	186	14
	34.0%	61.4%	4.6%
26c. Depression	165	138	5
	53.6%	44.8%	1.6%
26d. Alcohol abuse	228	74	2
	75.0%	24.3%	0.7%
26e. Drug abuse	233	73	1
	75.9%	23.8%	0.3%
26f. Domestic/partner violence or abuse	40	252	7
	13.4%	84.3%	2.3%
26g. Chronic health problems	68	231	5
	22.4%	76.0%	1.6%
26h. AIDS/HIV related illness	14	271	16
	4.7%	90.0%	5.3%
26i. Post-traumatic stress disorder (PTSD)	42	255	7
	13.8%	83.9%	2.3%
26j. Developmental disability	41	256	10
	13.4%	83.4%	3.3%

27. Were you ever in foster care?

Response	Percent
Yes	12.6%
No	87.4%
Total	309

28. What is the highest level of education you have completed?

Response	Percent
Less than 6th Grade	6.5%
Less than high school diploma	32.4%

High school diploma/GED	39.8%
Some college, no degree	13.6%
AA degree / technical certificate	5.2%
BA degree or above	1.6%
Graduate or professional degree	1.0%
Total	309

29. Are you aware of the San Bernardino County 211 Toll-free Telephone Help Line?

Response	Percent
Yes	12.7%
No	87.3%
Total	314

29a. Have you ever used the San Bernardino County 211 Help Line?

Response	Percent
Yes	33.3%
No	66.7%
Total	39

Appendix VI: Survey Profile Results by Youth Age 13 – 21

1. Age

Response	Frequency	Percent
13-17 years	5	16.7%
18-21 years	25	83.3%
Total	30	100.0%

2. Which racial / ethnic group do you identify with the most?

Response	Frequency	Percent
White/Caucasian	11	37.9%
Black/African American	7	24.1%
Hispanic/Latino	7	24.1%
Asian	1	3.4%
Pacific Islander	1	3.4%
Other/Multi-ethnic	2	6.9%
Total	29	100.0%

3. How do you identify yourself?

Response	Frequency	Percent
Male	16	53.3%
Female	13	43.3%
Transgender	1	3.3%
Total	30	100.0%

4. Have you ever served in the United States Armed Forces?

Response	Frequency	Percent
No	29	100.0%
Total	29	100.0%

6. Do you live alone without family, partner, or friends?

Response	Frequency	Percent
Yes	9	30.0%
No	21	70.0%
Total	30	100.0%

6. Do you live with:

Response	Frequency	Percent
Spouse or partner	2	9.5%
Child/children	3	14.3%
Parent or legal guardian	2	9.5%
Other family member(s)	2	9.5%
Friend(s)	8	38.1%
Other	7	33.3%

Multiple response question with 21 respondents offering 24 responses.

7. Where do you usually stay at night?

Response	Frequency	Percent
Outdoors/streets/parks	6	20.0%
Unconverted Garage/attic/basement	2	6.7%
Backyard or storage structure	1	3.3%
Abandoned building	3	10.0%
Motel/hotel	2	6.7%
A place in a house not normally used for sleeping	3	10.0%
Emergency shelter	3	10.0%
Transitional housing	4	13.3%
Other shelter	3	10.0%
Public facilities	1	3.3%
Encampment	1	3.3%
Other	1	3.3%
Total	30	100.0%

8. Is this the first time you have been homeless?

Response	Frequency	Percent
Yes	13	44.8%
No	16	55.2%
Total	29	100.0%

8a. In the last 12 months how many times have you been homeless, including this present time?

Response	Frequency	Percent
One time	18	62.1%
2 times	1	3.4%
3 times	3	10.3%
4 times	2	6.9%
5 times	2	6.9%
6 times	1	3.4%

More than 6 times	2	6.9%
Total	29	100.0%

8b. In the last 3 years how many times have you been homeless, including this present time?

Response	Frequency	Percent
One time	14	46.7%
2 times	4	13.3%
3 times	1	3.3%
4 times	2	6.7%
5 times	2	6.7%
More than 6 times	7	23.3%
Total	30	100.0%

9. How long have you been homeless since you last lived in a permanent housing situation?

Response	Frequency	Percent
7 days or less	2	7.1%
8 -30 days	3	10.7%
2 months	7	25.0%
3 months	2	7.1%
6 months	1	3.6%
7 months	1	3.6%
9 months	2	7.1%
10 months	1	3.6%
12 months	1	3.6%
1-2 years	2	7.1%
2-3 years	2	7.1%
More than 3 years	4	14.3%
Total	28	100.0%

10. Where were you living at the time you most recently became homeless?

Response	Frequency	Percent
San Bernardino County	23	76.7%
Los Angeles County	3	10.0%
Riverside County	2	6.7%
Other county in California	1	3.3%
Out of State	1	3.3%
Total	30	100.0%

10a. How long had you lived in San Bernardino County before becoming homeless?

Response	Frequency	Percent
8- 30 days	2	8.7%
1 - 3 months	1	4.3%
7 - 11 months	2	8.7%
1 - 2 years	2	8.7%
3 - 5 years	6	26.1%
More than 10 years	10	43.5%
Total	23	100.0%

10b. What was the primary reason you came to San Bernardino County?

Response	Frequency	Percent
For a job / seeking work	1	16.7%
I was born or grew up here	1	16.7%
I was traveling and got stranded	1	16.7%
Other	3	50.0%
Total	6	100.0%

11. Immediately before you became homeless this last time, were you:

Response	Frequency	Percent
Living in a home owned by	2	6.9%
Renting a home or apartment	4	13.8%
Staying with friends	4	13.8%
Living with relatives	11	37.9%
In jail or prison	1	3.4%
In a hospital	1	3.4%
In a substance abuse	1	3.4%
In foster care	1	3.4%
Other	4	13.8%
Total	29	100.0%

12. What do you think is the primary event or condition that led to your homelessness?

Response	Frequency	Percent
Lost job	9	31.0%
Landlord raised rent	2	6.9%
Alcohol or drug use	4	13.8%
Family/ domestic violence	2	6.9%
Got too old for foster care	2	6.9%
Don't Know/ decline to state	1	3.4%
Other	3	10.3%

Argument/family or friend asked you to leave	4	13.8%
Gambling problem	1	3.4%
Foreclosure on home due to	1	3.4%
Total	29	100.0%

13. What is keeping you from getting permanent housing?

Response	Frequency	Percent
Can't afford rent	11	36.7%
No job / no income	23	76.7%
No money for moving costs	9	30.0%
No housing available	2	6.7%
No transportation	7	23.3%
Bad credit	1	3.3%
Eviction record	2	6.7%
Criminal record	2	6.7%
Don't want to	1	3.3%
Other	2	6.7%

Multiple response question with 30 respondents offering 60 responses.

14. Are you currently using any of the following services/ assistance?

Response	Frequency	Percent
Emergency shelter	7	23.3%
Transitional housing	3	10.0%
Free meals	5	16.7%
Food pantry	4	13.3%
Bus passes	7	23.3%
Job training	2	6.7%
Alcohol / Drug counseling	3	10.0%
Shelter day services	7	23.3%
Legal assistance	3	10.0%
Health services	0	0.0%
Mental health services	2	6.7%
Other	5	16.7%
Not using any services	9	30.0%

Multiple response question with 30 respondents offering 57 responses.

15. Are you currently receiving any of the following forms of government assistance?

Response	Frequency	Percent
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General Relief	3	10.3%
Food Stamps	7	24.1%
Medi-Cal /Medi-Care	3	10.3%
SSI (Supplemental Security Income)/SSDI	1	3.4%
Cash Aid /CalWORKS	1	3.4%
Veteran's Benefits	0	0.0%
I am not currently receiving any of these	18	62.1%
WIC	3	10.3%
VA Disability Compensation	0	0.0%
Social Security	1	3.4%
Other governmental assistance	0	0.0%

Multiple response question with 29 respondents offering 37 responses.

15a. If you are not receiving any government assistance, why not?

Response	Frequency	Percent
Don't think I'm eligible	4	23.5%
Have no ID	6	35.3%
No permanent address	5	29.4%
No transportation	5	29.4%
Never applied	3	17.6%
Benefits were cut off	1	5.9%
I have applied and I am currently waiting for approval	0	0.0%
Don't know where to go	2	11.8%
Turned down	1	5.9%
Will apply soon	2	11.8%
Don't need government assistance	2	11.8%
Paper work too difficult	2	11.8%
Immigration issues	1	5.9%
I am afraid my children will be taken away from me	0	0.0%
Other	5	29.4%

Multiple response question with 17 respondents offering 39 responses.

16. What is your total (gross) monthly income from all Government benefits?

Response	Frequency	Percent
Zero	15	51.7%
\$1 - \$100	4	13.8%
\$101 - \$200	3	10.3%

\$201 - \$300	3	10.3%
\$501 - \$600	1	3.4%
\$601 - \$700	2	6.9%
\$801 - \$900	1	3.4%
Total	29	100.0%

17. Are you currently employed?

Response	Frequency	Percent
No, unemployed	28	96.6%
Yes, part time	1	3.4%
Total	29	100.0%

17a. What is keeping you from getting employment?

Response	Frequency	Percent
Need education	9	33.3%
Need training	6	22.2%
Need clothing	3	11.1%
No shower facilities	2	7.4%
No phone	10	37.0%
Health problems	1	3.7%
Disabled	3	11.1%
Criminal record	3	11.1%
No permanent address	11	40.7%
No transportation	8	29.6%
No tools for trade	3	11.1%
No work permit (No S.S. #)	1	3.7%
Don't want to work	1	3.7%
No jobs	3	11.1%
No child care	2	7.4%
Retired	0	0.0%
Other	4	14.8%
Alcohol /drug issue	5	18.5%
No photo identification	5	18.5%
Spouse/partner doesn't want me to work	1	3.7%

Multiple response question with 27 respondents offering 81 responses.

18. What are your other sources of income?

Response	Frequency	Percent
Family / friends	13	50.0%

Pension	0	0.0%
Child support	0	0.0%
Recycling	8	30.8%
Selling other found items	2	7.7%
Selling blood / plasma	2	7.7%
Sex work	1	3.8%
Other	8	30.8%
Gambling	0	0.0%
Panhandling	6	23.1%

Multiple response question with 26 respondents offering 40 responses.

19. What is your total (gross) monthly income from all non-Government sources?

Response	Frequency	Percent
Zero	11	37.9%
\$1 - \$100	8	27.6%
\$101 - \$200	3	10.3%
\$201 - \$300	4	13.8%
\$501 - \$600	1	3.4%
\$601 - \$700	1	3.4%
\$901 - \$1000	1	3.4%
Total	29	100.0%

20. Are you on the waiting list for Section 8 Housing?

Response	Frequency	Percent
Yes	5	16.7%
No	25	83.3%
Total	30	100.0%

20a. How long have you been on the section 8 waiting list? (Total in months)

Response	Frequency	Percent
1 month	1	33.3%
2 - 12 months	1	33.3%
13 - 24 months	1	33.3%
Total	3	100.0%

21. Do you have any children, living with you or not?

Response	Frequency	Percent
Yes	5	17.2%
No	24	82.8%

Total	29	100.0%
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21a. Do you have any children who are?

Response	Frequency	Percent
18 or over living with you?	2	50.0%
In foster care?	0	0.0%
0 - 5 years living with you?	2	50.0%
6 - 12 years living with you?	0	0.0%
13 - 17 years living with you?	0	0.0%

Multiple response question with 4-4- responses.

Q21A_1

Four children	1	100.0%
Total	1	100.0%

Q21A_2

.	0	.0%
Total	0	.0%

Q21A_3

One child	2	66.7%
Two children	1	33.3%
Total	3	100.0%

Q21A_4

.	0	.0%
Total	0	.0%

Q21A_5

.	0	.0%
Total	0	.0%

Are your children, ages 6 to 17 and living with you, in school?

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.	0	.0%
Total	0	.0%

22. Since you became homeless this last time, have you needed medical care and been unable to receive it?

Response	Frequency	Percent
Yes	10	37.0%
No	17	63.0%
Total	27	100.0%

23. Where do you usually get medical care?

Response	Frequency	Percent
Hospital emergency room	12	40.0%
Veterans Affairs Clinic	1	3.3%
Free clinic/community clinic	2	6.7%
Private doctor	3	10.0%
Friends / family	1	3.3%
Don't ever go	8	26.7%
Other	3	10.0%
Total	30	100.0%

23a. How many times in the last 12 months have you used the emergency room for any treatment?

Response	Frequency	Percent
Never	16	57.1%
1 time	2	7.1%
2 times	6	21.4%
3 times	2	7.1%
4 times	1	3.6%
More than 5 times	1	3.6%
Total	28	100.0%

24. How many nights, if any, have you spent in jail or prison during the last 12 months?

Response	Frequency	Percent
0 nights	17	63.0%
1 - 5 nights	3	11.1%
6 - 10 nights	4	14.8%
11 - 20 nights	1	3.7%
More than 50 nights	2	7.4%
Total	27	100.0%

25. Are you currently on probation or parole?

Response	Frequency	Percent
Yes	7	25.9%
No	20	74.1%
Total	27	100.0%

25a. Were you on probation or parole at the time you most recently became homeless?

Response	Frequency	Percent
Yes	5	17.9%
No	23	82.1%
Total	28	100.0%

26. Are you currently experiencing any of the following:

	Yes	No	Declined to state
26a. Physical disability	2	25	2
	6.9%	86.2%	6.9%
26b. Mental illness	4	24	1
	13.8%	82.8%	3.4%
26c. Depression	8	21	0
	27.6%	72.4%	0.0%
26d. Alcohol abuse	6	22	1
	20.7%	75.9%	3.4%
26e. Drug abuse	4	24	0
	14.3%	85.7%	0.0%
26f. Domestic/partner violence or abuse	3	26	0
	10.3%	89.7%	0.0%
26g. Chronic health problems	3	26	0
	10.3%	89.7%	0.0%
26h. AIDS/HIV related illness	1	28	0
	3.4%	96.6%	0.0%
26i. Post-traumatic stress disorder (PTSD)	2	26	1
	6.9%	89.7%	3.4%
26j. Developmental disability	1	26	1
	3.6%	92.9%	3.6%

27. Were you ever in foster care?

Response	Frequency	Percent
Yes	6	20.0%

No	24	80.0%
Total	30	100.0%

28. What is the highest level of education you have completed?

Response	Frequency	Percent
Less than high school diploma	19	63.3%
High school diploma/GED	7	23.3%
Some college, no degree	3	10.0%
AA degree / technical certificate	1	3.3%
Total	30	100.0%

29. Are you aware of the San Bernardino County 211 Toll-free Telephone Help Line?

Response	Frequency	Percent
Yes	6	20.7%
No	23	79.3%
Total	29	100.0%

29a. Have you ever used the San Bernardino County 211 Help Line?

Response	Frequency	Percent
No	6	100.0%
Total	6	100.0%

Appendix VII: Survey Profile Results by Those with Mental Illness

1. Age

Response	Percent
13-17 years	0.6%
18-21 years	1.8%
22-30 years	19.6%
31-40 years	26.8%
41-50 years	29.8%
51-60 years	16.3%
More than 60 years	5.1%
Total	332

2. Which racial / ethnic group do you identify with the most?

Response	Percent
White/Caucasian	43.3%
Black/African American	24.5%
Hispanic/Latino	22.7%
American Indian/Alaskan Native	1.5%
Asian	0.9%
Pacific Islander	1.2%
Other/Multi-ethnic	6.0%
Total	335

3. How do you identify yourself?

Response	Percent
Male	60.0%
Female	38.2%
Transgender	1.8%
Total	335

4. Have you ever served in the United States Armed Forces?

Response	Percent
Yes	21.7%
No	78.3%
Total	332

4a. Did you serve in the regular military or in a National Guard or military reserve unit? (% totals out of all respondents)

Response	Percent
Regular Military	18.1%
National Guard	2.1%
Reserve	1.2%
Total Cases	337
Total Responses	409

4a. Did you serve in the regular military or in a National Guard or military reserve unit? (% total of veterans only)

Response	Percent
Regular Military	85.9%
National Guard	9.9%
Reserve	5.6%
Total Cases	71
Total Responses	72

4b. What is your discharge status?

Response	Percent
Honorable	60.6%
General	14.1%
Other than Honorable	9.9%
Dishonorable	8.5%
Other	4.2%
Don't know	2.8%
Total	71

5. Are you widow or widower of a veteran of the United States Armed Forces?

Response	Percent
Yes	4.2%
No	95.8%
Total	331

6. Do you live alone without family, partner, or friends?

Response	Percent
Yes	41.4%
No	58.6%
Total	336

6. Do you live with:

Response	Percent
Spouse or partner	20.1%
Child/children	10.8%
Parent or legal guardian	1.5%
Other family member(s)	9.8%
Friend(s)	35.1%
Other	37.1%
Total Cases	194
Total Responses	222

7. Where do you usually stay at night?

Response	Percent
Outdoors/streets/parks	25.2%
Automobile	5.1%
Unconverted Garage/attic/basement	3.6%
Backyard or storage structure	3.6%
Abandoned building	7.8%
Motel/hotel	6.6%
A place in a house not normally used for sleeping	7.8%
Emergency shelter	8.4%
Transitional housing	9.0%
Other shelter	7.8%
Public facilities	1.8%
Encampment	3.6%
Other	5.1%
Van	1.5%
Camper	3.0%
Total	333

8. Is this the first time you have been homeless?

Response	Percent
Yes	46.1%
No	53.9%
Total	336

8a. In the last 12 months how many times have you been homeless, including this present time?

Response	Percent
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One time	57.9%
2 times	11.3%
3 times	8.3%
4 times	4.2%
5 times	2.7%
6 times	2.4%
More than 6 times	13.4%
Total	337

8b. In the last 3 years how many times have you been homeless, including this present time?

Response	Percent
One time	46.3%
2 times	11.9%
3 times	9.2%
4 times	6.5%
5 times	4.5%
6 times	3.3%
More than 6 times	18.4%
Total	337

9. How long have you been homeless since you last lived in a permanent housing situation?

Response	Percent
7 days or less	4.2%
8 -30 days	6.8%
2 months	8.3%
3 months	4.5%
4 months	5.7%
5 months	4.5%
6 months	6.3%
7 months	2.4%
8 months	3.3%
9 months	3.3%
10 months	3.0%
11 months	1.2%
12 months	6.0%
1-2 years	12.5%
2-3 years	10.1%
More than 3 years	18.2%
Total	336

10. Where were you living at the time you most recently became homeless?

Response	Percent
San Bernardino County	71.8%
Los Angeles County	11.6%
Riverside County	5.6%
Other county in California	3.9%
Out of State	7.1%
Total	337

10a. How long had you lived in San Bernardino County before becoming homeless?

Response	Percent
7 days or less	2.1%
8- 30 days	2.5%
1 - 3 months	1.7%
4 - 6 months	4.1%
7 - 11 months	2.5%
1 - 2 years	10.7%
3 - 5 years	16.9%
6 - 10 years	10.3%
More than 10 years	49.2%
Total	242

10b. What was the primary reason you came to San Bernardino County?

Response	Percent
For a job / seeking work	12.2%
I was born or grew up here	8.9%
My family and/or friends are here	18.9%
I was traveling and got stranded	13.3%
I visited and decided to stay	8.9%
To access homeless services	5.6%
I was forced out of my	4.4%
I am just passing through	5.6%
Weather / climate	1.1%
Other	16.7%
To access VA services	4.4%
Total	90

11. Immediately before you became homeless this last time, were you:

Response	Percent
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Living in a home owned by	9.5%
Renting a home or apartment	29.8%
Staying with friends	15.5%
Living with relatives	19.9%
Living in subsidized housing	3.0%
In jail or prison	10.4%
In a hospital	0.9%
In a substance abuse	3.0%
In foster care	0.0%
Other	5.7%
In a mental health facility	2.4%
Total	336

12. What do you think is the primary event or condition that led to your homelessness?

Response	Percent
Lost job	19.7%
Landlord raised rent	3.3%
Alcohol or drug use	21.5%
Illness or medical problem	2.4%
Mental health issues	7.5%
Family/ domestic violence	4.2%
Incarceration	6.6%
Got too old for foster care	0.3%
Divorced or separated	2.1%
Don't Know/ decline to state	3.3%
Other	7.8%
Landlord sold/stopped renting or re-used property	5.4%
Hospitalization/treatment program	0.0%
Argument/family or friend asked you to leave	10.1%
Hurricane Katrina	0.9%
Other natural disaster/ fire/ flood	0.6%
For being Lesbian, Gay, Bisexual, or Transgender	0.6%
Gambling problem	1.8%
Foreclosure on home due to	2.1%
Total	335

13. What is keeping you from getting permanent housing?

Response	Percent
Can't afford rent	50.7%

No job / no income	51.3%
No money for moving costs	32.9%
No housing available	6.8%
No transportation	26.7%
Bad credit	21.7%
Eviction record	11.6%
Criminal record	16.3%
Don't want to	5.9%
Other	13.9%
Total Cases	337
Total Responses	802

14. Are you currently using any of the following services/ assistance?

Response	Percent
Emergency shelter	21.2%
Transitional housing	14.3%
Free meals	44.5%
Food pantry	26.3%
Bus passes	14.3%
Job training	6.0%
Alcohol / Drug counseling	17.0%
Shelter day services	18.5%
Legal assistance	6.3%
Health services	11.9%
Mental health services	19.4%
Other	11.6%
Not using any services	22.4%
Total Cases	335
Total Responses	783

15. Are you currently receiving any of the following forms of government assistance?

Response	Percent
General Relief	6.5%
Food Stamps	28.5%
Medi-Cal /Medi-Care	10.1%
SSI (Supplemental Security Income)/SSDI	13.1%
Cash Aid /CalWORKS	4.7%
Veteran's Benefits	3.3%

I am not currently receiving any of these	45.7%
WIC	3.9%
VA Disability Compensation	3.9%
Social Security	3.9%
Other governmental assistance	2.7%
Total Cases	337
Total Responses	425

15a. If you are not receiving any government assistance, why not?

Response	Percent
Don't think I'm eligible	19.1%
Have no ID	20.4%
No permanent address	26.3%
No transportation	12.5%
Never applied	15.1%
Benefits were cut off	5.9%
I have applied and I am currently waiting for approval	14.5%
Don't know where to go	7.2%
Turned down	11.2%
Will apply soon	12.5%
Don't need government assistance	5.9%
Paper work too difficult	11.8%
Immigration issues	2.0%
I am afraid my children will be taken away from me	3.3%
Other	15.8%
Total Cases	152
Total Responses	279

16. What is your total (gross) monthly income from all Government benefits?

Response	Percent
Zero	50.0%
\$1 - \$100	2.4%
\$101 - \$200	12.3%
\$201 - \$300	3.3%
\$301 - \$400	4.2%
\$401 - \$500	2.1%
\$501 - \$600	5.4%
\$601 - \$700	2.1%
\$701 - \$800	5.4%

\$801 - \$900	4.8%
\$901 - \$1000	5.1%
Over \$1000	2.7%
Total	332

17. Are you currently employed?

Response	Percent
No, unemployed	90.2%
Yes, part time	5.9%
Yes, full time	3.9%
Total	337

17a. What is keeping you from getting employment?

Response	Percent
Need education	20.7%
Need training	25.3%
Need clothing	25.3%
No shower facilities	13.5%
No phone	31.6%
Health problems	18.4%
Disabled	16.8%
Criminal record	19.4%
No permanent address	36.5%
No transportation	35.5%
No tools for trade	10.5%
No work permit (No S.S. #)	2.0%
Don't want to work	5.9%
No jobs	12.5%
No child care	4.3%
Retired	2.0%
Other	17.8%
Alcohol /drug issue	26.3%
No photo identification	14.1%
Spouse/partner doesn't want me to work	2.0%
Total Cases	304
Total Responses	1,035

18. What are your other sources of income?

Response	Percent
----------	---------

Family / friends	26.2%
Pension	1.0%
Child support	0.0%
Recycling	45.7%
Selling other found items	15.2%
Selling blood / plasma	9.6%
Sex work	7.6%
Other	34.8%
Gambling	4.3%
Panhandling	32.1%
Total Cases	302
Total Responses	533

19. What is your total (gross) monthly income from all non-Government sources?

Response	Percent
Zero	29.5%
\$1 - \$100	18.7%
\$101 - \$200	14.5%
\$201 - \$300	10.5%
\$301 - \$400	8.1%
\$401 - \$500	4.2%
\$501 - \$600	4.5%
\$601 - \$700	1.8%
\$701 - \$800	2.4%
\$801 - \$900	1.8%
\$901 - \$1000	1.5%
Over \$1000	2.4%
Total	332

20. Are you on the waiting list for Section 8 Housing?

Response	Percent
Yes	14.5%
No	85.5%
Total	337

20a. How long have you been on the section 8 waiting list? (Total in months)

Response	Percent
1 month	41.5%
2 - 12 months	17.1%

13 - 24 months	9.8%
25 - 36 months	12.2%
37 - 48 months	7.3%
49 months or more	12.2%
Total	41

21. Do you have any children, living with you or not?

Response	Percent
Yes	22.8%
No	77.2%
Total	329

21a. Do you have any children who are?

Response	Percent
18 or over living with you?	20.6%
In foster care?	35.3%
0 - 5 years living with you?	29.4%
6 - 12 years living with you?	33.8%
13 - 17 years living with you?	17.6%
Total Cases	68
Total Responses	93

21a-1. How many children do you have 18 years old or over living with you?

Response	Percent
One child	16.7%
Two children	33.3%
Three children	0.0%
Four children	33.3%
Six or more children	16.7%
Total	12

21a-2. How many children do you have in foster care?

Response	Percent
One child	40.0%
Two children	35.0%
Three children	15.0%
Four children	5.0%
Five children	5.0%
Six or more children	0.0%

Total	20
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21a-3. How many children do you have 0 – 5 years old living with you?

Response	Percent
One child	65.2%
Two children	26.1%
Three children	0.0%
Five children	4.3%
Six or more children	4.3%
Total	23

21a-4. How many children do you have 6 – 12 years old living with you?

Response	Percent
One child	56.5%
Two children	26.1%
Three children	13.0%
Four children	4.3%
Six or more children	0.0%
Total	23

21a-5. How many children do you have 13 – 17 years old living with you?

Response	Percent
One child	72.7%
Two children	9.1%
Three children	18.2%
Total	11

Are your children, ages 6 to 17 and living with you, in school?

Response	Percent
Yes	70.8%
No	29.2%
Total	24

22. Since you became homeless this last time, have you needed medical care and been unable to receive it?

Response	Percent
Yes	42.3%
No	57.7%
Total	333

23. Where do you usually get medical care?

Response	Percent
Hospital emergency room	51.6%
Urgent care clinic	4.2%
Public health clinic	5.7%
Veterans Affairs Clinic	8.4%
Free clinic/community clinic	8.4%
Private doctor	5.1%
Friends / family	0.9%
Don't ever go	12.5%
Other	3.3%
Total	335

23a. How many times in the last 12 months have you used the emergency room for any treatment?

Response	Percent
Never	39.1%
1 time	17.1%
2 times	15.6%
3 times	11.9%
4 times	7.0%
5 times	1.8%
More than 5 times	7.3%
Total	327

24. How many nights, if any, have you spent in jail or prison during the last 12 months?

Response	Percent
0 nights	58.0%
1 - 5 nights	13.6%
6 - 10 nights	4.6%
11 - 20 nights	1.9%
21 - 50 nights	5.6%
More than 50 nights	16.4%
Total	324

25. Are you currently on probation or parole?

Response	Percent
Yes	32.8%
No	63.2%

Declined to state	4.0%
Total	329

25a. Were you on probation or parole at the time you most recently became homeless?

Response	Percent
Yes	26.1%
No	67.2%
Declined to state	6.7%
Total	329

26. Are you currently experiencing any of the following:

	Yes	No	Declined to state
26a. Physical disability	120	198	7
	36.9%	60.9%	2.2%
26b. Mental illness	172	134	19
	52.9%	41.2%	5.8%
26c. Depression	285	50	1
	84.8%	14.9%	0.3%
26d. Alcohol abuse	140	172	11
	43.3%	53.3%	3.4%
26e. Drug abuse	142	170	9
	44.2%	53.0%	2.8%
26f. Domestic/partner violence or abuse	46	262	11
	14.4%	82.1%	3.4%
26g. Chronic health problems	95	224	7
	29.1%	68.7%	2.1%
26h. AIDS/HIV related illness	16	289	16
	5.0%	90.0%	5.0%
26i. Post-traumatic stress disorder (PTSD)	83	231	10
	25.6%	71.3%	3.1%
26j. Developmental disability	58	258	11
	17.7%	78.9%	3.4%

27. Were you ever in foster care?

Response	Percent
Yes	14.6%
No	85.4%
Total	329

28. What is the highest level of education you have completed?

Response	Percent
Less than 6th Grade	6.3%
Less than high school diploma	30.5%
High school diploma/GED	35.6%
Some college, no degree	16.9%
AA degree / technical certificate	5.4%
BA degree or above	2.7%
Graduate or professional degree	2.4%
Total	331

29. Are you aware of the San Bernardino County 211 Toll-free Telephone Help Line?

Response	Percent
Yes	19.4%
No	80.6%
Total	335

29a. Have you ever used the San Bernardino County 211 Help Line?

Response	Percent
Yes	42.9%
No	57.1%
Total	63

Appendix VIII: Survey Profile Results by Length of Homelessness

1. Age

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
13-17 years	1.2%	0.8%	1.3%	0.0%	0.0%
18-21 years	7.1%	0.8%	2.6%	2.4%	3.5%
22-30 years	25.0%	27.8%	20.5%	20.2%	7.0%
31-40 years	27.4%	27.0%	23.1%	24.2%	35.1%
41-50 years	25.6%	34.9%	33.3%	32.3%	29.8%
51-60 years	11.9%	6.3%	11.5%	16.1%	22.8%
More than 60 years	1.8%	2.4%	7.7%	4.8%	1.8%
Total	168	126	78	124	57

2. Which racial / ethnic group do you identify with the most?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
White/Caucasian	45.9%	37.3%	37.2%	44.4%	50.9%
Black/African American	18.8%	34.1%	25.6%	26.6%	21.1%
Hispanic/Latino	22.9%	19.0%	28.2%	26.6%	15.8%
American Indian/Alaskan Native	1.8%	4.8%	1.3%	0.8%	0.0%
Asian	0.0%	.8%	2.6%	0.0%	1.8%
Pacific Islander	1.2%	1.6%	0.0%	0.0%	0.0%
Other/Multi-ethnic	9.4%	2.4%	5.1%	1.6%	10.5%
Total	170	126	78	124	57

3. How do you identify yourself?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Male	62.0%	65.1%	66.2%	61.0%	57.9%
Female	37.4%	34.1%	29.9%	38.2%	42.1%
Transgender	0.6%	0.8%	3.9%	0.8%	0.0%
Total	171	126	77	123	57

4. Have you ever served in the United States Armed Forces?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	10.1%	13.6%	20.8%	20.5%	20.0%

No	89.9%	86.4%	79.2%	79.5%	80.0%
Total	168	125	77	122	55

4a. Did you serve in the regular military or in a National Guard or military reserve unit?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Regular Military	7.6%	8.7%	16.7%	17.6%	15.8%
National Guard	1.8%	3.9%	1.3%	1.6%	1.8%
Reserve	.6%	.8%	2.6%	.8%	.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%
Total Cases	171	127	78	125	57
Total Responses	188	144	94	150	67

4b. What is your discharge status?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Honorable	58.8%	64.7%	56.3%	70.8%	54.5%
General	17.6%	11.8%	25.0%	25.0%	18.2%
Other than Honorable	11.8%	5.9%	6.3%	4.2%	9.1%
Dishonorable	0.0%	17.6%	0.0%	0.0%	9.1%
Other	11.8%	0.0%	0.0%	0.0%	9.1%
Don't know	0.0%	0.0%	12.5%	.0%	0.0%
Total	17	17	16	24	11

5. Are you widow or widower of a veteran of the United States Armed Forces?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	2.4%	0.0%	1.3%	2.5%	1.8%
No	97.6%	100.0%	98.7%	97.5%	98.2%
Total	165	126	76	121	57

6. Do you live alone without family, partner, or friends?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	40.8%	51.2%	47.4%	41.1%	38.6%
No	59.2%	48.8%	52.6%	58.9%	61.4%
Total	169	127	78	124	57

6. Do you live with:

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
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Spouse or partner	21.4%	26.7%	30.0%	18.1%	14.3%
Child/children	19.4%	11.7%	7.5%	15.3%	8.6%
Parent or legal guardian	3.1%	3.3%	2.5%	2.8%	0.0%
Other family member(s)	10.2%	10.0%	15.0%	16.7%	2.9%
Friend(s)	21.4%	38.3%	37.5%	34.7%	25.7%
Other	37.8%	25.0%	25.0%	40.3%	57.1%
Total Cases	98	60	40	72	35
Total Responses	111	69	47	92	38

7. Where do you usually stay at night?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Outdoors/streets/parks	18.0%	27.8%	28.2%	25.0%	24.6%
Automobile	7.2%	8.7%	6.4%	1.6%	1.8%
Unconverted Garage/attic/basement	4.2%	4.0%	2.6%	4.8%	1.8%
Backyard or storage structure	3.0%	1.6%	2.6%	3.2%	3.5%
Abandoned building	5.4%	6.3%	6.4%	4.8%	10.5%
Motel/hotel	6.6%	11.1%	7.7%	10.5%	5.3%
A place in a house not normally used for sleeping	7.2%	5.6%	15.4%	10.5%	7.0%
Emergency shelter	11.4%	7.1%	3.8%	5.6%	14.0%
Transitional housing	12.0%	7.1%	7.7%	9.7%	3.5%
Other shelter	7.8%	4.8%	2.6%	10.5%	5.3%
Public facilities	1.8%	2.4%	.0%	.0%	1.8%
Encampment	1.8%	.8%	6.4%	1.6%	1.8%
Other	7.8%	5.6%	3.8%	8.9%	12.3%
Van	3.0%	2.4%	5.1%	.8%	.0%
Camper	3.0%	4.8%	1.3%	2.4%	7.0%
Total	167	126	78	124	57

8. Is this the first time you have been homeless?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	55.6%	56.7%	57.7%	46.8%	38.6%
No	44.4%	43.3%	42.3%	53.2%	61.4%
Total	171	127	78	124	57

8a. In the last 12 months how many times have you been homeless, including this present time?

Response	3 Months or less	4 - 8 months	9 - 12	1 - 3 years	+ 3 years
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	less		months		
One time	68.6%	68.5%	64.1%	65.3%	54.4%
2 times	12.4%	15.0%	14.1%	11.3%	10.5%
3 times	11.8%	4.7%	3.8%	9.7%	5.3%
4 times	3.6%	3.9%	2.6%	2.4%	5.3%
5 times	.6%	3.1%	6.4%	3.2%	7.0%
6 times	.6%	1.6%	.0%	.8%	5.3%
More than 6 times	2.4%	3.1%	9.0%	7.3%	12.3%
Total	169	127	78	124	57

8b. In the last 3 years how many times have you been homeless, including this present time?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
One time	55.6%	56.7%	57.7%	47.2%	38.6%
2 times	16.4%	16.5%	11.5%	12.8%	12.3%
3 times	12.3%	8.7%	3.8%	13.6%	10.5%
4 times	5.3%	3.9%	2.6%	10.4%	7.0%
5 times	4.1%	7.1%	6.4%	3.2%	3.5%
6 times	0.0%	1.6%	5.1%	.8%	1.8%
More than 6 times	6.4%	5.5%	12.8%	12.0%	26.3%
Total	171	127	78	125	57

9. How long have you been homeless since you last lived in a permanent housing situation?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
7 days or less	17.0%	0.0%	0.0%	0.0%	0.0%
8 -30 days	24.6%	0.0%	0.0%	0.0%	0.0%
2 months	32.7%	0.0%	0.0%	0.0%	0.0%
3 months	25.7%	0.0%	0.0%	0.0%	0.0%
4 months	0.0%	27.6%	0.0%	0.0%	0.0%
5 months	0.0%	24.4%	0.0%	0.0%	0.0%
6 months	0.0%	29.9%	0.0%	0.0%	0.0%
7 months	0.0%	18.1%	0.0%	0.0%	0.0%
8 months	0.0%	0.0%	32.1%	0.0%	0.0%
9 months	0.0%	0.0%	25.6%	0.0%	0.0%
10 months	0.0%	0.0%	21.8%	0.0%	0.0%
11 months	0.0%	0.0%	20.5%	0.0%	0.0%
12 months	0.0%	0.0%	0.0%	32.0%	0.0%
1-2 years	0.0%	0.0%	0.0%	68.0%	0.0%
2-3 years	0.0%	0.0%	0.0%	0.0%	100.0%

Total	171	127	78	125	57
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10. Where were you living at the time you most recently became homeless?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
San Bernardino County	69.0%	85.0%	73.1%	75.2%	73.7%
Los Angeles County	8.8%	6.3%	14.1%	8.8%	7.0%
Riverside County	10.5%	1.6%	6.4%	6.4%	5.3%
Other county in California	4.7%	.8%	6.4%	1.6%	7.0%
Out of State	7.0%	6.3%	.0%	8.0%	7.0%
Total	171	127	78	125	57

10a. How long had you lived in San Bernardino County before becoming homeless?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
7 days or less	2.5%	2.8%	1.8%	1.1%	0.0%
8- 30 days	3.4%	3.7%	3.5%	1.1%	2.4%
1 - 3 months	3.4%	2.8%	3.5%	2.1%	2.4%
4 - 6 months	3.4%	8.3%	1.8%	2.1%	0.0%
7 - 11 months	5.9%	3.7%	3.5%	5.3%	0.0%
1 - 2 years	13.6%	12.0%	14.0%	12.8%	9.5%
3 - 5 years	15.3%	14.8%	15.8%	11.7%	19.0%
6 - 10 years	5.1%	11.1%	14.0%	10.6%	9.5%
More than 10 years	47.5%	40.7%	42.1%	53.2%	57.1%
Total	118	108	57	94	42

10b. What was the primary reason you came to San Bernardino County?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
For a job / seeking work	24.5%	21.1%	10.0%	13.8%	13.3%
I was born or grew up here	11.3%	5.3%	10.0%	10.3%	0.0%
My family and/or friends are here	15.1%	21.1%	10.0%	24.1%	33.3%
I was traveling and got stranded	9.4%	21.1%	5.0%	10.3%	0.0%
I visited and decided to stay	7.5%	5.3%	10.0%	3.4%	20.0%
To access homeless services	5.7%	0.0%	10.0%	6.9%	0.0%
I was forced out of my	1.9%	5.3%	10.0%	3.4%	0.0%
I am just passing through	7.5%	5.3%	10.0%	10.3%	6.7%
Weather / climate	1.9%	0.0%	5.0%	0.0%	0.0%
Other	11.3%	15.8%	20.0%	13.8%	20.0%
To access VA services	3.8%	0.0%	0.0%	3.4%	6.7%

Total	53	19	20	29	15
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11. Immediately before you became homeless this last time, were you:

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Living in a home owned by	10.6%	7.1%	15.4%	9.6%	10.5%
Renting a home or apartment	32.9%	27.6%	26.9%	34.4%	26.3%
Staying with friends	12.9%	15.7%	15.4%	17.6%	26.3%
Living with relatives	20.6%	27.6%	15.4%	16.0%	14.0%
Living in subsidized housing	3.5%	0.8%	1.3%	3.2%	0.0%
In jail or prison	8.2%	9.4%	11.5%	11.2%	15.8%
In a hospital	1.2%	0.0%	0.0%	0.8%	0.0%
In a substance abuse	4.7%	2.4%	5.1%	3.2%	1.8%
In foster care	0.0%	0.8%	0.0%	0.0%	0.0%
Other	4.7%	7.9%	9.0%	4.0%	3.5%
In a mental health facility	0.6%	0.8%	0.0%	0.0%	1.8%
Total	170	127	78	125	57

12. What do you think is the primary event or condition that led to your homelessness?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Lost job	34.5%	27.8%	18.2%	21.6%	15.8%
Landlord raised rent	3.5%	3.2%	3.9%	3.2%	3.5%
Alcohol or drug use	19.9%	17.5%	27.3%	30.4%	26.3%
Illness or medical problem	0.0%	2.4%	3.9%	3.2%	3.5%
Mental health issues	2.3%	4.0%	2.6%	3.2%	7.0%
Family/ domestic violence	7.0%	4.0%	3.9%	3.2%	5.3%
Incarceration	5.3%	7.9%	5.2%	7.2%	8.8%
Got too old for foster care	0.6%	0.0%	0.0%	0.0%	1.8%
Divorced or separated	1.2%	2.4%	2.6%	1.6%	1.8%
Don't Know/ decline to state	2.3%	4.8%	0.0%	3.2%	1.8%
Other	7.0%	7.1%	6.5%	8.0%	10.5%
Landlord sold/stopped renting or re-used property	7.6%	1.6%	2.6%	4.8%	3.5%
Hospitalization/treatment program	0.0%	0.8%	0.0%	0.0%	1.8%
Argument/family or friend asked you to leave	6.4%	11.9%	19.5%	5.6%	7.0%
Hurricane Katrina	0.0%	1.6%	0.0%	0.0%	0.0%
Other natural disaster/ fire/ flood	1.2%	0.0%	1.3%	0.0%	0.0%
For being Lesbian, Gay, Bisexual, or Transgender	0.0%	0.8%	0.0%	0.8%	0.0%

Gambling problem	1.2%	0.0%	1.3%	1.6%	0.0%
Foreclosure on home due	0.0%	2.4%	1.3%	2.4%	1.8%
Total	171	126	77	125	57

13. What is keeping you from getting permanent housing?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Can't afford rent	40.0%	46.5%	48.7%	52.0%	57.9%
No job / no income	52.4%	55.1%	60.3%	52.8%	54.4%
No money for moving costs	29.4%	27.6%	30.8%	27.2%	38.6%
No housing available	6.5%	2.4%	6.4%	4.0%	8.8%
No transportation	20.0%	16.5%	28.2%	21.6%	40.4%
Bad credit	16.5%	22.8%	20.5%	20.0%	22.8%
Eviction record	11.8%	8.7%	12.8%	8.8%	12.3%
Criminal record	11.8%	7.9%	20.5%	16.0%	24.6%
Don't want to	2.9%	3.9%	6.4%	3.2%	1.8%
Other	10.0%	15.7%	19.2%	10.4%	15.8%
Total Cases	170	127	78	125	57
Total Responses	342	263	198	270	158

14. Are you currently using any of the following services/ assistance?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Emergency shelter	23.5%	16.1%	16.7%	16.0%	26.8%
Transitional housing	15.3%	8.9%	11.5%	13.6%	10.7%
Free meals	37.6%	47.6%	35.9%	42.4%	50.0%
Food pantry	23.5%	25.0%	24.4%	29.6%	19.6%
Bus passes	16.5%	8.1%	19.2%	15.2%	21.4%
Job training	6.5%	4.0%	6.4%	2.4%	5.4%
Alcohol / Drug counseling	17.1%	10.5%	9.0%	16.0%	16.1%
Shelter day services	11.2%	10.5%	14.1%	9.6%	26.8%
Legal assistance	5.9%	1.6%	7.7%	5.6%	3.6%
Health services	8.8%	4.0%	9.0%	7.2%	10.7%
Mental health services	9.4%	10.5%	12.8%	8.8%	19.6%
Other	11.2%	11.3%	16.7%	12.0%	10.7%
Not using any services	24.1%	21.8%	29.5%	28.8%	19.6%
Total Cases	170	124	78	125	56
Total Responses	358	223	166	259	135

15. Are you currently receiving any of the following forms of government assistance?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
General Relief	5.9%	3.2%	5.1%	5.6%	5.3%
Food Stamps	28.2%	21.4%	26.9%	27.4%	36.8%
Medi-Cal /Medi-Care	11.8%	7.9%	11.5%	9.7%	10.5%
SSI (Supplemental Security Income)/SSDI	7.6%	10.3%	10.3%	6.5%	12.3%
Cash Aid /CalWORKS	7.1%	3.2%	1.3%	4.8%	5.3%
Veteran's Benefits	1.2%	3.2%	2.6%	4.0%	00%
I am not currently receiving any of these	50.6%	57.9%	53.8%	54.8%	43.9%
WIC	7.1%	1.6%	1.3%	2.4%	1.8%
VA Disability Compensation	1.8%	2.4%	3.8%	1.6%	1.8%
Social Security	4.1%	3.2%	3.8%	4.0%	3.5%
Other governmental assistance	4.1%	5.6%	3.8%	4.0%	00%
Total Cases	170	126	78	124	57
Total Responses	220	151	97	155	69

15a. If you are not receiving any government assistance, why not?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Don't think I'm eligible	22.6%	23.3%	19.5%	27.3%	40.0%
Have no ID	15.5%	16.4%	24.4%	22.7%	24.0%
No permanent address	16.7%	17.8%	26.8%	22.7%	28.0%
No transportation	11.9%	8.2%	7.3%	16.7%	16.0%
Never applied	11.9%	24.7%	17.1%	18.2%	12.0%
Benefits were cut off	4.8%	2.7%	.0%	7.6%	12.0%
I have applied and I am currently waiting for approval	13.1%	5.5%	2.4%	6.1%	4.0%
Don't know where to go	2.4%	8.2%	4.9%	7.6%	8.0%
Turned down	13.1%	15.1%	14.6%	13.6%	8.0%
Will apply soon	13.1%	6.8%	17.1%	13.6%	8.0%
Don't need government assistance	3.6%	9.6%	7.3%	9.1%	12.0%
Paper work too difficult	4.8%	5.5%	12.2%	7.6%	8.0%
Immigration issues	2.4%	1.4%	2.4%	.0%	4.0%
I am afraid my children will be taken away from me	2.4%	1.4%	.0%	3.0%	4.0%
Other	15.5%	13.7%	31.7%	16.7%	8.0%
Total Cases	84	73	41	66	25
Total Responses	129	117	77	127	49

16. What is your total (gross) monthly income from all Government benefits?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Zero	52.7%	60.3%	51.3%	59.3%	55.4%
\$1 - \$100	4.8%	4.0%	6.6%	2.4%	1.8%
\$101 - \$200	13.9%	7.1%	11.8%	13.0%	12.5%
\$201 - \$300	4.2%	4.8%	3.9%	3.3%	3.6%
\$301 - \$400	3.6%	3.2%	1.3%	5.7%	1.8%
\$401 - \$500	1.8%	00%	2.6%	1.6%	3.6%
\$501 - \$600	4.2%	5.6%	5.3%	3.3%	1.8%
\$601 - \$700	1.8%	1.6%	2.6%	08%	5.4%
\$701 - \$800	3.6%	3.2%	3.9%	3.3%	5.4%
\$801 - \$900	3.0%	4.0%	2.6%	4.1%	3.6%
\$901 - \$1000	1.8%	4.8%	3.9%	1.6%	5.4%
Over \$1000	4.2%	1.6%	3.9%	1.6%	0.0
Total	165	126	76	123	56

17. Are you currently employed?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
No, unemployed	84.7%	89.0%	89.7%	86.3%	87.7%
Yes, part time	8.8%	7.1%	7.7%	12.1%	7.0%
Yes, full time	6.5%	3.9%	2.6%	1.6%	5.3%
Total	170	127	78	124	57

17a. What is keeping you from getting employment?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Need education	19.4%	14.3%	18.6%	21.5%	22.0%
Need training	22.9%	21.4%	25.7%	19.6%	28.0%
Need clothing	20.1%	19.6%	21.4%	26.2%	30.0%
No shower facilities	11.1%	10.7%	18.6%	12.1%	16.0%
No phone	27.1%	22.3%	40.0%	26.2%	36.0%
Health problems	10.4%	6.3%	14.3%	14.0%	18.0%
Disabled	11.1%	17.9%	12.9%	10.3%	16.0%
Criminal record	11.1%	17.0%	15.7%	26.2%	22.0%
No permanent address	33.3%	33.0%	41.4%	37.4%	40.0%
No transportation	30.6%	26.8%	30.0%	34.6%	46.0%
No tools for trade	8.3%	7.1%	5.7%	12.1%	10.0%
No work permit (No S.S. #)	4.2%	.9%	2.9%	.9%	2.0%

Don't want to work	1.4%	9.8%	4.3%	1.9%	4.0%
No jobs	11.1%	8.9%	11.4%	15.0%	16.0%
No child care	3.5%	1.8%	1.4%	5.6%	6.0%
Retired	07%	00%	2.9%	09%	2.0%
Other	13.9%	15.2%	25.7%	24.3%	16.0%
Alcohol /drug issue	21.5%	23.2%	34.3%	29.0%	24.0%
No photo identification	11.1%	16.1%	18.6%	9.3%	20.0%
Spouse/partner doesn't want me to work	00%	1.8%	00%	2.8%	00%
Total Cases	144	112	70	107	50
Total Responses	393	307	242	353	187

18. What are your other sources of income?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Family / friends	30.6%	21.4%	24.3%	35.1%	25.5%
Pension	2.0%	09%	1.4%	09%	2.1%
Child support	00%	09%	00%	0.0%	0.0%
Recycling	35.4%	45.3%	40.5%	40.4%	57.4%
Selling other found items	8.2%	10.3%	18.9%	10.5%	23.4%
Selling blood / plasma	7.5%	7.7%	5.4%	10.5%	10.6%
Sex work	2.7%	6.8%	4.1%	4.4%	4.3%
Other	36.1%	31.6%	44.6%	36.8%	36.2%
Gambling	1.4%	2.6%	5.4%	.9%	10.6%
Panhandling	15.0%	27.4%	29.7%	31.6%	34.0%
Total Cases	147	117	74	114	47
Total Responses	204	181	129	195	96

19. What is your total (gross) monthly income from all non-Government sources?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Zero	34.1%	31.0%	26.0%	30.6%	33.9%
\$1 - \$100	23.2%	18.3%	15.6%	21.5%	21.4%
\$101 - \$200	12.2%	15.9%	14.3%	11.6%	5.4%
\$201 - \$300	8.5%	13.5%	18.2%	10.7%	12.5%
\$301 - \$400	3.7%	8.7%	9.1%	8.3%	7.1%
\$401 - \$500	3.0%	7.1%	3.9%	5.8%	1.8%
\$501 - \$600	4.9%	1.6%	3.9%	3.3%	5.4%
\$601 - \$700	1.2%	1.6%	2.6%	2.5%	3.6%
\$701 - \$800	1.2%	0.0%	0.0%	2.5%	3.6%

\$801 - \$900	2.4%	0.0%	1.3%	1.7%	0.0%
\$901 - \$1000	0.0%	2.4%	1.3%	0.8%	1.8%
Over \$1000	5.5%	0.0%	3.9%	0.8%	3.6%
Total	164	126	77	121	56

20. Are you on the waiting list for Section 8 Housing?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	17.0%	8.7%	9.0%	8.1%	19.3%
No	83.0%	91.3%	91.0%	91.9%	80.7%
Total	171	127	78	124	57

20a. How long have you been on the section 8 waiting list? (Total in months)

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
1 month	47.8%	50.0%	25.0%	66.7%	50.0%
2 - 12 months	26.1%	20.0%	0.0%	11.1%	12.5%
13 - 24 months	8.7%	0.0%	25.0%	11.1%	12.5%
25 - 36 months	4.3%	20.0%	0.0%	0.0%	12.5%
37 - 48 months	0.0%	0.0%	25.0%	11.1%	0.0%
49 months or more	13.0%	10.0%	25.0%	0.0%	12.5%
Total	23	10	4	9	8

21. Do you have any children, living with you or not?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	28.0%	22.0%	19.7%	22.8%	12.5%
No	72.0%	78.0%	80.3%	77.2%	87.5%
Total	164	123	76	123	56

21a. Do you have any children who are?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
18 or over living with you?	26.8%	31.8%	33.3%	14.8%	0.0%
In foster care?	24.4%	27.3%	60.0%	33.3%	42.9%
0 - 5 years living with you?	31.7%	40.9%	40.0%	25.9%	42.9%
6 - 12 years living with you?	41.5%	31.8%	20.0%	33.3%	0.0%
13 - 17 years living with you?	24.4%	9.1%	6.7%	11.1%	28.6%
Total Cases	41	22	15	27	7
Total Responses	61	31	24	32	8

21a-1. How many children do you have 18 years old or over living with you?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
One child	44.4%	40.0%	40.0%	25.0%	0.0%
Two children	33.3%	60.0%	0.0%	50.0%	0.0%
Three children	0.0%	0.0%	20.0%	0.0%	0.0%
Four children	11.1%	0.0%	40.0%	25.0%	0.0%
Six or more children	11.1%	0.0%	0.0%	0.0%	0.0%
Total	9	5	5	4	0

21a-2. How many children do you have in foster care?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
One child	20.0%	25.0%	71.4%	11.1%	0.0%
Two children	60.0%	25.0%	14.3%	55.6%	33.3%
Three children	10.0%	25.0%	0.0%	11.1%	33.3%
Four children	0.0%	0.0%	14.3%	11.1%	33.3%
Five children	10.0%	25.0%	0.0%	0.0%	0.0%
Six or more children	0.0%	0.0%	0.0%	11.1%	0.0%
Total	10	4	7	9	3

21a-3. How many children do you have 0 – 5 years old living with you?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
One child	56.3%	55.6%	50.0%	54.5%	75.0%
Two children	37.5%	33.3%	50.0%	45.5%	25.0%
Five children	0.0%	11.1%	0.0%	0.0%	0.0%
Six or more children	6.3%	0.0%	0.0%	0.0%	0.0%
Total	16	9	6	11	4

21a-4. How many children do you have 6 – 12 years old living with you?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
One child	52.9%	42.9%	66.7%	55.6%	0.0%
Two children	23.5%	14.3%	33.3%	44.4%	0.0%
Three children	11.8%	14.3%	0.0%	0.0%	0.0%
Four children	0.0%	28.6%	0.0%	0.0%	0.0%
Six or more children	11.8%	0.0%	0.0%	0.0%	0.0%
Total	17	7	3	9	0

21a-5. How many children do you have 13 – 17 years old living with you?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
One child	77.8%	0.0%	0.0%	100.0%	100.0%
Two children	11.1%	0.0%	0.0%	0.0%	0.0%
Three children	11.1%	100.0%	100.0%	0.0%	0.0%
Total	9	1	1	3	2

Are your children, ages 6 to 17 and living with you, in school?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	93.8%	62.5%	50.0%	66.7%	100.0%
No	6.3%	37.5%	50.0%	33.3%	0.0%
Total	16	8	2	9	3

22. Since you became homeless this last time, have you needed medical care and been unable to receive it?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	31.5%	23.2%	26.9%	39.2%	36.8%
No	68.5%	76.8%	73.1%	60.8%	63.2%
Total	165	125	78	120	57

23. Where do you usually get medical care?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Hospital emergency room	53.0%	42.7%	45.5%	42.7%	52.6%
Urgent care clinic	4.3%	3.2%	1.3%	1.6%	5.3%
Public health clinic	3.0%	7.3%	3.9%	4.0%	1.8%
Veterans Affairs Clinic	3.7%	7.3%	3.9%	7.3%	3.5%
Free clinic/community clinic	8.5%	7.3%	10.4%	11.3%	14.0%
Private doctor	5.5%	5.6%	3.9%	5.6%	8.8%
Friends / family	1.8%	1.6%	0.0%	1.6%	0.0%
Don't ever go	15.2%	18.5%	24.7%	22.6%	10.5%
Other	4.9%	6.5%	6.5%	3.2%	3.5%
Total	164	124	77	124	57

23a. How many times in the last 12 months have you used the emergency room for any treatment?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Never	44.2%	57.0%	52.0%	48.4%	37.5%

1 time	19.0%	13.2%	16.0%	16.4%	23.2%
2 times	15.3%	13.2%	16.0%	14.8%	7.1%
3 times	8.0%	9.1%	10.7%	11.5%	14.3%
4 times	6.1%	5.0%	2.7%	4.1%	10.7%
5 times	1.8%	0.0%	0.0%	0.8%	3.6%
More than 5 times	5.5%	2.5%	2.7%	4.1%	3.6%
Total	163	121	75	122	56

24. How many nights, if any, have you spent in jail or prison during the last 12 months?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
0 nights	67.3%	65.8%	64.5%	58.7%	56.4%
1 - 5 nights	10.1%	14.2%	7.9%	7.4%	7.3%
6 - 10 nights	4.4%	3.3%	5.3%	5.8%	3.6%
11 - 20 nights	3.8%	1.7%	5.3%	3.3%	1.8%
21 - 50 nights	3.1%	6.7%	2.6%	9.1%	5.5%
More than 50 nights	11.3%	8.3%	14.5%	15.7%	25.5%
Total	159	120	76	121	55

25. Are you currently on probation or parole?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	26.7%	24.6%	25.6%	29.5%	35.7%
No	68.5%	70.6%	66.7%	62.3%	60.7%
Declined to state	4.8%	4.8%	7.7%	8.2%	3.6%
Total	165	126	78	122	56

25a. Were you on probation or parole at the time you most recently became homeless?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	20.1%	23.3%	23.4%	23.0%	28.1%
No	71.3%	72.5%	64.9%	63.9%	64.9%
Declined to state	8.5%	4.2%	11.7%	13.1%	7.0%
Total	164	120	77	122	57

26. Are you currently experiencing any of the following: (3 Months or less)

	Yes	No	Declined to state
26a. Physical disability	33	123	5
	20.5%	76.4%	3.1%

26b. Mental illness	32	121	7
	20.0%	75.6%	4.4%
26c. Depression	69	91	3
	42.3%	55.8%	1.8%
26d. Alcohol abuse	42	114	4
	26.3%	71.3%	2.5%
26e. Drug abuse	35	119	7
	21.7%	73.9%	4.3%
26f. Domestic/partner violence or abuse	14	137	7
	8.9%	86.7%	4.4%
26g. Chronic health problems	28	131	5
	17.1%	79.9%	3.0%
26h. AIDS/HIV related illness	3	148	8
	1.9%	93.1%	5.0%
26i. Post-traumatic stress disorder (PTSD)	15	136	7
	9.5%	86.1%	4.4%
26j. Developmental disability	18	135	9
	11.1%	83.3%	5.6%

26. Are you currently experiencing any of the following: (4 - 8 months)

	Yes	No	Declined to state
26a. Physical disability	32	88	2
	26.2%	72.1%	1.6%
26b. Mental illness	29	87	5
	24.0%	71.9%	4.1%
26c. Depression	49	73	2
	39.5%	58.9%	1.6%
26d. Alcohol abuse	46	73	5
	37.1%	58.9%	4.0%
26e. Drug abuse	48	68	6
	39.3%	55.7%	4.9%
26f. Domestic/partner violence or abuse	10	108	2
	8.3%	90.0%	1.7%
26g. Chronic health problems	15	102	3
	12.5%	85.0%	2.5%
26h. AIDS/HIV related illness	2	111	7
	1.7%	92.5%	5.8%
26i. Post-traumatic stress disorder (PTSD)	12	106	3

	9.9%	87.6%	2.5%
26j. Developmental disability	11	109	4
	8.9%	87.9%	3.2%

26. Are you currently experiencing any of the following: (9 - 12 months)

	Yes	No	Declined to state
26a. Physical disability	13	64	1
	16.7%	82.1%	1.3%
26b. Mental illness	16	57	5
	20.5%	73.1%	6.4%
26c. Depression	34	40	4
	43.6%	51.3%	5.1%
26d. Alcohol abuse	24	49	5
	30.8%	62.8%	6.4%
26e. Drug abuse	26	45	7
	33.3%	57.7%	9.0%
26f. Domestic/partner violence or abuse	9	65	3
	11.7%	84.4%	3.9%
26g. Chronic health problems	13	62	3
	16.7%	79.5%	3.8%
26h. AIDS/HIV related illness	4	68	6
	5.1%	87.2%	7.7%
26i. Post-traumatic stress disorder (PTSD)	8	68	2
	10.3%	87.2%	2.6%
26j. Developmental disability	5	70	2
	6.5%	90.9%	2.6%

26. Are you currently experiencing any of the following: (1 - 3 years)

	Yes	No	Declined to state
26a. Physical disability	29	89	5
	23.6%	72.4%	4.1%
26b. Mental illness	27	81	14
	22.1%	66.4%	11.5%
26c. Depression	56	65	2
	45.5%	52.8%	1.6%
26d. Alcohol abuse	46	69	6
	38.0%	57.0%	5.0%

26e. Drug abuse	43	74	4
	35.5%	61.2%	3.3%
26f. Domestic/partner violence or abuse	9	108	5
	7.4%	88.5%	4.1%
26g. Chronic health problems	18	103	3
	14.5%	83.1%	2.4%
26h. AIDS/HIV related illness	1	117	4
	0.8%	95.9%	3.3%
26i. Post-traumatic stress disorder (PTSD)	11	106	5
	9.0%	86.9%	4.1%
26j. Developmental disability	8	105	6
	6.7%	88.2%	5.0%

26. Are you currently experiencing any of the following: (+ 3 years)

	Yes	No	Declined to state
26a. Physical disability	18	34	4
	32.1%	60.7%	7.1%
26b. Mental illness	20	32	3
	36.4%	58.2%	5.5%
26c. Depression	29	27	1
	50.9%	47.4%	1.8%
26d. Alcohol abuse	18	36	3
	31.6%	63.2%	5.3%
26e. Drug abuse	28	27	1
	50.0%	48.2%	1.8%
26f. Domestic/partner violence or abuse	6	46	4
	10.7%	82.1%	7.1%
26g. Chronic health problems	13	40	3
	23.2%	71.4%	5.4%
26h. AIDS/HIV related illness	1	51	4
	1.8%	91.1%	7.1%
26i. Post-traumatic stress disorder (PTSD)	9	44	2
	16.4%	80.0%	3.6%
26j. Developmental disability	12	43	1
	21.4%	76.8%	1.8%

27. Were you ever in foster care?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	13.9%	15.2%	15.4%	9.9%	3.5%
No	86.1%	84.8%	84.6%	90.1%	96.5%
Total	166	125	78	121	57

28. What is the highest level of education you have completed?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Less than 6th Grade	2.4%	8.7%	1.3%	1.6%	5.4%
Less than high school diploma	30.5%	39.4%	30.8%	33.6%	26.8%
High school diploma/GED	37.1%	37.0%	37.2%	39.3%	41.1%
Some college, no degree	20.4%	11.8%	17.9%	16.4%	16.1%
AA degree / technical certificate	4.2%	0.8%	10.3%	5.7%	8.9%
BA degree or above	2.4%	0.8%	1.3%	2.5%	1.8%
Graduate or professional degree	3.0%	1.6%	1.3%	0.8%	0.0%
Total	167	127	78	122	56

29. Are you aware of the San Bernardino County 211 Toll-free Telephone Help Line?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	25.4%	19.8%	21.8%	14.5%	15.8%
No	74.6%	80.2%	78.2%	85.5%	84.2%
Total	169	126	78	124	57

29a. Have you ever used the San Bernardino County 211 Help Line?

Response	3 Months or less	4 - 8 months	9 - 12 months	1 - 3 years	+ 3 years
Yes	27.9%	45.8%	25.0%	27.8%	22.2%
No	72.1%	54.2%	75.0%	72.2%	77.8%
Total	43	24	16	18	9

Appendix IX: Definitions

Census Tract – A small, relatively permanent statistical subdivision of a county used for the purpose of presenting data. Census tract boundaries normally follow visible features, but may follow governmental unit boundaries and other non-visible features in some instances. The spatial size of census tracts varies widely depending on the density of settlement, ranging from 2,000 to 8,000 inhabitants (an average of about 4,000 inhabitants is preferred).

Chronic Homelessness is defined by the U.S. Department of Housing and Urban Development, the U.S. Department of Health and Human Services, and the U.S. Department of Veterans Affairs as "an unaccompanied homeless individual with a disabling condition who has either been continuously homeless for a year or more, or has had at least four episodes of homelessness in the past three years."

Emergency shelter is the provision of a safe alternative to the streets, either in a shelter facility, or through the use of motel vouchers. Emergency shelter is short-term, usually for 30 days or less. Domestic violence shelters are considered emergency shelter, as they provide safe, immediate housing for victims and their children.

Homeless Persons, according to the Stewart B. McKinney Act of 1987, are people who lack a fixed, regular and adequate nighttime residence, and have a primary nighttime residence that is either a public or private shelter, an institution that provides temporary residence for individuals intended to be institutionalized, or a public or private location that is not designed for, or ordinarily used as, a regular sleeping accommodation for human beings.

Transitional housing is more long-term housing, and can last up to two years. Transitional housing requires that the resident participate in a structured program to work toward the established goals so that they can move on to permanent housing. Residents are often provided with an array of supportive services to assist them in meeting goals. In transitional housing, residents may or may not pay rent.